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NEED TECH SUPPORT?





T.R.A.C.

TECHNOLOGY REPAIR & ASSISTANCE CENTER

Call (901) 416-5300
M-F, 8 a.m. - 5 p.m.

T.R.A.C. 1 LOCATION

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ACCESS FOR ALL

LATE DEVICE PICK-UP IS AVAILABLE 8 A.M. - 6 P.M. AUGUST 31 - SEPTEMBER 3 AT THE FOLLOWING LOCATIONS. PLEASE BRING YOUR STUDENT'S POWERSCHOOL ID#.

- Bayer Building, 3030 Jackson Ave.
- Southwest Community College, 1234 Finley Rd.
- Teaching & Learning Academy, 2485 Union Ave.

ACCESS FOR ALL!

DIGITAL DEVICE PLAN FOR STUDENTS



We're giving every SCS student access to a digital device in 2020-21. Our 1:1 digital device plan is part of our ongoing commitment to student equity and 21st century learning to prepare our students for college and careers. We believe the addition of modern technology into daily instruction will open up amazing new learning possibilities!

Please use the links below to access student device and internet support resources. If your device is not functioning properly or you need your student password reset, please call (901) 416-5300. For other issues, such as accessing Teams classrooms or viewing schedules in Teams, please contact your teacher directly.



STUDENT DEVICE
PICK-UP SCHEDULE

[http://www.scsk12.org/accessforall/studentdevices.php?](http://www.scsk12.org/accessforall/studentdevices.php?PID=1756)

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INTERNET ACCESS

[http://www.scsk12.org/accessforall/internetaccess.php?](http://www.scsk12.org/accessforall/internetaccess.php?PID=1757)

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DEVICE RESOURCES
& SUPPORT

[http://www.scsk12.org/accessforall/deviceresources.php?](http://www.scsk12.org/accessforall/deviceresources.php?PID=1758)

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FREQUENTLY ASKED
QUESTIONS

<https://docs.google.com/document/d/1buj2bkdGKHJyVqwjYV7VBPIPyqpwaYW9sVIE3qj2lg4/edit?usp=sharing>



PREGUNTAS
FRECUENTES

https://docs.google.com/document/d/12nTaf2n_F4EJL1FzJZS9LYBC6WUM_mtEDuBQpdRO30/edit?usp=sharing



PARENT TECHNOLOGY
TRAINING

<http://www.scsk12.org/accessforall/training>

If you find a SCS device, please return the device to one of the following locations:

- TRAC II location, 3237 Knight Road
- Board of Education, 160 S. Hollywood Street
- A public library closest to you

If you have any questions regarding the found device or additional information to provide, please email ifounddevice@scsk12.org (<mailto:ifounddevice@scsk12.org>).



<http://www.scsk12.org/headsetsforlearning/>