



Community Health Representative (CHR) Program

COVID Safety Measures for CHR transportation Services

These measures will be taken each time a patient is entering our vehicle or using our services.

Before patients enters CHR vehicles, each patient will need to:

1. Mask Up. Each client will be provided a mask and will need to properly wear during the duration of transport- no exceptions.
 - Cloth masks will no longer be allowed. CHR will have PPE available for client use such as,
 - i. surgical mask
 - ii. K9N95 mask
 - iii. (Optional) Face shield
2. Client will need to wash their hands with provided hand sanitizer upon entry to CHR vehicle.
3. All walking devices and wheel chairs will be wiped down with a disinfectant wipe by CHR prior to entering vehicle.

To ensure patient safely CHR staff will abide by these precautions

1. Drivers are required to wear a mask (surgical, K9N95, or N95). Face shield will be optional for drivers.
2. Clients will not be allowed to ride up front with driver- no exceptions. We will continue to implement a social distance of 3-6 feet as much as feasibly possible.
3. We will only be transporting one client at a time. Patients will be allowed one aide if needed. Accompanied aide will need to complete the same precautions of getting temperature checks, washing hands, and wiping down any equipment they bring.
4. After dropping off each client CHR will maintain cleanliness of CHR vehicles by:
 - a. Wiping down hard surfaces with disinfectant wipes, diluted bleach solution, or alcohol wipes of at least 70% (per CDC guidance and manufacturer instructions)
 - b. Spray fabric seats with disinfectant spray
 - c. Air out vehicle for at least 5 minutes
 - d. Fog CHR vehicles at the end of the day.

Documentation for this cleaning procedure can be made available if needed upon request.

To increase the safety of all CHR patients, their families, and staff we ask for cooperation from patients and their families on the following:

- If you (patient) are not feeling well and are experiencing any of the following symptoms:
 - Cough
 - Shortness of breath
 - Fever (100.4 or higher)
 - Sore throat
 - Runny nose or congestion
 - Loss of taste of smell

Please, stay home and call your health care providers to cancel your medical appointments and CHR to cancel transportation.

If you have been contacted by the COVID-19 response team and they inform you that you are a close contact with a COVID positive individual please follow their recommendations to get tested, monitor symptoms, and continue following Public Health Orders.

- If you test positive for COVID and have a scheduled transportation:
 - Please call CHR to cancel your Transportation and your medical health care providers to cancel any appointments you have. Please follow Public Health recommendations to monitor symptoms and continue following Public Health Orders.

- If you live with someone that is positive and you are **NOT vaccinated**:
 - Please call CHR to cancel transportation arrangements and call our COVID hotline at 869-9720 for further direction on getting tested and quarantine orders.

- If you live with someone that is positive and you **ARE Vaccinated**:
 - Please call CHR to cancel transportation arrangements and call our COVID hotline at 869-9720 for further direction on quarantining and testing.