



PRODUCT WARRANTY

Seller warrants that the product sold will conform to the specifications furnished by the purchaser (except as the same may be modified in accordance with the written agreement of the parties) and will be free from defects in materials and workmanship. The following warranties and remedies set forth herein are conditioned upon proper storage, installation, use and maintenance, and documentation thereof, conformance with any applicable recommendations of the seller and conformance with applicable IEEE, ANSI, ASTM and OSHA standards.

Seller's exclusive obligation under this warranty shall be to repair, or at its option, to deliver to purchaser a sufficient quantity of product to replace any product which proves defective within 40 years from the date of shipment or lifespan of the bulb of 50,000 hours (dependent upon below criteria) provided that the purchaser provides seller prompt written notice (and in no event later than 30 days) and satisfactory proof of such defect and, at seller's option affords representative of seller the opportunity to examine and inspect the product at the job site and to remove representative samples for testing, and review all documentation of installation and maintenance.

The warranty covering the portion of the product repaired or replaced by seller under the above conditions shall be reinstated for a prorated period not to exceed 40 years from the original product shipment date or overall lifespan of the 50,000 hour diode usage.

The foregoing obligations are in lieu of all other obligations and liabilities including negligence. All warranties of merchantability or fitness for a particular purpose or otherwise, express or implied in fact or by law are disclaimed by seller and excluded. The foregoing warranty sets forth seller's entire and exclusive liability and buyer's exclusive remedy for any claim of damages in connection with the sale or furnishing of goods or parts, their design, suitability for use, installation or operation.

All materials installed by an authorized Trimlight dealer will come with the above referenced limited warranty (see exclusions below). The finish on all

aluminum will not chip, peel, flake, or blister under conditions of ordinary wear. All warranties on the light strings and diodes are set forth as 50,000 hours per diode. Life expectancy of each bulb is dependent upon standard usage. Authorized dealers will hereby take sole responsibility of installation warranties any and all costs associated with the labor to do so.

Western Wisconsin Trimlight offers a 5 year labor and installation warranty. Western Wisconsin Trimlight will repair issues that arise as a result of faulty or poor workmanship on your installed Trimlight system with no charge for labor to remedy the issue, provided that Western Wisconsin Trimlight is notified of the issue during the warranty period. Notwithstanding, Western Wisconsin Trimlight reserves the right to inspect the issue in order to determine that the issue was caused by faulty or poor workmanship. If it is determined that the issue was not a result of poor or faulty workmanship on the part of Western Wisconsin Trimlight, a minimum service fee of \$75 will apply.

Although the control board that connects to the smartphone or tablet is fully covered under the lifetime product warranty, the software that connects the unit to the device is not covered. Connection issues due to wifi interference or radio frequency interference is not covered under the warranty. Connecting the Trimlight Controller to the local network is great but may not be the best for your specific situation. Using the Trimlight signal that can be broadcast from the box is the most reliable. All trouble-shooting steps should be taken first before contacting us for a repair. A minimum service fee of \$75 could be charged if the parts are shown to work.

Western Wisconsin Trimlight's liability under no circumstances will exceed the contract price for the goods for which liability is claimed. This warranty does not cover the following: accidental damage, settlement, structural shrinkage or distortion of the property structure, fire, hurricane, tornado, windstorm, earthquake, or other acts of God. Deterioration due to air pollution or contact with dissimilar materials, misuse or abuse, vandalism, airborne stains, mold, mildew accumulation, impact of foreign objects, water and ice damage are not covered by the warranty. This warranty is nontransferable.

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