



# AXIS I CENTER OF BARNWELL

CONFIDENTIAL

Date: March 24, 2020

Re: Services Update

As we continue to monitor the latest developments of COVID-19, our first priority remains the health, safety, and security of our clients, staff and community. To mitigate risk to all, effective Wednesday, March 25, 2020, the Axis I Center of Barnwell will be closed to the public until the Governor allows for us to return to business. We would like to assure you that we will be available to you via telephone, email, and telehealth sessions. It is our mission to work very hard to reduce any risk to our clients and staff amid this COVID-19 pandemic.

While all in-person individual and group sessions are temporarily discontinued, we will be able to hold individual sessions by phone or through Telehealth as a confidential way for you to communicate with clinicians and staff. Your counselor will be contacting you via a Vidyo app to provide face-to-face services. You will need to download the app onto your phone or computer. The counselor will send you an “invitation” at the scheduled time of your appointment to participate in the telehealth session. During your session, please make sure you are in a location where you can talk privately with your counselor. Please make sure we have your correct cell phone number and email address. You may the following cell phone numbers to contact your counselor:

Pam Carter: 803-507-5006  
Claudia Losco: 803-335-9591  
Larry Christy: 803-508-4612  
Shannon Sheppard: 803-571-5673  
Buffy Shisler: 803-507-8971

**NARCAN:** Narcan is also still available to our clients, their family members and the community. Please contact our office or your counselor to arrange a time to pick-up your Narcan kit.

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**MAT SERVICES:** The Nurse Practitioner, Amanda, will be contacting you at your normally scheduled appointment via telehealth (face-to-face computer video conferencing) or cellphone. **THE NUMBER WILL SHOW UP AS PRIVATE- PLEASE ANSWER THIS CALL.** During this call she will also schedule your next MAT appointment.

We are here for you and will be doing our very best to help you through this process of not being able to physically attend your sessions. Please provide updated home and cell phone telephone numbers, so that we will be able to successfully contact you.

If you have further questions or concerns regarding this correspondence, you may contact the office at (803) 541-1245. You can also check our Facebook page at **Axis I Center of Barnwell** or our website at [www.axis1.org](http://www.axis1.org) for updates on when the agency will be reopening and for resources to assist you during COVID-19. Be safe everyone.

Sincerely,

Pamela F. Rush, CSPP, ICPS  
Executive Director