



SOLVERIS.ORG

ssamlalsingh@solveris.org

Trinidad & Tobago

868-721-7658(SOLV)

COMPANY PROFILE

2021

Table of Contents



Company Overview: Background and Development	2
Solveris Business	3
Solveris Workplace	3
Solveris Purpose	4
Solveris Vision and Mission	4
Solveris Core Values	4
Solveris Solutions	5
Solveris Consulting:	5
Solveris Services	6
Solveris Managed Services	6
Security	6
Networking	7
Virtualization and Cloud services	7
Solveris Development	7
Solveris Products	8
Hardware and Software	8
Contact Us	9

Company Overview: Background and Development

In today's increasingly technology driven marketplace, it is critical to keep up with the latest innovations and solutions, in order to make the most of your investments and keep your business moving forward. So whether you are new to working with an IT Partner, or have worked with one for years, with Solveris you will find cost-efficient support, guidance and the inspiration you need to provide your business with a competitive advantage.

Solveris Systems and Solutions Ltd is a full-service solution provider. Our head office is located in Trinidad and we support remote sites across multiple continents. We place our focus on leveraging our infrastructure and footprint to support a broad spectrum of organizations with rapid deployment and emerging technologies.

Over the years, Solveris has evolved into an advanced solutions provider, focused on servicing customers and creating value through long term relationships that we build. We have established unique service level agreements (SLA's) and fixed costs based on our customers' needs and budget.

We strive to deliver more efficient, effective and relevant quality services and solutions tailored to the increasingly complex demands of organizations, in order to boost productivity of operations and to maximize value for our customers.

Solveris also strives towards technology that provides a real advantage to a business. The most powerful connection that a business can make is through all its stakeholders. Solveris binds together business and technology.

Solveris provides solutions that enable business and empower our customers with the following:

- Enable you to focus on your business by providing a practical IT solution by creating an environment for success.
- Minimize risk of data loss, downtime, security threats and provide redundancy at the same time, by ensuring your business operations continue through virtualization and automation.
- Improve overall customer service and satisfaction, by ensuring you have the infrastructure in place to continuously engage with your customers.
- Cut operational costs with tailor-made strategies and solutions by assisting you to create (or update) your IT strategy.
- Increase communication between all stakeholders which is essential with all the current dynamic businesses challenges that all businesses face today such as globalization and increased worker mobility.

Technology is not just about speeding up the process and allowing flexibility, but it can transform how a business functions and will save a company time and money if implemented and maintained properly.

Solveris Business

Solveris is dedicated to doing business in an ethical and sustainable manner to meet the needs of a vast range of businesses and industries. Solveris' businesses range from small and medium enterprises (SMEs) to large global enterprises.

We combine our industry knowledge, expertise and best practice with our clients' needs to design and develop tailor-made solutions dependent on your requirements. We recognize that people are part of IT and that the effective combination of these two, contributes to the success of any business.

As an advanced technology service provider, we keep abreast of the latest technology to securely enhance your business. Our in-depth knowledge and expertise ensure we are able to provide guidance as to what is possible, practical and cost-efficient.

Solveris Workplace

At Solveris there is a focus on skills and development. We are dedicated to unlock the potential of all our employees through continuous skill development and in-house training. With the skills development of all our employees, we foster a productive and vibrant workplace in order to accelerate growth.

Solveris's ever increasing workforce is aligned with its rate of growth and is continuously focused on the latest technology to improve the quality of all services and products that we offer.

Solveris Purpose

Solveris is a leader in the Information Technology industry by providing unique, tailor-made and enhanced services through building long term relationships with a wide range of clients. We provide value to all our customers.

Solveris Vision and Mission

Vision:

Solveris' vision is to become the leader of choice for solutions, regardless of the industry. We want to empower and unleash the potential of all our customers.

Mission:

Solveris' mission is to build long term relationships with our customers, to provide exceptional services that exceed expectations, by pursuing business through innovation, advanced technology and adding value.

Solveris Core Values

Solveris believes in sustainable growth through innovation, creativity and competence. We also believe in treating our customers with respect. We value honesty, integrity and ethical business practices.

We are the bridge that brings together people, technology and business.

Solveris Solutions

Overview:

Technology is emerging as the primary driver of efficiency and profitability. Solveris' team and unique blend of IT expertise, can help your company to gain that competitive edge in the market.

Solveris strives to build long term relationships and to provide quality products and services that will exceed the expectations of all our customers.

Solveris Consulting:

We understand what it takes to put the right technology in place to ensure a maximum return on your investments. Let Solveris help you with a holistic overview.

Solveris provides the following consulting services:

- IT needs and risk assessment (IT audit)
- Site Visits
- IT strategies
- IT project management
- Business continuity planning and business performance improvement
- Procurement (products and services procured at best possible cost and quality)
- Cost-effective and problem solving solutions

Solveris Services

Managed Services are the practice of outsourcing day-to-day management responsibilities and functions that are critical to any successful business.

Solveris Managed Services

Solveris specializes in providing the following Managed Services:

- Infrastructure planning, design, setup, implementation and maintenance
- Proactive detection and prevention of potential issues (Preventative maintenance)
- Manage on-premise and cloud-based backup
- Network management and network performance administration:
 - Internet access
 - Hosting
 - IP Solutions and Services
- 24 /7 Helpdesk services and remote support
- Tailor-made service level agreements
- Managed Exchange servers:
 - Host e-mail
 - E-mail branding and signature management
 - E-mail archiving

Solveris also strives to deliver the best services in the following areas:

Security

Trust in Solveris to provide the optimum level of protection for your business.

- Risk management services
- E-mail security solutions (Anti-spam)
- Network firewall solutions and services
- Continual virus and spyware protection
- Continual intrusion detection and prevention
- Disaster recovery
- IT policies and governance (Poppy compliance)
- Web content filtering
- Virtual private networking (VPN)
- Domain solutions

Networking

Solveris' experienced professionals can deliver an effective IT infrastructure based on your environment and business needs.

- Planning and procurement
- Network analysis and design
- Implementation
- Proactive management and maintenance
- Remote network access and on-site support

Virtualization and Cloud services

Solveris will help reduce your dependency on physical devices through the different types of virtualization. We also offer mobile and flexible cloud options.

- Private cloud
- Infrastructure
- Application and storage hosting
- On premise high availability
- Cloud-based solutions

Solveris Development

Software development refers to the systematic use of scientific and technical knowledge to meet specific software objectives or requirements.

With Solveris' skilled development team we also specialize in developing invaluable software solutions tailored to your needs.

Ask us about the various development options available such as:

- Customized reporting
- Gathering requirements for a functional and technical specification
- Planning and designing software-based solution
- Implementation of software
- Software testing
- Maintenance and version release management

Solveris Products

At Solveris we will always source top of the range products for your business, at the best and most affordable price.

Hardware and Software

Solveris supplies the following Hardware and Software:

- Software solutions and services
- Office productivity applications
- Computer and network operating systems
- Network and data security products
- Servers, racks, power supplies, and network storage
- Business management software
- Desktop computers, laptops, and accessories
- Printers, scanners, and projectors
- Routers, switches, and wireless access points
- Parts and accessories
- Hardware and software warranties and subscriptions
- Volume licensing in line with compliance criteria

Solveris also distincts itself from other IT companies by also providing and maintaining the following:

- Equipment rental/leasing
- UPS
- Generators
- Access control systems and security services (CCTV; Access cards and biometrics)
- VoIP telephone solutions and services
- Conference facilities:
 - IS audio conferencing (Multiple participants can connect to a single call)
 - Web conferencing
 - Hosted IP and PBX
 - Hosted video conferencing
- Ergonomic accessories based on workspace (Chairs; Monitor arms etc.)

Contact Us

For any enquiries, please contact Solveris as per details below:

Tel: 868 721 7658

E-mail: support@solveris.org

Address:

Harold Avenue

Mootoolands, Marabella

Trinidad, WI

