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NEED TECH SUPPORT?





# T.R.A.C.

TECHNOLOGY REPAIR & ASSISTANCE CENTER

Call (901) 416-5300  
M-F, 8 a.m. - 5 p.m.

T.R.A.C. 1 LOCATION  
3030 Jackson Ave.

T.R.A.C. 2 LOCATION  
3237 Knight Rd.

*\*Call first to be referred  
to the T.R.A.C.*

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**Learn how to  
support your  
student's online  
learning at home!**

**PARENT TECHNOLOGY TRAINING!**

Our goal is to help families play an active, supportive role in every student's virtual learning. Below, we have a variety of training opportunities, including live sessions and pre-recorded sessions that can be watched at any time.

#### Live Virtual Training Sessions

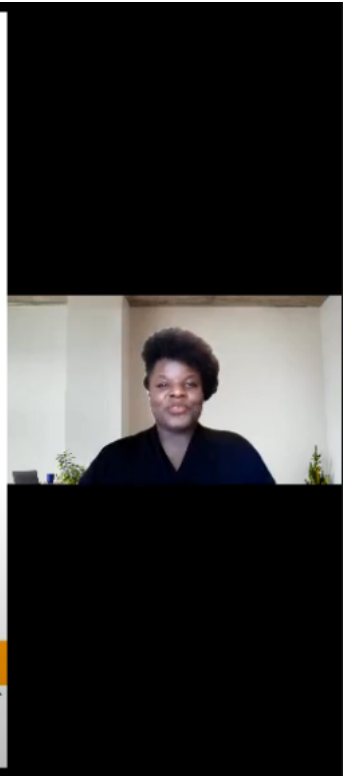
[Click here to view the full list of upcoming live trainings \(/files/2020/PARENT-TECH-TRAINING.pdf\)](#), including descriptions and links to access each session. All trainings are available at 10 a.m., 1 p.m. and 6 p.m. on their scheduled date. Sessions are captioned in Spanish, French, Arabic and Vietnamese.

- **August 21:** Teams 101 - Unpacking Digital Learning for Families
- **August 28:** Learn from Home with Florida Virtual School (FLVS) Fundamentals and Microsoft Education Resources
- **September 4:** The Inclusive Classroom
- **September 9:** Be Ready with Office 365

Pre-Recorded Training Sessions



The slide features a blue and white background with a large blue arrow pointing right. The text 'INTRODUCTION TO DISTRICT DEVICES' is prominently displayed in white on a blue background. Below this, it lists 'Informational Technology & Educational Technology, Department of Professional Learning and Support'. The Shelby County Schools (SCS) logo is positioned in the bottom right corner of the slide content.



<https://youtu.be/KodeTxdkp7k>

**Introduction to District Devices**

<https://youtu.be/KodeTxdkp7k> This session will provide an overview of SCS Policy 2013, related to protocols and procedures for devices utilizing Microsoft TEAMS.



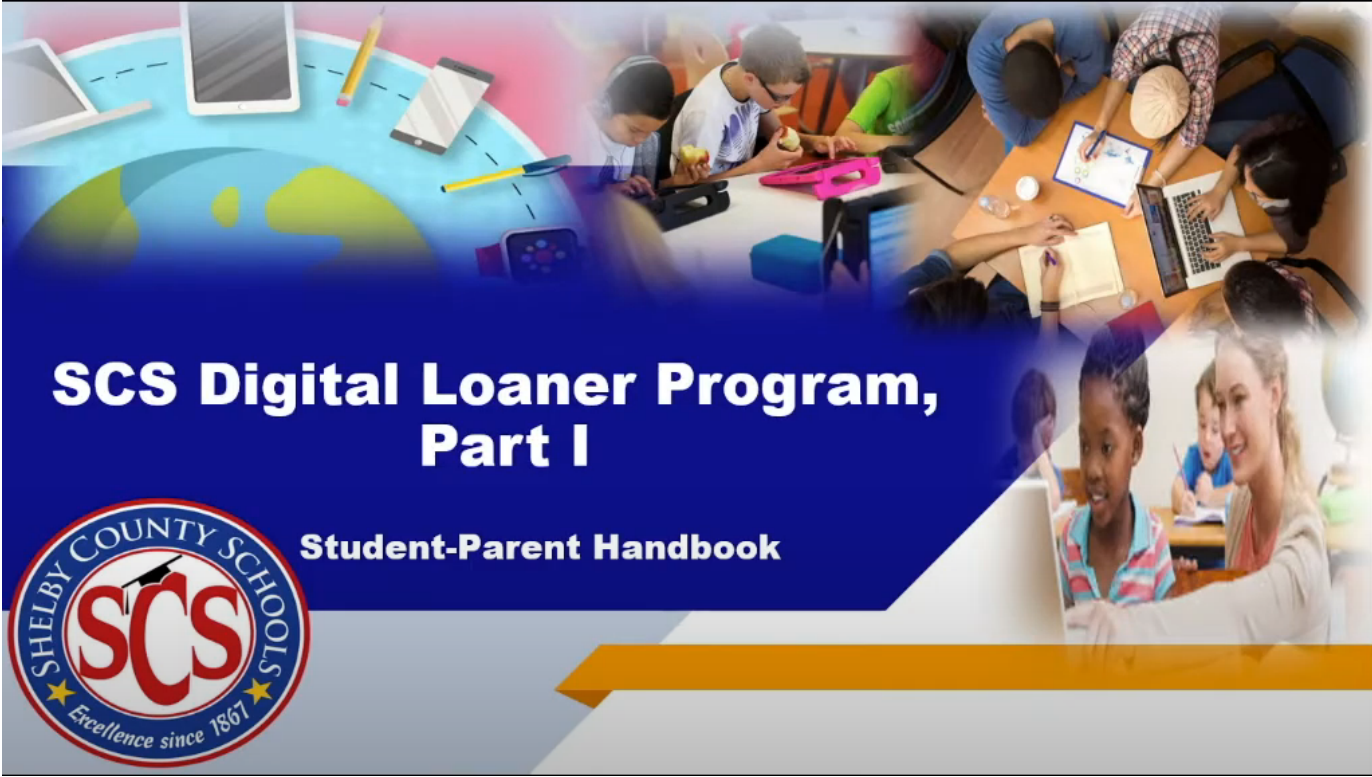
The slide features a collage of images showing students and teachers in a classroom setting, with a globe and educational icons in the background. The text 'Supporting Your Student with Microsoft TEAMS' is displayed in white on a blue background. The Shelby County Schools (SCS) logo is in the bottom left corner.



<https://youtu.be/Hf4vPkGMvKA>

**Supporting your Student with Microsoft Teams** (<https://youtu.be/Hf4vPkGMvKA>)

Microsoft Teams is the primary platform teachers will use for live instruction. Learn how to access the system and all of its features.



[https://youtu.be/i5eR63VD\\_5U](https://youtu.be/i5eR63VD_5U)

SCS Digital Device Program (Part 1) [https://youtu.be/i5eR63VD\\_5U](https://youtu.be/i5eR63VD_5U)

This session explains how parents can access various levels of support from central office and schools.



[https://youtu.be/Mp1DPHc\\_sE](https://youtu.be/Mp1DPHc_sE)

SCS Digital Device Program (Part 2) [https://youtu.be/Mp1DPHc\\_sE](https://youtu.be/Mp1DPHc_sE) This is a continuation of part 1 regarding how to access support from central office and schools.