

**TERMS AND CONDITIONS** 

# Payment:

- 1. An invoice for the work will be generated following the completion of work. I choose to work this way as I invest trust in my clients and want you to be 100% happy with my work before making payment.
- 2. Payment is required within 10 working days following generation of the invoice.
- 3. If, for whatever reason, a payment is reversed by the bank, you will need to reimburse me for any costs I incur.

## **Cancellations:**

1. If you change your mind following consultation and commencement of work, an invoice will be generated for time undertaken so far in the process on an hourly rate basis (£33 p/h-this will include the 1-hour video consultation already undertaken).

#### **Information and Content:**

- 1. Please ensure all information supplied to me is true, accurate, and in date. I take no responsibility for any information that is found to be false.
- 2. It is your responsibility to provide me with all the information you wish to be included in the document.
- 3. I take no responsibility for any formatting issues or changes made by you or requested by you.

### **Amendments:**

- 1. Included in the service will be 3 months' amendments. To clarify these amendments include job role changes and adding any additional information, qualifications, or training. If I deem the changes to be extensive or outside the 3 months period, an hourly rate of £33 will be applied to the work and invoiced accordingly.
- 2. I am happy to advise via email if you require your CV or supporting document for a specific role/job application within the 3 months. However, if you require me to make any substantial changes, these will be charged at my hourly rate of £33 and invoiced accordingly.

# **Client/Writer Relationship:**

- 1. I reserve the right to decline any client and/or any order at my sole discretion.
- 2. I reserve the right to refuse to undertake work that I deem to be untrue, misleading, offensive, or illegal.
- 3. I will do my very best to provide a CV or supporting document to maximise your opportunity to secure new employment, however, I take no responsibility for unsuccessful job applications or interview rejections.