Amenity Access Provision Amendment FAQ
March 1, 2026

All the questions and answers below are with respect to the Amenity Access Provision Amendment approved by Naples Reserve Residents on11-7-25.

1. What is a guest vs a registered Eligible Immediate Family Member family guest?

    - A guest is a non-resident of Naples Reserve who has been authorized entry into the community by a Resident/Owner, Tenant, or HOA Management. Excluding service providers or other guests authorized by HOA Management, guests authorized by Residents/Owners or Tenants currently may be extended access to our amenities, provided they are accompanied by the respective Resident/Owner, or Tenant that authorized their entry into the Community.

    - A registered *Eligible Immediate Family Member* is an eligible person who is registered with the Association and may gain entry to amenities without the Resident/Owner being present. Please note that this does not apply to guests of Tenants. Registered Eligible Immediate Family Members of Residents/Owners privileges are extended only to The Reserve Club and the Pool.

2. How is *Eligible Immediate Family Member* defined?

    - Individuals age 18 and over who are:
        - -Children
        - -Grandchildren
        - -Parents
        - -Siblings
        - -Grandparents
          of an Owner or Primary Occupant

3. How many registered Eligible Immediate Family Members can each home authorize?

    - Six (6)

4. Do I have to keep the same 6 registered Eligible Immediate Family Members for the entire year?

    - No, they can be changed upon the homeowner's request (in writing). You can only have six registered Eligible Immediate Family Members active at one time.

5. How long do registered Eligible Immediate Family Members remain registered?

    - Until the homeowner authorizes removal (in writing).

6. What exactly does the following language in the Guest Access Amendment give the Board the authority to do: "the Board may, without further amendment to the Declaration, adopt further procedures, policies, and rules regarding the Guest Amenity Access as long as they are not in conflict with this Article."

- What this means is the Board has the flexibility to adopt and modify protocols for things like guest registration. What it does not allow for is the Board to make changes to fundamental components such as the number of guests. Six cannot become eight. Six cannot become four. Nor can the definition of Immediate Family Members be changed to other family members or friends. Each of these would require a Member vote. We hope these examples clarify this for you.

7. Are Tenants allowed to have registered Eligible Immediate Family Members?

    - Tenants are not eligible to have registered Eligible Immediate Family Members. All guests of tenants must be accompanied by the tenant.

8. What proof is required for registration?

    - Residents/Owners must provide simple ID confirmation for themselves and any Eligible Immediate Family Members they register. Also, the Resident/Owner must attest to the accuracy of the information supplied, substantiating the family relationship. Falsification will result in waiver of rights to have registered family guests now or in the future.

9. Do registered Eligible Immediate Family Members have to sign a Naples Reserve Liability Waiver?

    - No.

10. Is there a registration fee for registered Immediate Family Members?

    - Not currently.

11. Can I register Eligible Immediate Family Members in advance, or do they have to be here in person?

    - Eligible Immediate Family Members can be registered in advance by filling out and signing the Naples Reserve HOA Eligible Immediate Family Member Registration Form and submitting it to the HOA Office. Once the registration form has been submitted to the HOA Office, registered Eligible Immediate Family Members will need to come to the office to have credentials activated, have their ID validated, and sign the form in the appropriate location.

    - Registered Eligible Immediate Family Members will be required to sign the form attesting and agreeing that their information on the form is accurate and that they agree to abide by the Association's rules and regulations.
      .
    - Please do no fill out the sections labeled "Active," "Inactive," or "ID Verified by" as those are for office use only.

12. Will the registered Eligible Immediate Family Members need the PDK App on their phone?

- Yes. They must bring their smartphone to the HOA Management Office for configuration. FSR Management and Administrative Staff work only Monday through Friday from 9:00am to 5:00pm, so registered Eligible Immediate Family Members should be registered during weekday business hours.

13. Will the PDK App allow registered Eligible Immediate Family Members to enter via the gatehouse?

    - YES.

14. What happens if my unregistered Eligible Immediate Family Member arrives on the weekend?

    - FSR Management and Administrative Staff only work Monday through Friday from 9:00am to 5:00pm. Eligible Immediate Family Members should be registered during weekday business hours if possible. If Eligible Immediate Family Members are arriving on a weekend, the homeowner must contact the HOA Office during weekday business hours prior to their Eligible Immediate Family Member's arrival to set an appointment for their Eligible Immediate Family Member with FSR on the weekend of their arrival. The Food and Beverage Manager can register and activate PDK for registered Eligible Immediate Family Members on the weekend by appointment only.

15. Can Eligible Immediate Family Members have guests?

    - Yes, but the guests of registered Eligible Immediate Family Members must be accompanied by the owner or a registered Eligible Immediate Family Member to access amenities.

16. How many guests can anyone bring to the pool?

    - We cap the number of people on the pool deck at 10 per door.

17. Is there any residency requirement for the registered Eligible Immediate Family Members?

    - The only requirement is that their permanent address is outside of Naples Reserve.

18. I don't have any family members meeting the criteria. Can I have six friends instead?

    - The Amendment does not extend to friends. The primary reason was that the vast majority of feedback received was regarding family members, so we limited the scope to that. In addition, expanding eligibility further could create issues with the availability of chairs and tables for our Residents.

19. Are owners and Eligible Immediate Family Members responsible for the conduct of their guests, including adherence to HOA rules?

    - Absolutely.

    - Please ensure that all registered Eligible Immediate Family Members are aware of

the community rules including front gate access, pool rules, parking rules, and Reserve Club rules.

20. What amenities are included in the Amendment?

- The Reserve Club facilities.
- Pool Area.

21. What amenities are not included in the Amendment?

- Outrigger
- Fitness Center
- Match Point

22. Can registered Eligible Immediate Family Members bring people in with them?

- Yes. However, the registered Eligible Immediate Family Members must accompany their guest for all amenity access. For example, if a child is registered, he/she can bring their spouse as a guest, but the child must be with the spouse for the spouse to access the amenities.

23. What is the minimum age to qualify as a registered Eligible Immediate Family Member?

- 18.

24. Do registered Eligible Immediate Family Members have their own account on the Reserve Club point of sale system?

- No. The owner may choose to provide authorization under their account. The registered Eligible Immediate Family Member can pay with a credit card, or if pre-approved, the owners' Prepay account.

25. How will a non-registered guest pick up a carry-out order without access to the Reserve Club or Pool area? Is there a curb-side pick-up area?

- Non-registered guests do not have access unless accompanied. This applies to take-out and curbside pick-up as well.

26. Does this guest policy now mean that we are a public facility?

- No. None of the amenities in Naples Reserve are "open to the public," which means that a non-resident, who is not an authorized guest, cannot gain access under any circumstances. The fact that guests are accompanied or not does not change our status. There is no conflict with our zoning, our PUD, or otherwise.

27. How long will the PDK activation last for registered Eligible Immediate Family Members?

- Until the Resident/Owner requests they be removed (in writing).