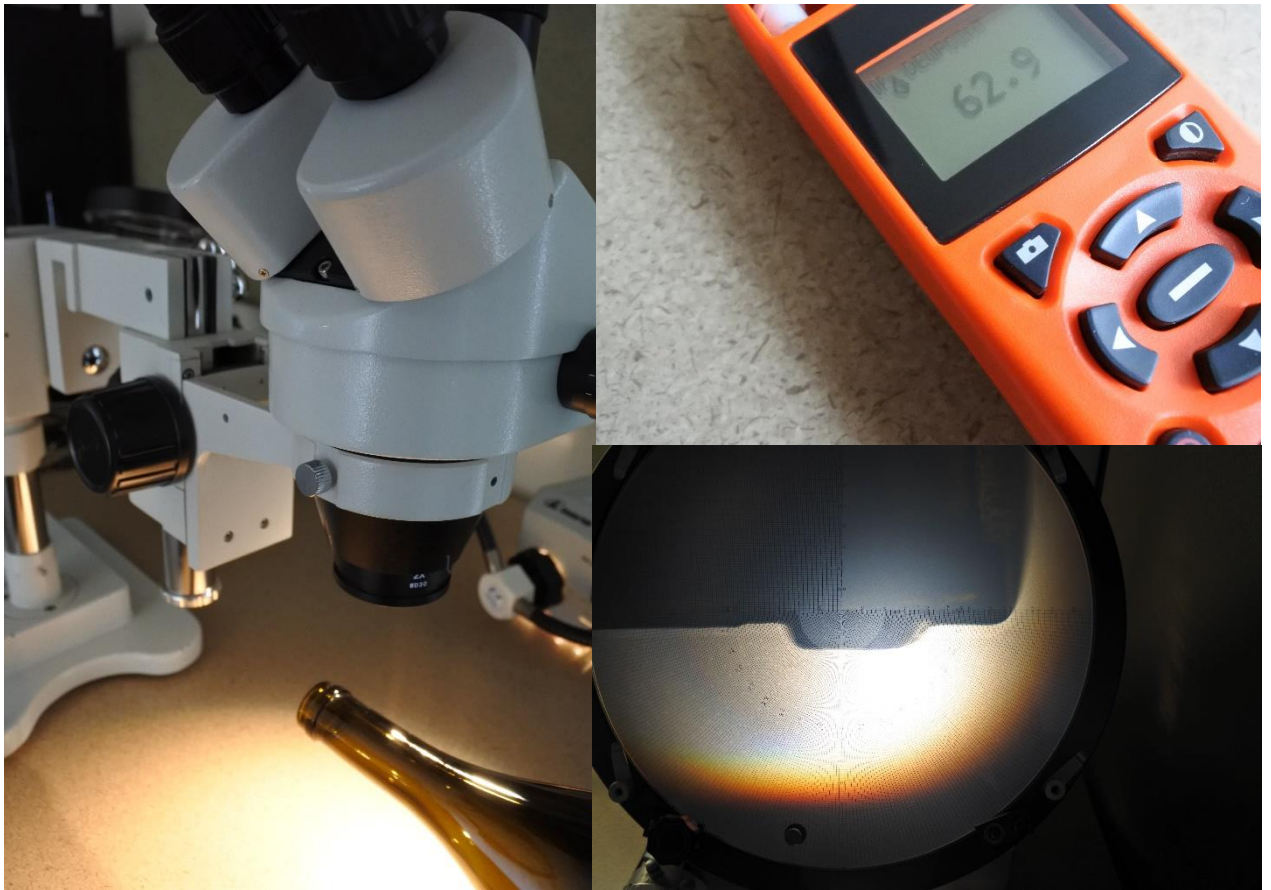


PackDyne

Technical Services



**PACKAGING
MANUFACTURER/
SUPPLIER
SERVICES**

TECHNICAL SUPPORT

While you do your utmost to create the best product for your customers, occasionally things do go wrong. It's fair to say no one enjoys dealing with incidents involving their products but PackDyne Technical Services can provide you with the support you need when these situations arise. We work specifically with packaging materials used in the beer, wine, spirits, beverage and food industries including:

- Labels
- Glass/Plastic/Aluminum Containers
- Corks/Closures
- Top Finishes
- Corrugate

ON SITE ASSESSMENT

We provide a technical representative to investigate customer incidents and deliver to you within 24 hours a report detailing the extent of the material nonconformity. Follow up meetings will also be arranged to discuss the incident with you personally and how best to move forward towards resolution.

LABORATORY SUPPORT

Should further investigation be necessary, PackDyne is there to assist you in finding the root cause and providing workable solutions turning a customer problem into a customer service success. We offer support in assessing incidents to determine whether the problem stems from material nonconformity or other external cause(s) – potentially saving your company significant additional costs. PackDyne Technical Services maintains a packaging laboratory capable of microscopic inspection, optical comparative analysis, secure seal testing and more at their office in American Canyon California.

YOUR PARTNER IN TECHNICAL SERVICES

PackDyne provides a cost-effective solution to your customer support needs. Whether you're a large organization looking to keep down costs or a smaller business in need of technical representation in a new market, let PackDyne Technical Services assist you in meeting your goals. We offer 24/7 support and should the unthinkable occur, PackDyne offers reselection services through their partner Bullan Packaging

For more information or to discuss pricing contact us at the number below or stop by our office in American Canyon, CA.