COLLABORATIVE SHARED TECHNOLOGIES, LLC®

Spreading our technical roots everywhere

KNOWLEDGE MANAGEMENT | AI READINESS | ENTERPRISE INTELLIGENCE™
PROCESS EXCELLENCE | DIGITAL TRANSFORMATION | MODERNIZATION

GOVERNMENT CAPABILITY STATEMENT

FEDERAL | STATE | LOCAL | EDUCATION

COMPANY OVERVIEW

Collaborative Shared Technologies, LLC® is a Maryland-based, veteran-owned consulting and professional services firm specializing in Knowledge Management, Enterprise Intelligence®, AI Engineering and Implementation, Digital Transformation, Business Process Improvement, Microsoft 365 and SharePoint Modernization, and Workforce Training and Development.

We help federal, state, local, and education organizations modernize operations, enhance mission performance, strengthen data management, and improve service delivery through practical, secure, and cost-effective solutions.

VALUE PROPOSITION

- Transform fragmented knowledge, inefficient business processes, and underutilized technology into operational, AI-ready enterprise intelligence.
- Reduce operational inefficiencies and Knowledge Debt™.
- Preserve institutional knowledge and workforce continuity.
- Strengthen decision-making and organizational resilience.
- Advance AI readiness through practical, responsible solutions.
- Deliver measurable improvements in operational performance.

CORE CAPABILITIES

Knowledge Management and Enterprise Intelligence™

- Enterprise knowledge management strategy and implementation
- Knowledge capture, transfer, and governance
- Institutional knowledge preservation
- Knowledge audits and maturity assessments
- Enterprise intelligence and analytics
- Knowledge Debt™ identification and reduction
- Lessons learned and knowledge-sharing programs

AI Engineering and Intelligent Automation

NEW

- AI prompt engineering and optimization
- AI agent development and workflow integration
- AI-assisted database design and development
- AI-enabled task and subtask management
- Intelligent workflow automation (Power Platform, APIs, AI tools)
- Responsible, secure, and human-in-the-loop AI implementation

AI Readiness and Digital Transformation

- Organizational AI readiness and governance
- Digital transformation strategy and modernization
- Microsoft 365 and SharePoint modernization
- Enterprise collaboration solutions
- Workflow modenoraation and process automation
- AI content and information governance

Process Excellence and Organizational Improvement

- Business process analysis and reengineering
- Process mapping and documentation
- Lean Six Sigma methodologies
- Operational performance improvement
- Change management
- Standard operating procedure (SOP) development
- Organizational effectivemes

Governance, Compliance, and Administrative Support

- Information governance and records management
- Compliance and risk management
- Program and administrative management support
- Training and professional development

CERTIFICATIONS AND SUPPLIER DIVERSITY

- SBA Certified Service-Disabled Veteran-Owned Small Business (SDVOSB)
- SBA Certified Veteran-Owned Small Business (VOSB)
- SBA Certified Woman-Owned Small Business (WOSB)
- WBENC Certified Women's Business Enterprise (WBE)
- NMSDC Certified Minority Business Enterprise (MBE)
- NVBDC Certified Service-Disabled Veteran-Owned Business
- NaVOBA Certified Service-Disabled Veteran's Business Enterprise
- Maryland Veteran-Owned Small Business Enterprise (VSBE)
- Prince George's County-Certified County-Based Small Business (CBSB)
- Veteran Institute for Procurement (VIP) Graduate

NAICS CODES (PERMANENT)

NAICS	DESCRIPTION
541511	Custom Computer Programming Services
541512	Computer Systems Design Services
541519	Other Computer Related Services
541611	Administrative Management and General Management Consulting Services (PRIMARY)
541618	Other Management Consulting Services
561110	Office Administrative Services
611430	Professional and Management Development Training

TARGET GOVERNMENT MARKETS

- Federal Government (Civilian and Defense Agencies)
- State Government
- Local Government
- Education (K-12, Higher Education, and School Systems)

STRATEGIC DIFFERENTIATORS

- Creator of the KnowledgeRoots™ Ecosystem
- Developer of the KnowledgeRoots™ Enterprise Intelligence Architecture™
- Developer of the KnowledgeRoots™ Enterprise Maturity Framework™
- Creator of Enterprise Intelligence™ and Knowledge Debt™
- Founder of KnowledgeRoots™ Enterprise Institute
- Founder of KnowledgeRoots™ Media Center
- Creator of KnowledgeRoots™ Spotlights™
- Creator of KnowledgeRoots™ Enterprise Awards™
- Author of KnowledgeRoots™ Executive Series
- Publisher through Collaborative Shared Technologies LLC® Publishing
- 24 Years of Knowledge Management Experience Since 2002

CONTRACTING & TEAMING INTERESTS

- Prime contracting
- Subcontracting
- Strategic teaming
- Mentor-protégé relationships
- Joint pursuits
- Supplier diversity initiatives
- Government & Prime Contractor Teaming

PAST PERFORMANCE HIGHLIGHTS

22,000+ Personnel Supported
Enterprise KM, governance, records management, and organizational learning initiatives.

50%+ Improvement
Increased organizational tool knowledge accessibility through SharePoint modernization.

$6.5M Cost Savings
Through enterprise SharePoint and KM training programs.

DoD CIO KM Modernization
Enterprise KM benchmarking, strategic analysis, and implementation roadmap development.

Online Government Capability Statement
https://collaborativesharedtech.net/capability-statement

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Team & Partner With Us
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