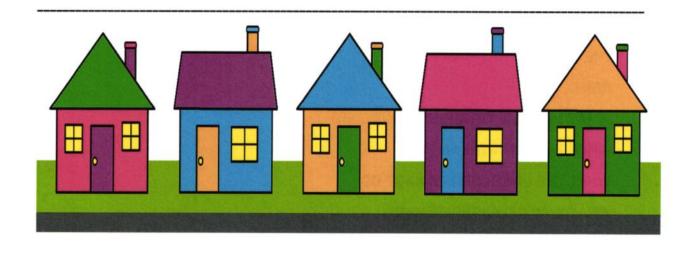
TENANT-LANDLORD GUIDE

Pike County Fair Housing Office



740.947.4104

www.pikecountydevelopment.com

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ACKNOWLEDGEMENT

This Tenant and Landlord Guide is based on the *Ohio Revised Code Chapter 5321-Landlord-Tenant Law*, written by Fredrick White, Associate Professor of Law at Cleveland Marshall College of Law.

Tenants and landlords should have a basic understanding of the Ohio Landlord-Tenant Law. The information and materials contained in this guide are designed to inform both landlords and tenants of SOME of their rights and responsibilities under the Ohio Revised Code Chapter 5321-Landlords and Tenants.

This guide is NOT intended to be a DEFINITE STATEMENT OF THE LAW. Hopefully, tenants and landlords can use this guide as a self-help mechanism for simple day-to-day problems. However, should the situation warrant extensive information or legal advice, please contact an attorney or an agency

INTRODUCTION

The purpose of this Tenant and Landlord Guide is to provide general information for a basic understanding of landlord and tenant rights and responsibilities. However, sometimes simply knowing your rights will not help solve problems. The law has limits. While it protects a tenant from unfair treatment, it also protects a landlord from unreasonable tenant demands.

For example: the law may not necessarily force a landlord to improve a tenant's housing conditions; and it is the tenant's responsibility to pay rent when it is due. Therefore, housing conditions not significantly affecting health and safety may not be improved and not having enough money is not normally a legitimate excuse for not paying rent.

Landlord and tenant should be prepared to prove their case in court should the landlord/tenant relationship break down.

Fair Housing Rights

FAIR HOUSING IS YOUR RIGHT. Fair housing is a right protected by federal and state law. Fair housing means you may freely choose a place to live without regard to your race, color, disability, sex, religion, national origin, or familial status (presence of children).

Housing discrimination is rarely blatant. It is often disguised with a handshake and a smile. To help you recognize efforts to deny you housing opportunities, you should watch for the following:

- You are told the unit you wish to rent is not available when it really is.
- You are offered different rental terms or conditions than someone else.
- You are being directed to rent in a particular neighborhood or facility in order to keep people of your particular race, color, religion, sex, national origin, or family status from obtaining a unit in a certain neighborhood or facility.
- You are told no children are allowed.

The Pike County Fair Housing Office is here to help you -by answering your housing questions, assisting you in finding the right answers, providing education on your rights and responsibilities, and assisting you in filing a fair housing complaint. The Fair Housing Program offers assistance to everyone and there is no fee for this service. If you believe you have experienced discrimination or unfair treatment, please call: 740.947.4104.

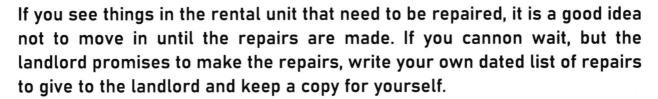
RENTING

Leasing usually requires signing a legal document, which is binding between both the landlord and tenant, for a definite time period (usually six month or one year). Renting is usually a month-to-month arrangement.

Many tenants never sign a lease. If you do not, that does not mean you do not have most of the same rights as tenants who have leases.

If you do not have a lease, you should:

- **♣** Get the name and address of the landlord.
- Know when and where rent is to be paid.
- Know the utilities you will pay.
- ♣ Know the utilities the landlord will pay.
- ♣ Discuss garbage removal, snow removal, and grass cutting.
- **♣** Have a witness who would testify regarding any oral agreement.



Be careful if the landlord promises to pay you to make repairs. Make sure that the amount he will pay is definite and his promise is in writing.

Oral agreements are not recommended, so ask to get all terms and conditions *written down*. Anything that is written will protect you. No one will be able to successfully deny terms and conditions that are in writing.



LEASING

EVERY LEASE SHOULD CONTAIN:

- Property description
- Duration of the lease
- Names of the landlord and tenant
- Due date for the rent
- Amount of the rent and any "late charges" associated with late payment rent
- Responsibilities associated with late payment rent
- Responsibilities for maintenance of the dwelling unit
- Notice requirements when terminating a lease
- The landlord's rules and regulations
- Tenant's rights and responsibilities

BEFORE YOU SIGN A LEASE:

After you have read your lease, clause by clause, and you feel that you are clear about the provisions, tell your landlord about any changes you think are needed.

THINGS TO WATCH FOR:

- Sublease provisions?
- Length of lease?
- Maintenance responsibilities?
- Rules and regulations?
- Security deposit?
- Utilities included in rent payments.



PAYING RENT:

- 1. The most important thing about you as a tenant to your landlord is that you pay rent every month. Even if you have a lease, your landlord usually can force you to move if you do not pay your rent *on time*.
- 2. Make sure you get a <u>RECEIPT</u> each time you pay the rent. DO NOT agree to have a receipt sent to you by mail. If you pay by check or money order, keep your cancelled check or your copy of the money order which will prove you paid the rent.

IMPORTANT WORD TO TENANTS!!

If you have a lease, your rent cannot be changed until the end of the lease. If you do not have a lease, your landlord can raise your rent by any amount he/she wants, if he/she notifies you at least 30 days in advance of the date the rent is due.

WITHHOLDING RENT:

As a tenant, the <u>only time</u> you do not have to pay rent to your landlord is when you pay it into escrow with the court. Otherwise, your landlord will probably be able to force you to leave.

If you believe your landlord has violated any of his/her obligations that SIGNIFICANTLY AFFECT HEALTH AND SAFETY, you can escrow rent.



For Example, if necessary, repairs have not been made, you should give or mail him/her a written notice of the violations. The notice should be specific and say exactly what the landlord has not done that violates his/her obligations. Make sure that you keep a copy of this notice.



If you are afraid your landlord will deny receiving the notice, you should send it to him/her by certified mail, return receipt requested, or give it to him/her in person with a witness present.

If the problem is one that significantly affects health and safety and has not been corrected in 30 days, you are permitted to pay your rent to the court. You must wait the full 30 days before you pay rent to the court. However, for very urgent problems, such as no heat in the winter, you need wait only a reasonable time before you pay rent to the court.

If your rent comes due before the 30 days have expired, pay your landlord. You must be current with your rent if you wish to withhold rent through escrow.

The next date rent is due after the 30 days have expired; you may pay your rent to the court of jurisdiction in your area. Pay the whole amount that is due on or before the day the rent is normally due to your landlord. You can continue to pay your rent to the court until the landlord's violation is corrected.



WHAT THE LAW REQUIERS A LANDLORD TO DO

Whether or not the tenant has a lease, and no matter the kind of housing rented, the landlord has several obligations the law says he/she must perform, even if the lease says he/she does not.

The landlord must:

- ♣ Make the house or apartment comply with all building, housing, and health codes which significantly affect health and safety.
- ♣ Make all repairs necessary to make the house or apartment livable.
- Keep in good working order all electrical, plumbing, heating, and ventilation systems.
- Always supply adequate hot water and heat.
- Keep hallways and stairway safe and sanitary.
- Provide garbage cans if he/she owns four or more units in the same building.
- ♣ Give tenant at lease 24 hours' notice before he/she enters the rental. A landlord cannot walk in whenever he/she wants for any reason, except for an emergency, and even if notice is given, he/she must have a legitimate reason to enter.

WHAT A TENANT CAN DO ABOUT PROBLEMS WITH THE APARTMENT OR HOUSE

- ♣ If the landlord does not comply with his/her obligations, a tenant has the right to give notice of the problem and ask him/her to correct it.
- ♣ Tenants of the same landlord have the right to for a tenant's union. This way they can all work together to help solve their problems. They can all give the landlord notice of repairs that are needed in the building, and if necessary, can all withhold rent.
- Also, a tenant has the right to notify the building, housing or health department of suspected violations of local codes. A tenant has the right to request an inspection of their house or apartment.

♣ A tenant should make sure they have proof of the damages so they will be able to convince a judge or jury. Pictures should be taken, and a witness should inspect the apartment (witnesses should not be related to or close friends of the tenant). An inspection report can be used to prove violations of the landlord's obligations.

A WORD OF CAUTION TO TENANTS

If you make repairs to your apartment, your landlord will not be required to pay you for the work you did unless he/she signed a written agreement, or you can convince the court he/she made an oral promise to pay you.

BE PREPARED TO PROVE YOUR CASE

- Keep all your receipts.
- 2. Make copies of all notices you receive.
- 3. Put all agreements in writing and have both tenant and landlord sign them.
- 4. Witnesses are persons who can testify in court about what they saw or heard. The best witnesses are not relatives and have no financial interest in your case.





CANNOT DO.....

There are several things that landlords are prohibited by law from doing.

- A landlord cannot do anything to prevent his tenant from exercising rights that are listed under WHAT THE LAW REQUIRES A LANDLORD TO DO. He/she cannot increase rent, decrease services, bring or even threaten an eviction because a tenant has complained to him or local government about a code violation, or because a tenant has participated in a tenant's union. However, he/she can take any of these actions a reasonable time after a tenant has exercised their rights.
- 2. A landlord also is not permitted to shut off any utilities, change the locks on an apartment or house, or threaten any of these acts in order to make a tenant move out.
- 3. A landlord cannot enter an apartment or house whenever he/she wants or repeatedly demand to enter.
- 4. A landlord is not permitted to remove any personal property from a dwelling without proper court action.

Even if a tenant is behind on rent, a landlord has no right to do any of the things listed in this section. If he/she does anyway, the tenant should consult an attorney.

WHAT THE LAW SAYS THE TENANT MUST DO

Besides paying your rent on time, you have other legal obligations as a tenant. In general, you must avoid damaging the apartment. Specifically, you must:

- ♣ Keep your apartment or house safe and sanitary.
- Dispose of trash and garbage in a sanitary way.
- Keep all appliances the landlord provides in good working order.
- Keep the electrical and plumbing fixtures clean and use them properly.
- Not damage the apartment or permit your guests/visitors to do so.
- Not disturb other tenants.
- Permit your landlord to enter your apartment if he/she makes a reasonable request and gives you 24 hours' notice.

You are responsible to your landlord for any damage you cause. Your landlord can take the money out of your security deposit when you move out, and he/she can sue you for additional damages. However, you are not responsible for normal wear and tear (walls that need routine repainting or plumbing fixtures that need replaced due to long use).

Your landlord can also evict you if you do not perform your obligations. To evict you for violation of one of those obligations, he/she must give you written notice of the violation.

Moving Out

WHEN THE TENANT WANTS TO MOVE OUT:

If you have a lease, you have an agreement to stay in your house or apartment until the lease expires. If you leave before the end of the lease, you may have to pay the landlord some or all the rent due for the months you are not living there.

You will not pay any rent for periods after you have moved out only if:

- ♣ The landlord agrees to let you sublet your apartment and the person who takes over the apartment pays the rent on time. If they do not pay, your landlord can require you to pay the months misses.
- ♣ The reason you are moving is because the landlord has broken one of his/her obligations, you gave him 30 days' notice to correct the problem and it was not corrected.
- You work out an agreement with the landlord.

Make sure the agreement with the landlord is in writing. When your lease ends, you cannot always just walk out. Read your lease. It might require you to give 30 or more days' notice to your landlord before you leave. If you want to stay, your landlord may want you to sign a new lease or may make you a month-to-month tenant (a new lease is recommended). Whether you renew your lease or not, to leave you will have to give the same notice as a tenant who never had a lease.

If you do not have a lease, you must give your landlord advance notice. If you pay rent once a month, the notice must be 30 days before your next rent is due, if you pay once a week, the notice can be only 7 days. If you leave without giving full notice, the landlord will be able to keep part of your security.



SECURITY DEPOSITS

A landlord is permitted to request a security deposit of any size he wants. The deposit may be kept by the landlord when the tenants move out for any unpaid rent or for damages done to the apartment, if the landlord keeps the deposit for at least six months, he/she must pay interest on the portion of the deposit which exceeds one month's rent.

Even before you move in you can prepare to get your security deposit back. Inspect the apartment or house with someone who can be your witness, and if possible, with the landlord, too. Make a written list of defects and ask the landlord for a written statement that they will be corrected. Take pictures.

When a tenant moves out, he/she should make sure the apartment is clean, remove all property, clean ovens and refrigerators, and leave the apartment in the condition a new tenant could be expected to move into. Wear and tear (peeling paint or appliances that break from continuous regular use) is not

the tenant's responsibility. Anything damaged by the tenant or misused <u>is</u> the tenant's responsibility.

The tenant should return the keys to the landlord and give him/her a new address in writing and keep a copy.

Within 30 days, the landlord is required to return the deposit or send a written statement explaining in detail why the deposit (or any part of the deposit) is not returned.

TENANT'S RIGHT TO SUE THE LANDLORD

If you are not satisfied with the amount the landlord returns, or if he/she does not send anything, you have the right to sue in Small Claims Court. But remember: if any rent was due when you moved, the landlord has the right to deduct that amount from the deposit. You probably should not need an attorney to sue your landlord, but you might want to talk to someone listed in WHO CAN HELP section before you go to court.

The amount of money you sue for depends on how much you think was improperly kept by the landlord. If he/she does not respond at all within the 30 days, you have the right to sue for double the security deposit.

To win the case, you will need evidence to convince the Small Claims Court referee. To be prepared, you should have:

- A receipt showing the deposit was made.
- ♣ Receipts for all rent payments to show no rent was owed.
- ♣ A copy of your notice to your landlord with your new address.
- ♣ Witnesses to testify and pictures of the apartment at the time you moved in and the time you moved out.



The Eviction Process

If there is no lease, a landlord can end a rental agreement by simply giving a tenant 30days notice to vacate if the tenant pays the rent monthly (or 7 days if the tenant pays weekly).

If there is a lease, the tenant can stay until the lease expires, unless the landlord claims a violation of the lease or one of the tenant's obligations. At the end of the lease, providing there have been no violations, a tenant can stay on unless the landlord gives 30 days' notice to move.

WHEN THE LANDLORD CAN EVICT

- 1. If the tenant does not pay rent when due.
- 2. If tenant stays in the apartment after lease as expired, without paying rent.
- 3. If the landlord gives 30 day notice to move and tenant stays in the apartment past deadline.
- If the landlord gave the tenant notice to correct a condition and the tenant does not correct the problem within 30 days.
- 5. If the tenant violates a reasonable and fair term of their lease.

WHAT THE LANDLORD MUST DO TO EVICT A TENANT

- 1. First, the landlord must give the tenant a "Notice to Leave the Premises". This will tell the tenant to move out, usually in 3 days, or else an eviction action may be started. The tenant does not have to move out in 3 days. However, if the tenant agrees with the reason the landlord states for wanting them to leave, they should begin looking for a new apartment. If the tenant thinks they have a good defense, or disagrees with the landlord's reasons, then they should consult with one of the people listed under WHO CAN HELP.
- 2. Anytime later than 3 days after the tenants get the notice, the landlord can go to County Court and begin an "eviction lawsuit". A hearing will be scheduled in no more than 2 weeks, often less. The tenant will receive a copy of a "Summons in Action for forcible Entry and Detainer" and a Complaint which will give the reasons for the eviction. The hearing may be scheduled as soon as 3 days after the tenant receives the summons. The tenant should consult with someone before they get the summons if they intend to stay.
- 3. At the hearing, the tenant and the landlord will both be able to present their case to a court referee. If the referee agrees with the landlord that there is a legal reason to evict, the referee will order that the tenant is to be evicted.
- 4. If the landlord wins the lawsuit, the tenant will have to move. Usually, the tenant will get a few days. The tenant should ask the referee for at least 10 days. If the tenant needs more than 10 days to find a new place, they can ask the referee for more time; but usually only the landlord can decide to give the tenant more time.
- 5. If the tenant is not out within the set time, a bailiff can legally move the tenant and their property into the street.

WHAT YOU AS A TENANT SHOULD DO

If you agree with everything in the landlord's
Complaint you should prepare to move within
2 or at most 3 weeks, unless you can get the
Landlord to agree to let you stay. Get an agreement
in writing. Otherwise, the landlord can accept your offer of rent that is owed, and still evict you.

If you agree with the Complaint but you think he has violated some of his obligations, you might be able to prevent the eviction. You have the right to bring a counterclaim for damages the landlord has done to you. If you think you have a counterclaim, you should immediately consult with someone listed in WHO CAN HELP.

If you disagree with the Complaint, you should immediately consult an attorney. There are many possible defenses to an eviction, including:

- You offered your rent, but it was refused.
- You paid part of the rent that was due, and the landlord accepted it.
- You paid this month's rent, although you still owe for a previous month.
- ❖ Your landlord did not give you the required "Notice to Leave the Premises".

It is NOT a legally effective defense if you DID NOT pay rent because you did not have the money.

IF YOU ARE EVICTED

If you <u>do not</u> go to court, or if you go to court and lose your case, <u>you will have to move out of your apartment within a few days</u>. If you do not move, the landlord could have a bailiff move you and your property onto the street.

THE DEPARTMENT OF JOBS AND FAMILY SERVICES CAN HELP

The Pike County Department of Jobs and Family Services may be able to help you if your landlord tries to evict you. Your family may be eligible for rent assistance. Even if you are not receiving other aid from DJFS, but have a low income, you still may be eligible.

If you want to stay in your apartment, as soon as you receive a court-ordered eviction notice, you should go the Department of Jobs and Family Services. Your caseworker will talk with your landlord to learn if he/she will permit you to remain if the rent that you owe is paid. If he/she agrees, DJFS will send the landlord a check for the rent. You should still go to court the day of your hearing and tell the referee about the agreement.

PUBLIC HOUSING PROGRAMS

Tenants who live at any Metropolitan Housing Authority projects, who rent through Section 8 Program or who live in other government subsidized housing have all the same rights as other tenants and additional rights, too.

In all public housing programs, the landlord may not evict a tenant unless he/she has good cause. That means a landlord *may not* simply give you 30 days to move. He/she must have a strong reason.

Tenants in public housing who rent directly from the Housing Authority also have a grievance procedure that permits them to challenge actions by the Housing Authority. Grievances can be filed about <u>any problem</u>. bad maintenance, improper charges for damages not your fault, even to challenge an attempt to evict you.





APARTMENT CHECKLIST

KITCHEN:				
Stove	RefrigeratorFa	ucetsShad	es	
Sink	CabinetsWa	allsLight	sFloor	
LIVING ROOM:				
	CeilingLig			
Shades/Cur	tain RodsDoorbell	Windows		
BATHROOM:				
Walls	CeilingLig	htsTub	Sink	
Faucets	CommodeMe	dicine Cabinet	Floor	
BEDROOMS:	(1) (2) (3) (4)			
Door	Floor	Walls	Ceiling	
Windows	Shades/Curtain Rods	Lights		
BEDROOMS:	(1) (2) (3) (4)			
Door		Walls	Ceiling	
Windows				
BEDROOMS:	(1) (2) (3) (4)			
Door	Floor	Walls	Ceiling	
Windows	Shades/Curtain Rods	Lights		
BEDROOMS:	(1) (2) (3) (4)			
Door	Floor	Walls	Ceiling	
Windows	Shades/Curtain Rods	Lights		

UTILITY ROOM/BASEMENT:			
Furnace	Laundry Area	Floor Drain	
Walls	Ceiling	Floor	
Lights	Hot Water Tank		
Lights	Hot Water Talik		
			New
Tenant Signature	-	Date	
Landlord Signature		Date	



Who Can Help?

Local Fair Housing Office:

Pike County Fair Housing Office
116 S. Market Street, Suite 103 * Waverly, Ohio 45690
www.pikecountydevelopment.com
marenda@pikecountydevelopment.com

740.947.4104

Pike County Departments:

Job & Family Services

800.646.2165

www.pikecojfs.org

TTY 740.947.5380

230 Waverly Plaza, Suite 700 * Waverly, Ohio 45690

Health Department

740.947.7721

www.pike-health.org

mbrewster@pike-health.org

116 S. Market St. * Waverly, Ohio 45690

Metropolitan Housing Authority

740.289.4534

www.pikemha.com

pikemha@frintier.com

2626 Shyville Road * Piketon, Ohio 45661

Southeastern Ohio Legal Services

740.773.0012 or 866.529.6446

www.seols.org

chillicothe@seols.org

Chillicothe Office: 73 East Water Street * Chillicothe, Ohio 45601

Department of Housing and Urban Development

www.HUD.gov.com

800.669.9777

TDD 800.927.9275

Ohio Civil Rights Commission

www.crc.ohio.gov

888.278.7101 TTD 614.466.9353



REQUEST TO ENTER PREMISES

A landlord could use this letter in a situation where he/she has been unable to enter a rental unity in order to inspect; deliver parcels; supply necessary or agreed services; or exhibit the unit to actual or prospective purchasers, tenants, mortgagors, workmen, or contractors.

Date:	
Tenant's name:	
Address:	
Dear	·

I would like to clarify the requirements for notice before entering your apartment. According to the Ohio Revised Code 5321.04 governing rental properties, as a landlord, I must give you reasonable notice of my intent to enter your apartment and I must enter only at reasonable times. A twenty-four-hour notice is presumed to be reasonable notice. The law provides that if the tenant unreasonably withholds consent for the landlord to enter the unit, the landlord may recover actual damages and obtain injunctive relief, together with the cost of attorney fees for the proceedings.

I will be pleased to arrange times mutually convenient with you for entry into your apartment. I will be contacting you to set up an appointment. I hope that you will abide by this request, and that we can establish a more effective working relationship.

Respectfully,

Landlord's name, address, telephone number and email address

LANDLORD WISHES TO TERMINATE LEASE

This form should be used in situations that do not involve a breach of lease where the landlord wishes to terminate the lease/rental agreement. Remember, the time periods used in this letter will depend on whether the lease term is week-to-week or month-to-month.

Date: Tenant's name: Address:
Dear:
The purpose of this letter is to inform you that your lease is being terminated in accordance with the Ohio Revised Code 5321.17. You have days from the above date to vacate the premises.
Your failure to vacate the premises within the aforesaid time will force me to initiate eviction proceedings in accordance with the state law.
Respectfully,
Landlord's name, address, telephone number and email address

THREE-DAY EVICTION NOTICE

This form complies with the requirements of the Ohio Revised Code 1923.04 regarding the required 3-day notice of eviction. Make sure the letter is addressed to each tenant who will be affected by this action.

Date: Tenant's Address:	name:	
Dear	:	
possession known as which the	ose of this letter is to ask you to LEAVE the premises not on, situated in County, s together with the lot of lacese premises are located. You are being asked to leave for reason(s):	Ohio, and
	pliance with this notice within days after its service of the notice within days after its service of the notice within days after its service of the notice o	will
Respectfo	ılly,	

Landlord's name, address, telephone number and email address

NOTICE TO REMEDY CONDITIONS

This letter may be sent to a landlord requesting that repairs be made.

Date: Landlord's name: Address:
Dear:
This letter is being sent to you pursuant to the Ohio Revised Code governing obligations of a landlord, Section 5321.04(A). I am requesting that the following repairs be made to the unit I occupy at
, County, Ohio:
1)
2)
3)
4)
Please contact me as soon as possible to discuss when these repairs can be made.
Respectfully,

Tenant's name, address, telephone number and email address

FAILURE TO REMEDY CONDITIONS TENANT TO VACATE UNIT

This letter should be used when a landlord has failed to remedy conditions within a reasonable time period and the tenant wishes to exercise their right to vacate the premises.

Date: Landlord's name: Address:
Dear:
On, I sent you a letter indicating that the following conditions existed in my apartment and common areas:
In my letter, I requested that the aforesaid conditions be remedied by The items remain uncorrected.
Under the Ohio Landlord Tenant Law [ORC 5321.07(B)(3)], I have the right to terminate our rental agreement if I have given you written notice of the aforesaid conditions and you fail to remedy them within a reasonable time. Since you failed to do so. I am moving out of the premises located at: on Please send my
security deposit of \$ to me at the following address:
Under the Ohio Landlord-Tenant Law, I am entitled to the return of my security deposit within 30 days of the termination of this agreement.
Respectfully,

Tenant's name, address, telephone number and email address NOTICE OF FORWARDING ADDRESS

The tenant should provide the landlord with a forwarding or new address within 30 days after termination of the lease or rental agreement, and on or before delivery of possession to the landlord.

Date: Landlord's name: Address:
Dear:
Please be informed that the forwarding address of the undersigned is
Tenant's name:
Tenant's new address:
This letter is being sent to you in accordance with ORC 5321.16(B).
Respectfully,
Tenant's name, address, telephone number and email address

ILLEGAL ENTRY TO PREMISES BY LANDLORD

This letter can be used by a tenant to notify a landlord who has made an illegal entry upon the leased premises, that such entry is not acceptable, and that the tenant feels the landlord is abusing the right of access.

Date:	
Landlord's name:	
Address:	
Dear	:

I would like to clarify the requirement for notice before entering my apartment. According to the Ohio Revised Code 5321.04, you, as the landlord, must give me, as the tenant, reasonable notice of your intent to enter, and may do so only at reasonable times. Twenty-four-hour notice is presumed to be reasonable. The law provides that if the landlord makes an entry in violation of this provision, the tenant may recover reasonable damages and obtain injunctive relief, together with attorney's fees.

I will be please to arrange with you or any of your staff times for entry into my apartment. Please feel free to contact me to set up such appointments. I hope that you will abide by this request and that we can establish a more effective working relationship.

Respectfully,

Tenant's name, address, telephone number and email address

PROTESTING RETALIATION

This letter should be used when a tenant feels that the landlord is retaliating because the tenant has complained about conditions in the rental unit.

Date: Landlord's name: Address:
Dear:
The Ohio Landlord-Tenant Law provides that a landlord may not increase rent, decrease services, threaten to bring an eviction or evict a tenant because the tenant has complained to the landlord about the conditions in a rental unit; complained to an appropriate government agency about a code violation; or joined with other tenants for the purpose of negotiating or dealing collectively with the landlord. Since I have recently engaged in protected activity, I believe your action of:
In retaliatory.
I hope that this letter will end the matter. However, I want you to know that I will take whatever action is necessary to defend my rights. The law provides for actual damages together with attorney's fees if there is a violation of the above section of law.

Tenant's name, address, telephone number and email address

Respectfully,