

Mimi's House

850-876-9171

Client agreement and waiver of liability

Mimi's House wants to ensure a pleasant experience for you and your dog(s). This is why we have chosen to be a membership based facility. We will do all we can to make your dog(s) spa, play or stay a positive and enriching experience.

OWNER INFORMATION

Name:

Address:

Email Address:

Phone:

Occupation:

Additional Owner Name:

Additional Owner Phone:

EMERGENCY CONTACT (someone other than owners)

NAME:

PHONE:

DOG INFORMATION

1st Dog Name:

Age:

Breed:

Color:

Gender:

Fixed:

2nd Dog Name:

Age:

Breed:

Color:

Gender: Fixed:

3rd Dog Name: Age:

Breed: Color:

Gender: Fixed:

Has your dog(s) ever been boarded before?

Has your dog(s) ever been in a daycare program?

How often is your dog(s) socialized with other dog(s)?

Has your dog(s) had any previous training?

Is your dog(s) potty trained?

Does your dog(s) eat feces?

Is your dog(s) a humper?

Does your Dog(s) walk properly on a leash?

MEDIA RELEASE

Mimi's House Loves to show off your dog(s). Your dog(s) may appear on our website, facebook, instagram or any other social media pages. Your dog(s) may appear in any of our advertising. Your dog(s) may be used for any educational posts of any kind in any of our media.

I understand and agree my dog(s) will be photographed and used for any media and/or advertising and/or educational purposes for Mimi's House.

Signature: _____

VET INFORMATION

VET:

VET PHONE:

VACCINATIONS & FECAL TEST

Mimi's House requires all dog(s) to be current on the **rabies, bordatella and distemper** vaccines. **Please note** vaccinating your dog(s) does not guarantee that your dog(s) will not contract a disease. However, keeping your dog(s) up to date on vaccines limits the risk of communicable diseases. It is your responsibility to provide us with the proper documents prior to any services provided. Mimi's House will not accept your dog(s) at any time for any service if vaccines are expired or if the dog(s) are showing any symptoms. Mimi's House Requires a Fecal Test to check for parasites every six months or as needed. If your dog is experiencing frequent diarrhea or vomiting we will require a Fecal Test before your dog(s) can come back to daycare.

If my dog(s) contracts a communicable disease or intestinal parasite **I understand and agree** Mimi's House is not at fault and it is my responsibility to inform Mimi's House of any and all illnesses contracted **in or out** of Mimi's Houses Facility.

If Mimi's House asks me to get a Fecal Test done on my dog(s) **I understand and agree** to do so and to not bring my dog(s) back without documentation of negative results.

I understand and agree that if my dog(s) have intestinal parasites I can not bring my dog back until my dog(s) obtains a negative test result.

I understand and agree to keep my dog(s) current on the **Rabies, Bordetella and Distemper** vaccines.

I understand and agree that it is my responsibility to keep Mimi's House updated with my dog(s) vaccine records when they are renewed.

Signature: _____

(Mimi's Houses use only)

DOG:
RABIES:
BORDETELLA:
DISTEMPER:
FECAL TEST:

DOG:
RABIES:
BORDETELLA:
DISTEMPER:
FECAL TEST:

HEALTH AND MEDICAL

It is important for you to inform Mimi's House of any health and/or medical conditions your dog(s) have or have had in the past. bathing, boarding and daycare can expose hidden medical issues or can aggravate a current medical issue.

To the best of your knowledge please answer and explain the following questions.

Is your dog(s) currently on any medication? (If so please explain)

Does your dog(s) have any skin allergies?

Does your dog(s) have any food allergies?

Has your dog(s) ever had pancreatitis?

Has your dog(s) ever had colitis?

Is your dog(s) diabetic?

If yes, what Medicine is your dog(s) currently on?

Is your dog(s) hypoglycemic?

Does your dog(s) have a heart condition? (If so please explain)

Does your dog(s) have any skeletal or joint issues?

Does your dog(s) have any thyroid or autoimmune disorders?

If your dog(s) has any other health or medical issues please explain:

I understand and agree that bathing, boarding and daycare can expose health and medical problems that I was unaware of in my dog(s) and that these services can also aggravate a current medical problem my dog(s) has.

I understand and agree that Mimi's House is not responsible or held liable for any past, present or future medical and/or health issues and/or conditions including but not limited to injury and/or death.

Signature: _____

FLEAS AND TICKS

Mimi's House Requires all dog(s) to be on a monthly flea and tick preventative. If fleas and/or ticks are found **AT ANY** point during your dog(s) bathing, boarding or daycare process a mandatory flea and tick bath will incur. This will result in you being charged your dog(s) bathing rate. (Understand that this is a process to rid your dog(s) of pests for 24 hours, not a monthly treatment.) Please note even if you have your dog(s) on a flea preventative they can build a tolerance and still acquire fleas and/or ticks resulting in a flea and tick bath as well as you changing your preventative plan.

The flea and tick preventative I have my dog(s) on is:

If Mimi's House determines my dog(s) to have fleas and or ticks **AT ANY** point **I understand and agree** to the bathing fees that will apply.

I understand and agree that it is my responsibility to keep my dog(s) on a monthly flea and tick preventative.

Signature: _____

AGGRESSIVE AND/OR DANGEROUS DOG(S)

Mimi's House requires you to inform us of **ANY** bite history or other dangerous behaviors your dog(s) has exhibited. This will enable us to handle your dog(s) with the proper techniques to limit the risk of bodily harm to Mimi's Houses Employees, your dog(s) as well as other peoples dog(s). Mimi's House holds the right to **refuse any dog(s) for any service at any time** due to aggression and/or dangerous behavior. Mimi's House will encourage you to seek training for your dog(s) if needed. To decrease the risk of harming an aggressive and/or dangerous dog(s) Mimi's House will use different techniques to control an aggressive and/or dangerous dog(s) including but not limited to kenneling, ecollering, catch poles, bite gags, muzzle's, bonker's ect. If at any time your dog(s) becomes aggressive and/or dangerous it will be kenneled until you pick up. If at any point your dog(s) injures another dog(s) or person(s). Mimi's House will not be held liable for any and all damages, you will take full responsibility for your dog(s) and the harmed dog(s) and/or person(s).

Please answer questions truthfully and to the best of your ability.

Has your dog(s) bitten another dog?

Has your dog(s) bitten a human?

Is your dog(s) food aggressive?

Is your dog(s) toy aggressive?

Does your dog(s) dig?

Does your dog(s) jump or climb fencing?

Does your dog(s) go after small animals? (Ex. lizards, frogs, birds, squirrels, cats, etc.)

Are there any bathing procedures your dog(s) react negatively to?

Is your dog kennel trained? (If no, explain why)

Is your dog, kennel or cage “shy”(aggressive)?

Has your dog(s) ever escaped/destroyed a kennel?

Is your dog an excessive barker?

Please list any other issues you have experienced with your dog(s)

I understand and agree to inform Mimi's House of any and all aggressive and/or dangerous behaviours my dog(s) has or has had.

I understand and agree to take all legal and financial responsibility for my dog(s) when they are in Mimi's House's care. Mimi's House Is not held responsible or liable for any injuries my dog(s) inflicts upon another dog(s) and/or Person(s).

I understand and agree that Mimi's House might have to and/or will use different techniques to control my aggressive and/or dangerous dog(s) including but not limited to kenneling, ecollering, catch poles, bite gags, muzzle's, bonker's ect.

Signature: _____

GENERAL BATHING RISKS

Mimi's House will always take extra care with your dog(s). Daycare is offered to your dog(s) after bathing services providing they pass a temperament test to further insure the safety of your dog(s). Any time your dog(s) are in or out of Mimi's House problems can arise. Bathing can expose a health issue and/or aggravate a current one. Occasionally bathing can create a health and/or medical issue. These issues include but are not limited to skin irritation, eye irritation, clipper burn, brush burn, cuts and/or scrapes, ear infection and/or irritation, hematomas, anal

gland irritation(butt scooting), contagious disease(s), death and/or loss of dog(s), etc. Mimi's House will not be held responsible or liable for any and all health and/or medical problems that incur during and/or after the bathing process. In order to limit the risks of any issues Mimi's House requires all bathing clients to remain on a four week bathing schedule. Going past a four week bathing schedule will incur a \$20 non-member fee in addition to our regular bathing fee. (dog(s) that are not on a regular schedule are harder to manage).

I understand and agree that Mimi's House is not responsible or held liable for any and all health and/or medical issues my dog(s) experience before, during and after the bathing process. **I understand and agree** that my dog(s) do not sit still for the bathing process and accidents can and/or will happen. **I understand and agree** that if any of the aforementioned or etc. issues arise Mimi's House is not held responsible or liable for any and all vet bills and/or expenses. **I understand and agree** to Keep my dog(s) on a four week bathing schedule. **I understand and agree** if I go over a four week schedule my dog will incur the \$20 non-member fee in addition to the regular bathing charge. **I understand and agree** that my dog(s) will be included in the daycare program after their bathing and all daycare agreements will apply.

I understand and agree my dog(s) basic bathing charge will be:

Dog name: \$_____ Dog name: \$_____

I understand and agree my dog(s) basic bathing charge plus the \$20 non-member fee will be:

Dog name: \$_____ Dog name: \$_____

Signature: _____

GENERAL DAYCARE RISKS

Mimi's House will always put the safety of your dog(s) first. Mimi's House will do everything in our power to keep play supervised and in control. However, dogs do have teeth and claws and this is what they use to play. You need to understand that your dog(s) can and/or will obtain scratches and/or bites. It is your responsibility to maintain proper nail care to limit your dog(s) scratching other dog(s) and/or people. Play can turn into fighting, in this instance you will be held liable for any injury your dog(s) causes to another dog(s) or person(s). Dog(s) partaking in daycare may also experience other injuries including but not limited to, eye injuries, skeletal injuries, joint injuries, foot/pad injuries, external and internal

parasites, giardia, contagious disease(s), death and/or loss of dog(s), etc. In order to limit these risks it is important to socialize your dog(s) on a regular basis. This will help to keep your dog(s) familiar with our pack's rules. Mimi's House chooses to be a three day a week monthly membership for these reasons.

I understand and agree that Mimi's House Is not responsible or held liable for any and all daycare risks my dog(s) experience before, during and after the daycare process.

I understand and agree If my dog(s) injures another dog(s), I am solely responsible for any and all vet bills and/or expenses not only for my dog but to the injured dog as well.

Signature: _____

GENERAL BOARDING RISKS

Mimi's House wants to make your dog's overnight stay as comfortable as possible. This is why we include the daycare with our boarding and why we live on site. This means your dog(s) will enjoy their day of play and be kenneled only for sleeping and feeding while you have the comfort of someone always being there for your dog(s). Mimi's House will always put your dog(s) safety first however, in addition to the general daycare risks your dog(s) will be exposed to boarding risk which include but are not limited to: Ingesting toys and/or beds, stress related injuries (hot spots, cuts/scrapes/punctures from escaping kennels, diarrhea, vomiting), weight loss due to Dog(s) not eating, communicable diseases and/or parasites, death and/or loss of dog(s), etc. If your dog(s) causes damage to kennels or facility property you will be held financially responsible. To keep stress levels low and damages at a minimum Mimi's House recommends having your dog on a regular daycare schedule, this will help your dog(s) to adjust better to overnight care. Mimi's House also has enrichment activities to help your dog(s) adjust, like structured walks, bike rides and treadmill time. Mimi's House requires all food to be in a sealed hard container (not glass). If food is not brought in a sealed hard container (not glass) one will be provided for \$20. If food is not provided or your dog runs out of food we feed Ziwi Peek at \$5 per scoop. Mimi's House does not accept Beds, Toys or food bowls.

I understand and agree that Mimi's House Is not responsible or held liable for any and all boarding risks my dog(s) experience before, during and after the boarding process.

I understand and agree my dog(s) will be exposed to the daycare and the daycare agreement stands.

I understand and agree that it is my responsibility to pay for any and all kennel and/or property damages my dog does while at Mimi's House.

I understand and agree if I bring my dog(s) food in anything other than a sealed hard container (not glass) one will be provided for me at an additional \$20.

I agree and understand That if I do not bring food for my dog(s) or if they run out of food during their stay the cost for Mimi's House's food is \$5 per scoop .

Signature: _____

ENRICHMENT ACTIVITIES

Mimi's House loves to provide additional enrichment activities for your dog(s) daycare or boarding visits. Treadmill activities are given free of charge, however we do offer additional enrichment activities at a charge of \$10 per activity. The additional activities we provide are structured walks and bike rides. Not only do these activities improve your dog(s) visit with us it will improve the way your dog(s) behave at home. Some dogs may be required to add these services to help them deal with stress during their stays. Structured walks and bike rides are given outside of our facility while the treadmill is given inside the facility. Structured walks and bike rides may only be performed when the weather is permitting. It is your responsibility to inform Mimi's House of any issues your dog(s) experience during walks or bike rides. Mimi's House will do everything to keep your dog(s) safe outside of the facility however, unexpected events may occur.

I understand and agree Mimi's House will not be held responsible or liable for any injury, loss and/or death of dog(s) during or after enrichment activities.

I understand, agree and give permission to Mimi's House and its employees to take my dog(s) outside of the facility during these activities.

I understand and agree if Mimi's House determines the need for my dog to have these activities added I will pay the fees related.

Signature: _____

ADMINISTERING AID

In order to be the best for you and your dog(s) Mimi's House and its employees are CPR and First Aid Certified. Mimi's House will provide aid to any dog(s) in need in order to stabilize the problem to transport said dog(s) to the Animal Care Center. Animal Care Centers bill can be anywhere from \$200 and UP.

I understand and agree Mimi's House will not be held liable or responsible for any injury and/or death of dog(s) at any time during and/or after care.

If any of the aforementioned problems and/or risks arise **I agree, understand and give permission** for Mimi's House to perform any necessary life saving techniques on my dog(s).

I understand and agree to give Mimi's House and its employees the right and ability to make **any and all** medical decisions in my absence, while in Mimi's House's care.

I understand and agree that I will solely be responsible for any and all vet bills incurred during and after my dog(s) stay at Mimi's House.

Signature: _____

EMERGENCY EVACUATIONS

Mimi's House will do everything possible to keep your dog(s) safe and cared for in the event of an emergency, natural or man made disaster. Mimi's House will never abandon your dog(s). However, In the event of an emergency, natural or man made disaster it is your responsibility to pick up your dog(s) if able and as soon as possible. Mimi's House will contact you in the event an evacuation is necessary before (if able) or after your dog(s) are moved to safety. If you can not be reached, we will contact your emergency contact. Emergency Evacuations may mean taking your dog(s) out of the facility, out of the county or even out of the state. Emergency Evacuations can result in the loss of a dog(s) Mimi's House will not be responsible or held liable for any loss, death and/or theft of dog(s) during these times.

I understand, agree and give permission to Mimi's House and its employees to evacuate my dog(s) when necessary.

I understand and agree with the risks involving emergency evacuations.

Signature: _____

Mimis's House reserves the right to refuse service or stop a service in progress if the dog(s) poses any threat to themselves, staff and/or other dog(s). Whether it be a behavior or health/medical problem. Mimi's House also reserves the right to refuse service to any client that disagrees with Mimi's House's policies.

By signing these agreements, I understand and agree with Mimi's House's policies. Mimi's House will not be held liable or responsible for any of the above risks and/or statements. I agree to pay all bills in full including but not limited to any and all vet bills, damage fees and service costs.

Print

Name: _____

Signature: _____

Date: _____