

# Soap-and-Suds

Let us SASS up your life

## More than a cleaning service

A NOTE FROM TAMMY SCOUTEN, OWNER

### Care that begins with people

If I'm not working, you'll probably find me in my garden. I've always enjoyed watching things grow. A little care, attention and patience can make an incredible difference. Looking back, I realize that is also the philosophy behind Soap and Suds.

When I started the business, I had been helping care for my parents. I saw how difficult it could be to find dependable help for people who wanted to remain in their own homes. Sometimes they needed cleaning; sometimes it was laundry, light meal preparation or a recommendation for a reliable handyman. What they really needed was support.

That experience inspired Soap and Suds. Today, we are proud to serve hundreds of families throughout Kingston, and our purpose remains the same: to make life a little easier for the people who invite us into their homes.

### Room for the life you love

For busy families, a cleaner can mean more evenings together instead of cleaning bathrooms. For professionals, it is one less thing to think about after a long workday. For seniors, practical help can make remaining comfortable in the home they love a little easier.

RESIDENTIAL &  
COMMERCIAL



Our field team brings professional care to every visit.

### A helping hand when it matters

For someone recovering from surgery or welcoming a new baby, help around the house can be especially welcome. Every client has a different reason for calling, but they all want someone they can trust.

Cleaning is a profession. Our field team receives ongoing training, follows proven systems and takes pride in doing things the right way. We know that when you open your door to us, you are trusting us to care for an important part of your life.

Our work is about the details of a clean space and the comfort of knowing dependable help is there. We want our clients to have more free time, less to worry about and confidence in the people caring for their home.

PROFESSIONAL CLEANING

More time for  
*what matters.*

RESIDENTIAL • COMMERCIAL • FULLY INSURED



613-539-5757 • [mail@soap-and-suds.com](mailto:mail@soap-and-suds.com)

WELCOME TO SOAP AND SUDS

01

# The people behind your clean

PERSONAL CONNECTIONS / PRACTICAL HELP / PROFESSIONAL CARE

## Getting to know you

Before taking on a new residential client, I personally visit their home. I'm looking at the cleaning, but I'm also getting to know the person. Do they enjoy conversation? Are they quiet and private? Which details matter most to them? Understanding those preferences helps me match them with the right member of our field team.

Those relationships can matter in unexpected ways. When a regular client did not answer the door for a scheduled visit, our team felt something was wrong and kept seeking help. She had fallen and been unable to get help for several days. That experience remains a powerful reminder of why paying attention to people matters.

## Practical support at home

Every household is different. Alongside cleaning, we can discuss laundry, light meal preparation and connections to trusted local tradespeople when something around the home needs attention. Tell us where a helping hand would make the most difference.

Our office team is your point of contact to discuss your needs and arrange service. From your first conversation to your ongoing cleaning, we want you to feel comfortable asking questions and sharing what matters to you.

The right help looks different for everyone, from routine cleaning for a busy household to familiar support for someone living alone. Getting to know you matters.

At the end of the day, a clean home is only part of what we provide. We build relationships through trust, respect and consistency. That is the business I set out to create, and it is still the reason I do what I do every day.



Our office team, with owner Tammy Scouten in the centre.

## A service to suit your space

**Homes.** Choose regular scheduled cleaning or a one-time deep clean. We also offer move-in, move-out and post-construction cleaning. Share your priorities so we can discuss the work your space needs.

**Offices and commercial spaces.** We clean offices, eye and hearing clinics, dental offices and medical facilities. Services include high-touch surfaces, washrooms and floors. Ask about a walkthrough, a customized cleaning plan and after-hours scheduling.

**Rentals and Airbnb properties.** Turnover cleaning helps prepare your property for the next guests. Laundry services are available, including washing, drying, folding and ironing. Contact our office to discuss timing and requirements.

**Planning your service.** Whether you need a regular clean or help with a particular project, start by telling our office about your space. We can discuss your priorities, the timing you have in mind and any special requests.

**Local service, personal attention.** We serve Kingston, Napanee, Gananoque and surrounding areas. Our business is fully insured. Ask our office about current referral offers.

LET US SASS UP YOUR LIFE

## Let's talk about your clean.

**613-539-5757**

mail@soap-and-suds.com

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CLEANING

Team photography by Bryce Murdoch Photography