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On April 27, 2023, Isleta Health Center achieved accreditation by the Accreditation Association for Ambulatory Health Care (AAAHC). Accreditation distinguishes the Health Center from other outpatient facilities by an independent external process of evaluation.

Status as an accredited organization means the Health Center has met nationally recognized standards for quality health care set by AAAHC. During our site visit, I learned that a third of initial applicants for accreditation fail or partially pass the rigorous on-site survey process. Isleta Health Center joins one of seven New Mexico health care organizations with current accreditation with AAAHC.

We are fortunate to have staff and providers willing to accept the feedback of discerning patients who support improvements to quality care.

Thank you to those patients and staff members who contributed to our accreditation process by consenting to observation, attesting to your experiences, and asking the surveyor questions.

The Health Center seeks to maintain accreditation with continued progress toward our re-accreditation site visit in 3 years.

Respectfully,

Karen Lucero, CEO