



FAQ: How Do I Report a Streetlight Outage

1. Online Reporting:

Visit the FPL Streetlight Reporting page (<https://www.fpl.com/my-account/streetlight.html#landingView>). Complete the form with details about the streetlight, such as its location and the pole's identification number.

2. Phone Reporting:

- For standard streetlight outages, call FPL at **1-800-226-3545**.
- For dangerous conditions, like downed power lines, call **1-800-4-OUTAGE (1-800-468-8243)** immediately.

3. City Assistance:

You can also contact the **City of Naples** for help:

- Call **239-213-5000**.
- Use their **Request Tracker** tool online (<https://www.naplesgov.com/node/8361>) to report the issue.

Response Time:

FPL typically resolves streetlight outages within **5-10 business days**.

Emergency Situations:

For emergencies, such as accidents involving streetlights or hazardous conditions, dial **911** immediately.

For further clarification or to report concerns, please get in touch with Naples Reserve Property Management.