



2BROZZ Limited - Driveways and Patios Guarantee Policy

1. Overview:

- At 2BROZZ Limited, we are committed to the longevity and quality of our driveways and patios. This guarantee policy outlines our assurance to customers and the terms associated with our services and all our costumers are obligated to read our policy. You can find our policy in all platforms

2. Guarantee Duration:

- We proudly guarantee the structural integrity of driveways and patios installed by 2BROZZ Limited for a period of 10 years from the date of completion, we inspect the ground and if is soft we suggest cement base, we always ask our client for a option however if they agree in dry pack sand and cement base we might slightly raise our quote, any drop or accident could happen with driveway\patio we will repair it within Clame Booking Fee no matter the cost of damage

3. Inspection Fee:

- To maintain the durability of our installations, a £185 inspection fee is applicable. This fee covers a comprehensive examination conducted by our qualified professionals.

4. Repair Booking Fee:

- In the event of repairs, a £285 repair booking fee is required. This fee secures your repair appointment and covers administrative costs associated with processing your claim.

5. Coverage Details:

- We commit to addressing any structural issues, irrespective of repair costs, free of charge, provided the repair booking fee has been paid.

6. Claim Process:

- To initiate a claim, contact our customer service, pay total £285 repair booking fee, and our team will promptly assess the issue and schedule necessary repairs.

7. Guarantee Cancellation:

- The guarantee may be cancelled if we observe that other traders have been engaged to perform repairs on work we have completed and guaranteed.

8. Online Accessibility:

- Our guarantee policy is readily available on all online platforms, providing transparency and accessibility to our customers.

9. Transferability:

- This guarantee is transferable to subsequent property owners within the 10-year period, enhancing the value of your property.

10. Customer Responsibility:

- Regular maintenance, as per our care guidelines, is the responsibility of the customer to ensure the ongoing integrity of the installation.

11. Terms and Conditions:

- All guarantee claims are subject to the terms and conditions outlined by 2BROZZ Limited.

12. Incorporation Date:

- This policy was incorporated and shared on March 11, 2022, and is applicable to all installations completed after this date.

13. Contact Information:

- For inquiries, claim initiation, or further information, please contact our customer service team at ibuildsafeltd@gmail.com or tel: 07900543939

At 2BROZZ Limited, our guarantee policy reflects our confidence in the quality of our work, and we are dedicated to providing you with exceptional service.