

CUSTOMER SATISFACTION SURVEY

1. How well did we communicate with you throughout your lending process?

1
Very poor

2
Poor

3
Satisfactory

4
Good

5
Excellent

2. How did you find the following aspects of our service?

	Very poor	Poor	Satisfactory	Good	Excellent
	1	2	3	4	5
Knowledgeable staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product suitability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professional standards	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility to the Red Door team	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. How likely are you to recommend us to a family member, friend or colleague?

1
Not at all likely

2

3

4

5
Highly likely

4. Do you have any comments or suggestions about your experience?
