

| <u>ISSUES</u> | <u>TIPS</u> |
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| Accounts | Sign up for Dual Factor Authentication for accessing your accounts (bank, credit cards, loans, investments, etc.) Get duplicate statements. |
| Apps | If you have the TEMU app, delete it by doing a " factory reset ". Deleting the app is ineffective. It has spy software. |
| Apps | If you have apps for TikTok or NEWSBREAK , delete them. They have spy software. |
| Bank Cards | Use a CREDIT card rather than a DEBIT/ATM card. Better protection and less risk |
| Cell Phone | When charging a cell phone or tablet away from your home, use a Data Blocker . |
| Computer | Use a Password Manager for passwords. They will not put in an ID or password unless there's an "exact" website match. |
| Computer | Have your computer/cell phone operating systems and programs update automatically , and have anti-virus & malware programs running. |
| Credit | Sign into WWW.AnnualCreditReport.com and get your credit report from each bureau annually. (Get 1 report every 4 months) |
| Credit | Establish Credit Freezes with all 3 credit Bureaus: Experian, Equifax and Trans Union. |
| Donations | Vet charities before donating. WWW.CharityNavigator.org and WWW.CharityWatch.org can be used |
| Email | Hold the cursor over the sender to see who really sent you the email. |
| Email | If an email is fraud, right click and move it to spam |
| Home | Register your Marion County property for an alert if anything is filed on your property at: https://nvweb.marioncountyclerk.org/PropertyAlert/ |
| Information | Take out your wallet and photocopy the front and back of your credit and debit cards, license, medical and auto insurance cards, etc., (front has the account information, back usually has contact information). Make 2 copies and put them in safe places. |
| Mail | Sign up for informed Delivery at usps.com/manage/informed-delivery.htm You can check the following day's mail after 9:00PM and get an email in the AM. |
| Reporting/Computer | FBI Internet Computer Complaint Center WWW.IC3.GOV |
| Reporting/Marion | Sheriff's Office WWW.Marionso.com/Elder-Abuse |
| Review | Medical billings to make sure that no-one has stolen your medical information. |
| Review | Credit card and bank statements for unauthorized charges. Report immediately - at most within 60 days |
| Scammers | These are the 10 companies that FTC tells us scammers mimic the most: Geek Squad from Best Buy, Amazon, PayPal, Microsoft, Publishers Clearing House, LifeLock from Norton, Apple, Xfinity from Comcast, Bank of America, Wells Fargo. |
| Shopping | If you get an unknown package, report the BRUSHING SCAM to the seller |
| Social Media | No matter how much you like Social Media, DO NOT post your vacation plans or pictures until you get back home . |