

Informed Consent for Behavioral Health Therapy Services Agreement

Welcome to The Bridges Program, (TBP). This document contains important information about our professional services and business policies. Although these documents are long and sometimes detailed, it is very important that you understand them. When you sign this document, it will also represent an agreement between us. We can discuss any questions you have when you sign them or at any time in the future.

Therapy is a relationship between people that works in part because of clearly defined rights and responsibilities held by each person. As a client in psychotherapy, you have certain rights and responsibilities that are important for you to understand. There are also legal limitations to those rights that you should be aware of. TBP has corresponding responsibilities to you. These rights and responsibilities are described in the following sections.

I. Services

Psychotherapy has both benefits and risks. Risks may include experiencing uncomfortable feelings, (sadness, guilt, anxiety, anger, frustration, loneliness and helplessness), because the process of psychotherapy often requires discussing the unpleasant aspects of your life. However, psychotherapy has been shown to have benefits for individuals who undertake it. Therapy often leads to a significant reduction in feelings of distress, increased satisfaction in interpersonal relationships, greater personal awareness and insight, increased skills for managing stress and resolutions to specific problems. There are, however, no guarantees about what will happen. Psychotherapy requires a very active effort on your part.

TBP offers a treatment modality called Equine Assisted Psychotherapy, which is an experiential form of psychotherapy where horses are involved in the sessions. "Experiential" means that you will be involved in hands-on experiences with the horses designed to reflect things going on in your life. The process is not always about interacting with the treatment team, although that will happen at times. It is about providing you the opportunity to experience, explore, problem-solve, discover, be creative, gain insight and experience practical applications of what you are learning in the moment. The process is about "doing" along with the "talking."

Why Horses? There are several reasons we choose to use horses in this work, but primarily it is due to their nature as a social and prey animal. As a result of this nature, they have an extraordinary ability to read our nonverbal communication—picking up on messages we are sending which we are not always conscious we are doing. With this, they start responding to us in familiar ways reminding us of other people and things in our life. It is through this that metaphors (symbols) emerge providing us the opportunity to work on ourselves in relation to those aspects of our lives.

Horses do not know our past, education, gender, race or other labels we may apply to ourselves and each other. They are in the moment and can be a part of this relationship without the biases we humans put on each other. This provides even more value in the insight they can provide us about ourselves.

There are some risks in being around horses due to their size and nature of being an animal. This is covered in the Liability Release Form we have provided for your review and signature and which we have covered verbally with you. It is important you understand the risks and benefits and ask any questions you may have about that in making your decision to be involved in these services.

The Bridges Program follows the Eagala Model of Equine Assisted Psychotherapy, which means:

1. Sessions are conducted by a facilitating team (treatment team) of a Licensed Mental Health Professional (MH) and a qualified Equine Specialist (ES) in all your sessions. These professionals are Eagala Certified which means completion of specialized training in this model, requirements of ongoing education and adherence to high standards of professionalism and practice. While both members of the team are involved in your therapy process, the role of the ES is to oversee physical safety needs and provide observations on the behaviors of the horses. The MH is there to oversee the psychotherapy process and help you make the parallels of the horse observations to your therapy goals and life.
2. All sessions are on the ground—there is no riding of horses involved in the treatment process. This is psychotherapy and even though you may learn a thing or two about horses, it is not the intent or focus to learn about horses or to ride them. We are here to address your therapy goals and we commit to utilizing the methods we have found to best support that focus.
3. The process is solution-focused—meaning we believe you have the best solutions for yourself when provided the opportunity to discover them. We are here to provide the space and guidance through exploring what is happening in the process. You are an individual, and every life situation you are involved in will have its own unique solutions which fit best for you—we are here along with the horses to help you find them.
4. This process also incorporates "Best Practice" or "Evidence Based" interventions as determined by the MH Professional.
5. Eagala is an international, non-profit professional association for Equine Assisted Psychotherapy and has standards and a code of ethics which we follow and have accountability to as Eagala Certified Professionals. You may review a copy of the Code of Ethics by visiting www.eagala.org for more information.

The first 2 sessions will involve assessing your needs and working with you to create a treatment plan to outline your therapy goals and objectives and address any questions regarding diagnosis, goals and estimated length of treatment. We will periodically review this plan with you to discuss progress or changes in the therapy goals.

If you have questions about our procedures, please discuss them with us whenever they arise.

II. Appointments:

Appointments will ordinarily be 45-50 minutes in duration, once per week at a time we agree on, although some sessions may be more or less frequent as needed. If you need to cancel or reschedule a session, we ask that you provide us with 24 hours' notice. **If you miss a session without cancelling, or cancel with less than 24-hour notice, our policy is to collect 50% of the session fee (unless we both agree that you were unable to attend due to circumstances beyond your control).** If it is possible, we will try to find another time to reschedule the appointment. In addition, you are responsible for coming to your session on time; if you are late, your appointment will still end on time.

III. Professional Fees:

The standard fee for family, individual or a couple session is \$150.00. You are responsible for paying at the time of your session (start of session) unless prior arrangements have been made. Groups rates will be quoted on an individual group basis. Payment may be made by check, written to The Bridges Program, or cash. To control rising costs, we do not accept credit cards/debit cards. Any checks returned to our office, due to insufficient funds, is subject to additional fees based on current bank fees. If you refuse to pay your session fee, we reserve the right to use an attorney or collection agency to secure payment. We have the right to terminate care for non-payment with appropriate planning for your treatment needs.

In addition to appointments, it is our practice to charge this amount on a prorated basis (we will break down the hourly cost) for other professional services that you may require such as report writing, telephone conversations, (that last longer than 15 minutes), attendance at meetings or consultations which you have requested, or the time required to perform any other service which you may request of us. **If you anticipate becoming involved in a court case, we recommend that you discuss this with us fully before you waive your right to confidentiality.** If your case requires our participation, you will be expected to pay for the professional time required even if another party compels us to testify. We will charge a minimum fee for the first hour and additional fees for every subsequent hour.

TBP does NOT accept insurance and we are NOT affiliated with any insurance providers. As a client you can submit a super bill to your insurance company for reimbursement. Please note that they may not reimburse all the fees per your coverage agreements and not all insurance companies reimburse for out-of-network providers so make sure you check with your insurance company in advance of beginning treatment.

IV. Professional Records

We are required to keep appropriate records of the therapy services we provide. Your records are maintained in a secure location per professional standards. We keep brief records noting that you were here, your reasons for seeking therapy, the goals and progress we set for treatment, your diagnosis, topics we discussed, your medical, social, and treatment history, records we receive from other providers, copies of records we send to others, and your billing records.

V. Confidentiality:

All sessions and their content, as well as your records, will be kept strictly confidential. To the extent possible, you will be informed before confidential information is disclosed, and in that event only the essential information required by law or to collect payment will be revealed.

There are legal limits to this confidentiality creating circumstances in which we may disclose mental health records without consent or authorization which include: 1) If we feel you are a danger to yourself or others, 2) If we suspect a child or elderly or incapacitated person is abused or neglected, 3) Disclosure is required by the court.

We are in a unique environment at the horse farm which can create some challenges to being completely confidential. We are unable to "close" the doors to the facility and prevent entry of outside persons during a session, however, persons working on the farm are aware of the use of the facility and will do what work is necessary as quickly as possible and exit the barn or the area where we may be conducting session. Information about your privacy rights is described in a separate document entitled HIPAA Notice of Privacy Practices.

VI. Contacting Us:

We are often not immediately available by phone. We do not answer our phone when in session with clients, unless there is an emergency situation, or we are otherwise unavailable. At these times, you may leave a message on our confidential voicemail and your call will be returned as soon as possible. If, for any number of unforeseen reasons, you do not hear from us or we are unable to reach you, and you feel you cannot wait for a return call, or you feel unable to keep yourself safe, please go to your local hospital emergency room or call 911 and ask to speak with a mental health worker on call.

VII. Other Rights:

If you are unhappy with what is happening in therapy, we hope you will talk with us so that we can respond to your concerns. Such comments will be taken seriously and handled with care and respect. You may also request that we refer you to another therapist and are free to end therapy at any time. You have the right to considerate, safe and respectful care, without discrimination as to race, ethnicity, color, gender, sexual orientation, age, religion, national origin, or source of payment. You have the right to ask questions about any aspect of therapy and about our specific training and experience.

Your signature below indicates that you have read and understand this Agreement and agree with the terms.

Client Print Name/Personal Representative/Legal Guardian

Date:

Client Signature/Personal Representative/Legal Guardian

Agency of Personal Representative/Legal Guardian

