

Privacy Policy

Grafton Parks & Recreation is committed to protecting the privacy and security of information provided by residents, visitors, program participants, and users of our website and online services. This Privacy Policy explains how information may be collected, used, maintained, and disclosed when you interact with the Parks Department.

Information We Collect

The Parks Department may collect information that you voluntarily provide when you:

- Register for recreation programs, activities, or facilities
- Reserve parks, shelters, fields, or other facilities
- Submit an online form or application
- Contact the Parks Department by email or through our website
- Sign up for newsletters, alerts, or other communications
- Make a payment or donation through an online service
- Submit a comment, request, complaint, or other communication

Depending on the service, information collected may include your name, mailing address, email address, telephone number, payment information, and other information necessary to provide the requested service.

Automatically Collected Information

When you visit our website, certain technical information may be automatically collected. This may include your IP address, browser type, device type, operating system, pages visited, referring website, and the date and time of your visit.

This information may be used to understand how visitors use our website, improve website functionality, troubleshoot technical issues, and improve the services we provide.

How We Use Your Information

Information provided to the Parks Department may be used to:

- Provide requested programs, services, and information
- Process registrations, reservations, payments, and donations
- Respond to questions, requests, or complaints
- Communicate with you regarding Parks Department services
- Improve our facilities, programs, website, and customer service
- Meet administrative, legal, and regulatory requirements

We will not sell your personal information.

Public Records

As a governmental entity, records created, received, or maintained by the Parks Department may be subject to applicable public-records and open-records laws.

Information submitted to the Parks Department through email, online forms, applications, or other methods may therefore become a public record and may be subject to disclosure as required or permitted by law. Certain information may be protected from disclosure by state or federal law.

The Parks Department cannot guarantee that information submitted to the Department will remain confidential unless confidentiality is specifically required by law.

Payments and Financial Information

When online payments or donations are processed through a third-party payment provider, payment information may be collected and processed by that provider in accordance with its privacy and security policies.

The Parks Department does not request that individuals provide credit card numbers, passwords, Social Security numbers, or other sensitive information through ordinary email communications.

Cookies and Website Analytics

Our website may use cookies or similar technologies to improve functionality and understand how visitors use the website.

We may use website analytics services to collect anonymous or aggregated information regarding website traffic and usage. Analytics information may be used to improve the website and the services provided to the public.

Third-Party Websites

Our website may contain links to websites operated by third parties, including registration services, payment processors, social media platforms, or other organizations.

The Parks Department does not control the privacy practices or security of third-party websites. Once you leave our website, you are subject to the privacy policy and terms of the third-party website you visit.

Information Security

The Parks Department takes reasonable administrative, technical, and physical measures to protect information in its possession from unauthorized access, use, alteration, or disclosure.

However, no method of transmitting information over the internet or storing information electronically can be guaranteed to be completely secure.

Children's Privacy

The Parks Department provides programs and services intended for individuals of various ages, including children. We encourage parents and guardians to supervise children's use of online services.

When information about a child is collected in connection with registration or participation in a Parks Department program, the information will be used for purposes related to providing the requested program or service and handled in accordance with applicable law.

Records Retention

Information and records maintained by the Parks Department are retained and disposed of in accordance with applicable records-retention requirements and schedules.

Changes to This Policy

The Parks Department may update this Privacy Policy periodically to reflect changes in our services, technology, legal requirements, or privacy practices.

Updates will be posted on this website. The effective date at the beginning of this policy will indicate when the policy was last updated.

Contact Us

If you have questions about this Privacy Policy or how the Parks Department handles information, please contact:

Grafton Parks & Recreation

715 West 5th Street

Grafton, ND 58237

Phone: 701-352-1842

Email: gpr@graftonparks.com

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