

Jayne Okapal

Altamonte Springs, Florida

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EXPERIENCE

Culver's, Casselberry — *TEAM MEMBER -> TEAM TRAINER*

JANUARY 2023 - PRESENT

- Work underneath management to complete training of all new hires
- Promoted due to reliability, leadership and customer service excellence.
- Report directly to management with notes and information on new and old hires on how to better skills
- Work in a fast paced environment while still prioritizing guest satisfaction first.
- Handle conflict with guests with a smile and providing fast resolutions to ensure they leave happy
- Maintain a clean, organized and productive work environment.

EDUCATION

Vocational Academy of Makeup and Prosthetics, Orlando — *Modern FX Makeup Certification*

JUNE 2025 - DECEMBER 2025

- Trained in Special FX Makeup shop work and application.
- Skills Include (but not limited to-) Sculpting, molding, casting, character and creature creation and design, prosthetic application and out of kit work.

LYMAN HIGH SCHOOL. Longwood, FL — *High School Diploma*

AUGUST 2021 - MAY 2025

- International Thespian Troupe 2329
- Theatre Honors Student proficient in Makeup Design, Acting and Props.

SKILLS

- Hospitality and guest relations.
- Customer Service
- Sales and Situational Selling.
- Team Leadership and Training
- Quick Learner
- Creative Problem Solving
- Time Management

ADDITIONAL

Makeup and Theatrical Resume and Portfolio available upon request.