

NAPLES RESERVE HOMEOWNERS ASSOCIATION, INC.

FINING AND SUSPENSION POLICY

Effective May 7, 2024

OVERVIEW AND PROCESS

The obligation of Members, Tenants and Guests of Naples Reserve is to follow Florida State Statutes 720.305(2)(a) and (b), (3)(4)(5)(6) and the HOA governing documents (the Declaration of Covenants, Conditions, and Restrictions (DCCR), the Bylaws and Rules and Regulations).

All enforcement will have a formal process to encourage compliance:

1. An explanatory warning notification via email and/or letter will be sent to the member by HOA Management allowing 48 hours up to 7 calendar days to comply. HOA management has discretion to extend the timeframe 10 calendar days with valid reason. Violations that may be cured easily will be subject to the 48-hour timeframe.
2. Second warning notification via email and/or letter will be sent to the member by HOA Management with possible fine notice if violation persists allowing 48 hours up to 7 calendar days to comply. HOA management has discretion to extend the timeframe 10 calendar days with a valid reason. Violations that may be cured easily will be subject to the 48-hour timeframe.
3. If the violation continues after the two-warning notification via email and/or letters, and the member has not come into compliance, the Board of Directors will hold a duly noticed meeting to vote whether to levy a fine at the set amount of \$100 per day up to \$5,000 for a continuing violation or a suspension from use of the common areas (excluding access as stated in 3. under Important Notes below) for a reasonable amount of time.
 - a. Frequent Violations - There are some violations that can occur frequently such as parking. In those cases, three documented notifications in a six-month period will result in automatic referral to the Board.
 - b. Non-Curable Violations - There are some violations that are of a non-curable nature. In those situations, the warning notifications provided in (1) and (2) above are not required and the Board is empowered to directly assess a fine or suspension pursuant to this paragraph (3). Those violations, include, but are not limited to:
 - i. Nuisance behavior as outlined in Article V Paragraph 1, Section p(iv) of the DCCR. This violation will most likely result in a suspension as proposed by the Board of Directors at its meeting under this Section 3.
 - ii. Commencement of construction or installation activity prior to applying and obtaining approval from the DRC. This violation will most likely result in a fine as proposed by HOA Management, per the authority delegated to it by the Board of Directors, pursuant to the process stated in Section 4 below.

- c. Significant Curable Violations - There are some violations that while curable are significant enough to warrant immediate referral to the Board, as repeat occurrences to reach a three-warning threshold are undesirable. For example, turning on or interfering with the automated sprinkler system, or repeat violations that had previously resulted in a fine and/or suspension.
- 4. After the Board votes to levy a fine or impose a suspension, neither can be imposed until the HOA provides the individual with a 21-calendar day written notice regarding a corresponding Fining and Suspension Review Committee hearing. The written notice shall describe (a) the nature of the alleged violation, (b) the proposed sanction to be imposed, and (c) the opportunity for a hearing before the Fining and Suspension Review Committee. Management will set up the hearing considering the schedules of committee members and the appellant.
 - a. If a violation is the commencement of construction or installation activity prior to applying and obtaining approval from the DRC, the Board of Directors expressly authorizes the HOA Management, without a further Board meeting, to issue a fine notice under this Section 4 via email and/or letter, the fine being \$100/day up to \$5,000 for a continuing violation. The email and/or letter shall also provide that the Owner is required to submit a DRC application. The calculation of the number of days of the fine will be the period from initial discovery until the date that the application is submitted to the Design Review Committee or the date of the Fining and Suspension Review Committee hearing, whichever occurs first.
 - b. All other violations will be reviewed by the Board to determine if a fine or suspension should be imposed.
- 5. At the Fining and Suspension Review Committee hearing, the Committee will review all the information that the Board or HOA Management reviewed to make its decision. Appellants have the option to call witnesses and have counsel present. There must be advance notice of no less than 7 calendar days if the Owner intends on having counsel present so that the Board can be represented as well. The hearing is the only opportunity for outside counsel to the appellant to be involved in this process. Witnesses must provide a written statement no less than 5 calendar days before the hearing. The Committee may ask questions of any attendees. The inclusion or absence of witnesses does not impact the ability of the Committee to make an appropriate decision.
- 6. No recordings will be made at the hearing. All contact with the Committee before and after the hearing must go through HOA Management or the Board of Directors. The Fining Committee members at a hearing must be at least 3 and always an odd number, regardless of the total number of Committee members.
- 7. Based on the information provided, the Committee will determine if the process was followed correctly. The Committee cannot remove or alter a violation, only approve, or deny the corresponding fine or suspension. If the proposed fine or suspension is approved, the fine payment is due 5 days after notice of the approved fine is provided to the Owner and, if applicable, to any occupant, licensee, or invitee of the owner. The effective date of a suspension will be stated in the notice and applies to all residents of the home. The Association will provide

written notice of such fine or suspension by mail or hand delivery to the owner and, if applicable, to any occupant, licensee, or invitee of the owner.

COMMITTEE/MANAGEMENT ROLES:

1. Compliance Manager and Compliance Committee – investigate the facts, provide documentation and a summary statement, in accordance with the Violation Validation Process. As appropriate, this can be conducted in conjunction with HOA Management and/or the Board of Directors. For any complaints regarding behavior, a written statement is to be furnished by the accuser. In such situations, the accuser and the accused must each be interviewed.
2. HOA Management - send out warning notifications of violations, collect evidence that will be presented to the parties, Board of Directors, and Fining and Suspension Review Committee, issue hearing notices, issue fine and suspension notices. HOA management will also set up hearing dates and grant extension of time, may cross examine witnesses, draft the minutes during the hearing for a permanent written record of the hearing. The minutes should reflect that after considering all evidence presented as to each matter before the Committee, the Committee voted on each and whether the fine was confirmed or rejected.
3. Board of Directors - The role of the Board of Directors will be to levy a proposed fine or suspension or dismiss the case. The Board can also be involved in investigations as appropriate and can provide witnesses and cross examine at the hearing.
4. The Fining and Suspension Review Committee - Expressly limited to either confirming or rejecting the fine or suspension levied by the Board. Thus, it is not the Fining and Suspension Review Committee's role to grant extensions or otherwise change the amount of the fine levied by the Board. During the hearing, the Committee Chair runs the proceedings. The Committee can ask direct and cross examination questions of all witnesses.
 - a) If a majority of the Fining and Suspension Review Committee does not approve the fine levied by the Board, the fine may not be imposed (or collected).
 - b) Depending on the reason for the Fining and Suspension Review Committee's decision to reject the fine(s), this could negatively impact the Association's ability to successfully pursue other remedies for the member's violation. Therefore, the Association's representative should be prepared to present a compelling case to the Fining and Suspension Review Committee to confirm the fine levied by the Board.
 - c) If the Fining and Suspension Review Committee votes to confirm the fine, then the fine payment is due 5 calendar days after the notice of payment due is provided to the affected individual. The Florida Statutes requires that the HOA provides written notice of the fine. Therefore, the HOA needs to provide the member written notice that the Fining and Suspension Review Committee voted in favor of accepting the Board's decision to levy the fine against the individual in question. The effective date of a suspension will be stated in the notice and applies to all residents of the home.

IMPORTANT NOTES

1. A Suspension is tied to the property. All occupants will be suspended regardless of which resident performed the violation.
2. In the case of the Homeowners' Association such as Naples Reserve, unpaid fines for a continuing violation that aggregate One Thousand Dollars (\$1,000) or more shall constitute a lien upon a Lot of the violation Owner.
3. Upon non-payment of the fine for 90 days or more, the Association can move to suspend an Owner's right to use the Common Area, and to preclude contractors, subcontractors, agents and other invitees of an Owner or occupant to use the Common Areas provided, however, that nothing herein shall authorize the Association or Board of Directors to limit an Owner's or occupant's ingress and egress to or from a Lot.
4. If any occupant of a Lot violates the Declarations or the Bylaws, and a fine is imposed, the fine shall first be assessed against the occupant residing therein; provided, however, that if the fine is not paid by the occupant within the time set by the Board of Directors, the Owner shall pay the fine upon notice from the Association.
5. The failure of the Board of Directors to enforce any provision of the Declarations or Bylaws shall not be deemed a waiver of the right of the Board of Directors to do so thereafter.
6. FINES: \$100 Per VIOLATION and \$100/daily up to \$5,000 for continued noncompliance and/or possible loss of amenities. A lien will be imposed for any unpaid fine of \$1,000 or more.
7. The homeowner is ultimately responsible for any non-compliance sanctions and fees incurred by the tenants, guests, and invitees.

COMMON HOA VIOLATIONS (Refer to our DCCR, Rules and Regulations, Pool, Fitness, Parking and Community Design Guidelines for a complete list of rules. These documents can be found on the HOA Website). Note that for accidental damage to common property by residents, renters or other guests no violation will exist, and the issue will be considered remediated if full restitution or replacement is provided on a timely basis or the Board accepts a suitable settlement.

- Animals and Pets DCCR V. 1.c.
- Artificial Plants DCCR V.1.e.
- Business Use DCCR V.1.g.
- Commercial Vehicles. DCCR V.1.p.x.
- Community-Wide Standards DCCR V.4/Community Design Guidelines
- Exterior Decor DCCR V.1.e.
- Design changes(DRC application/approval), Community Design Guidelines. 1.VI.
- Fitness Center Fitness Center Rules
- Flags (American Flag only) DCCR V.1.p.xii, Community Design Guidelines.VII.N.
- Golf carts DCCR V.1.1.
- Holiday lighting Community Wide Standards
- Landscaping DCCR V.1.4.,V1.o.i.
- Leasing of Units DCCR V.2.1

- Lighting DCCR V.1.n.
- Nuisance (lighting/sound) DCCR V. 1.p.iv.
- On site Fuel Storage DCCR V.1.p.vi. / CDG VII.X
- Painting of Home DCCR V.4 / CDG VII,A.2
- Parking DCCR V.1.p.vii.
- Parking Lots Clubhouse, Match Point and Kid's Club
- Playground equipment DCCR V.1.p.viii
- Pool/AC Equipment DCCR V.4 / CDG VII.W., VII.D
- Pool area, Lightning Pool Rules Community-Wide Standards
- Satellites Dishes and Antennas DCCR V.1.d / CDG VII. E.
- Signs and Flagpoles DCCR V.1.p.xiii, Community Design Guidelines VII.N.
- Smoking Island Club Rules and Regulations / Pool Rules
- Trash / Recycling Bins DCCR V.1.f. and Collier County Guidelines
- Tree removal DCCR V.1.p.x.vi
- Prohibited Vehicles (RV, etc.) DCCR V.1.p.x.
- Window Coverings DCCR V.1.p.xxi

See Florida state law, the DCCR, Rules and Regulations, Community Design Guidelines and HOA rules that govern our community for the complete list as it exists at this time. These documents are found on the Naples Reserve website.