



#### DEAR NAPLES RESERVE RESIDENTS,

Thank you so much for taking the time to read this important communication. I hope you find it helpful.

Have a beautiful day!

REMINDERS,
PROJECT
UPDATES,
AND
ACTIVITIES,
ALL IN ONE PLACE

# **#CASUALLYAWESOME**

Showcase your photography skills and let others see your passion for NaplesReserve by sending us the best images you have captured. The best one will be featured in our front page.

Submit your picture to naplesreserveadmin@kwpmc.com with the subject #CasuallyAwesomeNaplesReserve don't forget to add your name and address.

Naples Reserve Management Office

#### **IRRIGATION NOTICE**

We have received a few questions regarding the irrigation system and not seeing water running for a while. The current programming is set to run 2 days per week at 50% of normal which is also adjusted based on current conditions with rain sensors and manual adjustments. The irrigation system run times and days has been turned down for a few reasons. First, the prior contractor was asked to significantly reduce water usage however, the community continued to be over watered which lead to exceeding the limit allowed by our water use permit issued by the South Florida Water Management District as well as breeding disease. Second, we are in an El Nino winter which has given us more rain than normal in January and lengthy periods of reduced temperatures and evapotranspiration rates which allows for greater periods between irrigation cycles. More rain is forecast for this weekend. Third, in order to combat fungus, in particular Brown Patch, the landscape, and especially the turf needs to be dry. The winter season is the optimal time for Brown Patch to rear its ugly head and needs to be controlled. Lastly, too much water is an infinitely bigger problem than too little. You can fix dry but can't fix wet. Sometimes new plantings need to be hand watered in order to prevent running the irrigation and over watering everything else. Please consult with your vendor if and when you choose to install new plants or flowers. The need for supplemental irrigation is being monitored and when necessary will be adjusted according to what the weather dictates. We hope this helps and should you have any questions do not hesitate to reach out.

## **BRIGHTVIEW CONNECT**

BrightView Connect is a new online service request portal with a specific site created for Naples Reserve. It will allow you to create work requests for landscaping and allow BrightView to receive them ni real time. Each ticket will be tracked within the system under the resident's user dashboard to keep you updated on the progress.

Click here to access BrightView Connect

#### **AMENITY ACCESS**

If you are experiencing any issues or need assistance setting up the **PRODATAKEY** or **ZUUL APP**, contact the management office for assistance at **naplesreserveadmin@kwpmc.com** or **(239) 231-4188. Office hours are 9:00 A.M. to 5:00 P.M. Monday - Friday.** 

## AROUND THE RESERVE

# 2023

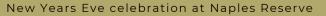






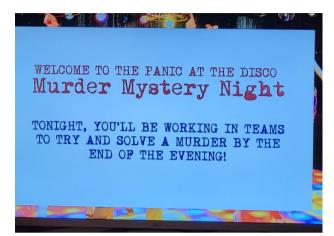




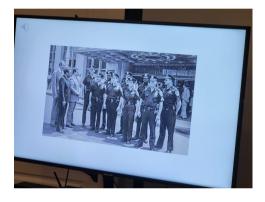




# **AROUND THE RESERVE**











Murder Mystery Night at the Island Club Building







Cooking class with Chef Anita at the Island Club Building



Ladies Trunk Show at the Island Club Building







## PROJECT SPOTLIGHT

Match Point & Tiki Bar Fence: Currently waiting on the permits to be issued by Collier County. We expect to have this project completed by the end of March.

**Water Cannon Lights:** Waiting for the fixtures. We expect to be have this item completed by mid February.

**Street Sign Poles**: Proposal for new poles that match the color and style of the rest of the street signage poles around the community to be reviewed by the Board at the next meeting

**Walk-In Refrigeration Box**: Installation complete. Interior shelving to be put inside this week and then it will be in use for Frisco's.

#### **COMMITTEE CORNER**

Please be sure to complete and submit a DRC Application. The DRC Committee meets every second and fourth week of the month to review all modification applications. Please allow the Design Review Committee (30) days to review in order to obtain approval.

#### **Upcoming DRC Meetings:**

- February 14th, 2024
- February 28th, 2024

#### **Submission Deadline:**

- January 31st, 2024
- February 14th, 2024

To obtain a copy of the DRC Modifications application, please visit our website's documents section.

**DESIGN REVIEW** 

## COMPLIANCE

- The HOA requires 30 calendar days to review and process the lease application from the receipt of a completed packet, which includes payment. The HOA will not begin to process lease applications until they are complete and with payment. The homeowner/agent must submit the packet; the HOA does not accept lease applications directly from the tenant or through intermediary services (Airbnb, FlipKey, VRBO, Tripping.com, House Trip, Luxury Retreats, HomeAway, and/or similar platforms). Applications received via mail or overnight delivery complete with checks will be processed upon receipt. Any portion of the application that is received via email or without the check will not be processed.
- Lease extensions must be sent to the HOA Office no later than 10 days prior to the end of the current lease.
- The homeowner is responsible for ensuring the tenant is aware of the Rules and Regulations at Naples Reserve by furnishing a copy, which can be found on the Naples Reserve HOA website. Onboarding tenants is the sole responsibility of the Owner. The HOA Management office will not provide explanations on amenity use, access, or provide concierge service regarding restaurants or beaches, etc. In addition, Owners are 100% responsible for tenants Not Sufficient Funds (NSF) fees related to amenity access, violations, late night entry, etc.

## LEASING REQUIREMENT POLICY REMINDER

Read the document here

As stated in our DCCRs, on-street parking is permitted in designated areas. As of April 15, 2022, on-street parking is permitted unless specified in the list below.

Violations will be subject to fines and vehicles may be towed at the owners' expense.

- No on-street parking on Naples Reserve Circle
- No on-street parking on Naples Reserve Blvd.
- No on-street parking by the back gate located within Egret Landing.
- No on-street parking within 100 feet of any intersection.
- No parking on lawns at any time.
- No parking in a manner that blocks sidewalks at any time.
- No overnight on-street parking in neighborhoods between the hours of 12 AM and 6 AM, without a temporary parking pass from the HOA Management. Temporary parking passes are only provided in situations where the driveway is not available for parking.

PARKING RULES REMINDER

## **DRIVE SAFELY**



- 1.Golf Carts- Private golf carts will be permitted within the community, with the following restrictions.
- 2. Naples Reserve Board of Directors requires privately owned golf carts must be registered in the Management Office.
- 3. Children under the age Sixteen (16) are not permitted to operate a golf cart at anytime.
- 4. The number of passengers in a cart is limited to the number of seats.
- 5. Private golf carts are restricted to being driven on the roadways throughout the community.
- 6. Parking of golf carts on apply the same as vehicle codes and must be parked in a designated parking space.
- 7. Golf Carts are not permitted to be parked or stored on the driveway they must be stored within the garage when not in use.
- 8. The same vehicle code rules prohibiting open containers of alcohol and driving under the influence of alcohol apply to cart use.
- 9. All privately owned carts must be equipped with a rear view mirror and a bell or horn.
- 10. Carts may not be driven between dusk and sunrise unless equipped with front and rear lights.
- 11. Cart Owners are advised to review their insurance coverage as it relates to their personal liability to protect their interest as the Association does not provide insurance for individual members.

#### A new Florida law, HB 949, went into effect on October 1st -

Prohibits a person under 18 years of age from operating a golf cart on certain roadways unless they possess a valid learner's driver license or valid driver license. Prohibits a person 18 years of age or older from operating a golf cart on certain roadways unless they possess a valid form of government-issued photographic identification.

UPCOMING
MEETINGS
YOU
SHOULD
KNOW
ABOUT



Presents: Coffee & Conversations

Where: Activity Room
When: February 14th from
9:00 a.m to 11:00 a.m

#### **GOLF CART**



Board of Directors Meeting

Where: Activity Room
When: February 13th

6:30 p.m

#### HOA OFFICE COMMUNICATION CHANNELS

We understand the frustration regarding unanswered calls and delays in email responses. During peak times, especially in "high season," our office may be assisting residents in person, leading to missed calls. To streamline this process, we request that you leave a voicemail when calling, allowing us to direct your message to the appropriate person for a prompt response within one business day.

For email communication, we encourage residents to use naplesreserveadmin@kwpmc.com. Monitored by our entire office and management team, this email facilitates quicker responses, typically within two business days. It ensures assistance even when the intended recipient is unavailable due to unexpected circumstances or high-priority matters.

#### ADDITIONAL CONTACT INFORMATION

Office Hours: Monday - Friday 9:00 a.m. - 5:00 p.m

Email: naplesreserveadmin@kwpmc.com

**Phone Number:** (239) 231-4188

**Mailing Address:** 

Naples Reserve Management Office 14885 Naples Reserve Circle Naples, Florida 34114

### **MEET YOUR TEAM**



NEILL MATHES

ACTIVITIES DIRECTOR

Neill comes to us with an extensive background in planning activities and event coordinating at communities similar to ours. He is excited to dive in and be a key asset to Naples Reserve.

Neill is a native Floridian who grew up in Bonita Springs. He resides in Ft. Myers with his wife Kimberly and their three sons, Wesley-18, Dylan-11 and Ryan-6. He was a college swimmer and an avid sports fan rooting for his two favorite teams, the Tampa Bay Buccaneers and the Miami Heat. When not working, Neill enjoys spending time with his family, boating and going to his kids sporting events.

# **2024 QUARTERLY ASSESMENTS**

| Neighborhood    | Quarterly Maintenance | Neighborhood  | Quarterly Maintenance |
|-----------------|-----------------------|---------------|-----------------------|
| Coral Harbor    | \$1,395.53            | Sutton Cay    | \$1,568.64            |
| Mallard Point   | \$1,504.84            | Canoe Landing | \$1,568.64            |
| Egret Landing   | \$1,526.27            | Crane Point   | \$1568.64             |
| Half Moon Point | \$1,526.27            | Bimini Isle   | \$1,568.64            |
| Savannah Lakes  | \$1,568.64            | Sparrow Cay   | \$1,660.80            |
|                 |                       | Parrot Cay    | \$1,688.45            |

# **2024 QUARTERLY ASSESMENTS**

#### **Quarterly Assessments Schedule**

January 1st, 2024 April 1st, 2024 July 1st, 2024 October 1st, 2024 We encourage homeowner to sign up for autopay. If making payment by check, please mail to:

Naples Reserve Homeowners Association PO BOX 628207 Orlando, FL 32862-8207

THE MANAGEMENT OFFICE WISHES YOU AND YOUR FAMILY AN AWESOME WEEKEND.

