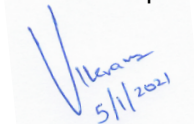


Quality Policy

Quality derives from a sta commitment to service and excellence. This belief is stated below in our quality guidelines:

- To get it right first time, every time and strive to exceed customer expectations whenever possible.
- Customer requirements come first. Quality begins and ends with the clients and we strive to always satisfy their needs. This is reflected in our flexible approach at an individual and organizational level.
- We build mutually beneficial relationships with our clients and strive to provide creative solutions.
- Our employees work together as a team to satisfy our clients by focusing on practical processes to ensure consistent results.
- Our company regularly evaluates and monitors feedback on customer satisfaction to measure our performance against our prescribed standards and ascertain our capability of meeting needs and expectations of our clients.
- Improvement in quality is a continuous process in which we systematically sets objectives and benchmarks, recognizes best practices and implements program for continual improvement of quality, which means fulfilling clients' requirements at lowest costs and at all times.

Regards,
Vikram Chopra



Executive Manager