

UMRAH WAIVER

TO ALL UMRAH CUSTOMERS AND AGENTS GETTING VISA'S THROUGH WORLD WAYS TRAVEL

- ALL visas are issued under the discretion of the Saudi Embassy in Ottawa
- There are no exemptions or fast processing of Visa's. All applications must go through the same processes and procedures
- Agents CANNOT say whether visa's are approved or not. That is for the Embassy to decide.
- There are no time restrictions for visa's to be issued. They will be issued as soon as possible. Though we will always try our best to get the visa on time, WORLD WAYS TRAVEL cannot be held liable for any flight/hotels missed or penalties paid due to visa not being issued on time
- WORLD WAYS TRAVEL have the right to refuse your application if all criteria are not met – including submission of air ticket and CONFIRMED (paid for) booked hotels & transportation. (Please note: booking.com is NOT acceptable as no payment has been made)
- If Umrah visa is issued and flight and hotel information are not submitted in a timely matter, WORLD WAYS TRAVEL has the right to cancel Umrah visa WITHOUT refund, also you MUST agree to leave Saudi Arabia on the exact dates on the original tickets, if you over stay you will face heavy fines and or imprisonment in Saudi
- If WORLD WAYS TRAVEL booked your hotels, and you choose a room built for less people, WORLD WAYS TRAVEL cannot be held accountable for your discomfort and cannot be held liable for any upgrades requested after the fact.
- ALL Umrah packages are non-refundable, including hotels, visa handling fees, courier and transportation, and some packages will be subject to cancellation penalty
- As per NEW Umrah Regulation, anyone who has done Umrah in the past 3 years Hijri (Islamic Calendar) will have to pay 2000sar or *750cad (subject to exchange rate) (non refundable) plus the regular Umrah processing fees also for those who have not been for Umrah for the past 3 years Hijri or lifetime will have to pay the same amount, BUT will be refunded in full upon return, Once MOFA has been applied for, there will be NO refunds for MOFA charges. All Fees MUST be paid in full when Applying for Umrah Visa (*subject to change without notice), If for any reason the fees are not paid we will hold the passport until the visa is expired and fees paid in full.
- It is the responsibility of all applicants to carry their ORIGINAL vaccination/ immunization cards on their person when entering Saudi Arabia.

I understand and agree to the above Terms and Conditions.

MAHRAM NAME

SIGNATURE

DATE