

Terms and Conditions

ALL PLACES MUST BE PAID FOR IN ADVANCE

All new starters will start at the beginning of the month in which their first payment is taken, a child's place is booked and committed for the whole month.

No place is confirmed until C C Gymnastics membership has been purchased.

If payment has not been received or the direct debit is cancelled we will assume you no longer require your place and therefore the gymnast will lose their place.

If you would like to leave us we require 2 week's notice before the end of the month to ensure that we have time to fill that place from our waiting list and to cancel your direct debit. We hold no responsibility for payments taken if the correct notice period is not given to the correct email address; info@ccgym.co.uk.

You (the customer) are in control of your DD at all times and therefore it is not C C Gymnastics responsibility to stop your payments should you wish to leave. When giving the 2 week notice period the DD can be cancelled by ourselves but must be checked with your own bank to ensure this payment will not be taken. Any payments not cancelled will be deemed a donation to the club funds.

No refunds

A late fee of £5 for every 5 minutes will be added to your DD in the event of you being late to collect your child at the end of their session. The fee will start after a 5 minute grace period.

Any bookings made in error through our booking website will not be refunded by C C Gymnastics, refunds should be requested via your bank which will be actioned once the refund request is sent to us by the website. Any sessions which are booked and wish to be changed can be swapped like for like where there is availability.

If we are unfortunate enough to go into lockdown we will move all our gymnasts to our virtual portal to reflect your monthly DD payment.

Any information given to C C GYMNASTICS for example child's ability or medical details will be assumed to be true and accurate. This information will also be disposed of appropriately when no longer needed to comply with GDPR.

It is the parents/carers responsibility to notify us of any illness, injuries or medical conditions likely to impede a child's safety or ability to participate.

Parents are requested not to use any form of picture or video capture device whilst children are participating in our classes. This is to protect privacy and comply with safeguarding/child protection regulations.

C C GYMNASTICS will not pass on any personal information we have to any third party.

Thank you,

C C GYMNASTICS

