



TERMS & CONDITIONS

Antrobins & Hire | Commercial - SitePro

Trailer Bin Hire

Thank you for choosing **Antrobins & Hire**.

SitePro has been purpose-built to provide reliable, flexible and efficient trailer skip bin hire for builders, landscapers, demolition contractors, trades and commercial projects across Adelaide.

We understand that construction projects operate to tight deadlines and changing site conditions. Our goal is to provide fast, dependable service with longer hire options, helping keep your projects moving safely and efficiently.

These Terms & Conditions form the Hire Agreement between Antrobins & Hire ("we", "our", "us") and the Customer ("you", "your") for the hire of Antrobins & Hire commercial trailer skip bins.

By requesting a booking, making payment or accepting delivery of a Antrobins & Hire trailer skip bin, the Customer acknowledges that they have read, understood and agreed to these Terms & Conditions.

Our commitment is to deliver a professional, responsive and transparent service while maintaining the highest standards of safety, environmental compliance and customer service across every job site.

1. Definitions

For the purposes of this Hire Agreement:

- **Antrobins & Hire** means Antrobins & Hire Pty Ltd, its employees, contractors and authorised representatives.
- **Customer** means the individual, company, builder, contractor, landscaper, developer, trade business or other commercial entity hiring the trailer skip bin.
- **Trailer** means the trailer skip bin supplied by Antrobins & Hire.
- **Hire Period** means the included 10-day hire period (or other agreed period) commencing upon delivery.
- **Waste Allowance** means the included disposal weight advertised with your selected trailer hire.
- **Prohibited Waste** means any waste not accepted under Section 11 of this Agreement.
- **Delivery Address** means the address nominated by the Customer for delivery.
- **Additional Charges** means any charges outside the advertised hire price, including overweight charges, prohibited waste, additional hire days, failed delivery or collection, damage, cleaning or disposal costs.

2. Booking & Acceptance

2.1 A booking is considered accepted once confirmed by Antrobins & Hire.

2.2 By confirming a booking, the Customer confirms they are at least 18 years of age and have the authority to enter into this Agreement.

2.3 The Customer is responsible for ensuring all booking information is accurate, including:

- Job site or delivery address
- Contact details
- Waste type
- Requested hire period
- Placement instructions
- Site contact person
- Site supervisor (where applicable)

2.4 Incorrect information supplied by the Customer may result in delays, additional charges or cancellation of the booking.

2.5 Antrobins & Hire reserves the right to refuse or cancel any booking where:

- safe access cannot be achieved;
- prohibited waste is suspected;
- payment has not been received (where required);
- the requested location is unsafe or unlawful.

3. Pricing & Payment

3.1 All advertised prices are exclusive of GST unless otherwise stated.

3.2 GST will be added to your final invoice where applicable.

3.3 The advertised hire price includes:

- Delivery
- Collection
- Included 10-day hire period (unless otherwise agreed)
- The advertised waste allowance unless otherwise stated.

3.4 Additional charges may apply for:

- Additional hire days
- Excess weight
- Mattresses
- Tyres
- Prohibited waste
- Contaminated loads
- Failed deliveries
- Failed collections
- Damage to the trailer
- Cleaning costs
- Additional disposal charges

3.5 Any additional charges incurred during the hire period will be invoiced following collection and are payable within the terms stated on the invoice.

3.6 Antrobins & Hire reserves the right to amend pricing at any time. Confirmed bookings will not be affected unless the scope of the hire changes.

4. Hire Period

4.1 The Hire Period commences once the trailer has been delivered to the nominated job site.

4.2 Each SitePro hire includes up to 10 consecutive calendar days, unless otherwise agreed in writing by Antrobins & Hire.

4.3 Customers may request collection or a trailer changeover at any time during the Hire Period.

4.4 Where a trailer is filled before the end of the included Hire Period, the Customer is encouraged to contact Antrobins & Hire as soon as practical so collection or a trailer changeover can be arranged.

4.5 If additional hire time is required, the Customer must contact Antrobins & Hire prior to the expiry of the included Hire Period.

4.6 Approved extensions are subject to trailer availability and may incur additional hire charges.

4.7 Antrobins & Hire reserves the right to recover the trailer where the included Hire Period has expired, reasonable attempts have been made to contact the Customer, and no extension has been agreed. Any costs reasonably incurred in recovering the trailer may be charged to the Customer where the Customer has failed to arrange collection or an extension.

4.8 Collection and trailer changeovers are subject to operational requirements, trailer availability and safe site access. Whilst every effort will be made to accommodate requested timeframes, collection dates and times cannot be guaranteed.

5. Delivery, Collection & Changeovers

5.1 Antrobins & Hire will use reasonable efforts to deliver and collect trailers within the agreed delivery window.

5.2 Delivery times are estimates only and may vary due to:

- Traffic
- Weather
- Vehicle breakdown
- Operational requirements
- Events outside our reasonable control

5.3 The Customer is not required to be present during delivery provided clear placement instructions have been supplied.

5.4 Once delivered, responsibility for the trailer passes to the Customer until collection.

5.5 Delivery times are estimates only and are subject to site accessibility, traffic conditions, weather, operational requirements and other circumstances beyond our reasonable control.

5.6 Antrobins & Hire offers trailer changeover services subject to operational requirements and trailer availability:

- Customers should provide as much notice as practical.
- Same-day changeovers will be prioritised where possible but cannot be guaranteed.
- Additional charges may apply for additional collections, changeovers or return visits where applicable.

6. Placement & Site Access

6.1 The Customer must ensure safe and suitable access for both delivery and collection.

Access includes:

- suitable vehicle access;
- adequate turning area;
- stable compacted ground;
- clear access for towing vehicle;

- no overhead powerlines;
- no excavation hazards;
- no site obstructions;
- safe unloading area.

6.2 Antrobins & Hire reserves the right to refuse delivery where access is considered unsafe.

6.3 The trailer will be positioned as requested wherever reasonably practical.

6.4 Antrobins & Hire reserves the right to determine the final placement location where safety, access or legal requirements make the requested location unsuitable.

6.5 If the Customer is not present during delivery, the trailer will be positioned in accordance with the instructions provided at the time of booking.

6.6 Once the trailer has been placed, it must not be moved by the Customer or any third party without written approval from Antrobins & Hire.

6.7 If the trailer requires repositioning during the Hire Period, the Customer must contact Antrobins & Hire. Repositioning is subject to availability and may incur an additional service fee.

6.8 If delivery or collection cannot be completed due to blocked access, locked gates, parked vehicles, unsafe conditions or any other circumstances outside the control of Antrobins & Hire, additional call-out or return visit fees may apply.

6.9 Whilst every reasonable care is taken during delivery and collection, the Customer acknowledges that trailer skip bins are heavy and may leave marks or cause damage to surfaces including driveways, pavers, concrete, bitumen, lawns, irrigation systems or underground services. Antrobins & Hire accepts no responsibility for damage resulting from ground conditions or the Customer's requested placement location, except where caused by the negligence of Antrobins & Hire.

6.10 The Customer is responsible for ensuring the job site remains safely accessible for collection throughout the Hire Period.

7. Loading Requirements

7.1 The Customer is responsible for loading the trailer safely and ensuring all waste is secured for transport.

7.2 Waste must not extend above the top rim of the trailer at any time.

7.3 All loads must be evenly distributed to ensure safe transport.

7.4 Heavy construction materials should be evenly distributed to maintain safe towing weights.

7.5 Materials must not protrude beyond the sides, front or rear of the trailer.

7.6 Mechanical loading using excavators, skid steers or similar equipment is permitted provided the trailer is not damaged and waste is loaded safely within capacity.

7.7 Waste must not be loaded in a manner that prevents safe removal or disposal.

7.8 Antrobins & Hire reserves the right to refuse collection of any trailer that has been loaded in an unsafe manner until the issue has been rectified by the Customer.

8. Weight Allowance & Overloading

8.1 Each Antrobins & Hire SitePro package includes the advertised weight and waste allowance.

8.2 Additional disposal charges apply for any weight exceeding the included allowance.

8.3 Waste is weighed at the licensed disposal facility and that recorded weight will determine any overweight charges.

8.4 The Customer acknowledges that certain materials including soil, concrete, bricks, tiles, wet green waste and saturated materials may significantly increase the overall weight of the load.

8.5 If a trailer exceeds the legal towing capacity or cannot be transported safely, Antrobins & Hire may:

- refuse transport of the trailer until excess material has been removed;
- remove only part of the load where practical;
- charge any additional costs associated with returning to collect the trailer.

8.6 Any fines, disposal charges or additional transport costs resulting from an overloaded trailer will be the responsibility of the Customer where permitted by law.

9. Accepted Waste

Unless otherwise agreed, Antrobins & Hire trailer skip bins are suitable for general construction, demolition, landscaping and commercial waste including:

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| • Timber | • Steel | • Green waste |
| • Concrete | • Aluminium | • Demolition waste |
| • Bricks | • PVC | • Renovation waste |
| • Masonry | • Packaging | • Mixed construction waste |
| • Roof tiles | • Pallets | • Soil (pre-approved) |
| • Plasterboard | • Landscaping waste | |

If you are unsure whether an item is acceptable, please contact Antrobins & Hire prior to loading. Acceptance of waste remains subject to EPA South Australia requirements and the discretion of Antrobins & Hire.

10. Prohibited Waste

The following items must NOT be placed in the trailer without prior written approval from Antrobins & Hire:

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| • Asbestos or suspected asbestos | • Clinical waste | • E-waste unless approved |
| • Fibro sheeting | • Animal carcasses | • Tyres unless pre-approved |
| • Hazardous waste | • Food waste | • Mattresses unless pre-approved |
| • Chemicals | • Liquid waste | • Liquid concrete |
| • Paint | • Explosives | • Bitumen |
| • Solvents | • Ammunition | • Contaminated fill |
| • Oils | • Fireworks | • EPA controlled waste |
| • Fuel | • Hot ashes | • Silica-contaminated waste (unless approved) |
| • Gas bottles | • Radioactive material | • Any material prohibited by South Australian legislation |
| • Aerosol cans | • Contaminated soil | |
| • Fire extinguishers | • Biohazardous materials | |
| • Batteries | • Large quantities of concrete, bricks or soil unless specifically booked | |
| • Medical waste | | |

If prohibited waste is discovered, the Customer will be responsible for all associated disposal costs, contamination charges, environmental levies, cleaning costs and any regulatory penalties incurred by Antrobins & Hire.

Antrobins & Hire reserves the right to refuse collection until prohibited materials have been removed.

11. Waste Declaration

11.1 The Customer agrees to accurately describe the type of waste being disposed of at the time of booking.

11.2 If the waste presented differs from the waste declared, Antrobins & Hire may charge additional disposal fees or refuse collection.

11.3 The Customer accepts responsibility for any costs arising from the incorrect declaration of waste.

12. Customer Responsibilities

Throughout the Hire Period the Customer agrees to:

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| • take reasonable care of the trailer; | • not tow, move or relocate the trailer; |
| • prevent unauthorised use of the trailer; | • not modify or alter the trailer; |
| • ensure the trailer remains accessible for collection; | • not remove any decals, branding or safety labels; |
| • immediately report any damage, theft or vandalism; | • not use the trailer for any unlawful purpose; |
| • keep the trailer free from prohibited waste; | • ensure site personnel operate safely around the trailer; |
| • ensure waste remains below the top rim; | • ensure site personnel do not overload the trailer or place prohibited materials into the trailer. |
| • not overload the trailer; | |

The Customer remains responsible for all waste placed into the trailer during the Hire Period, including waste deposited by neighbours, contractors or other third parties.

13. Safety Requirements

For the safety of our customers, staff and the public:

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| • Do not climb inside or onto the trailer. | • Follow all applicable Work Health & Safety requirements. |
| • Ensure site personnel operate safely around the trailer. | • Maintain safe access around the trailer. |
| • Use safe lifting techniques when loading heavy items. | • Ensure machinery operators load safely. |
| • Wear appropriate personal protective equipment where required. | • Do not exceed rated trailer capacity. |
| • Do not light fires inside the trailer. | • Ensure no person rides inside the trailer. |
| • Do not load hot ashes or burning materials. | • Ensure the trailer remains visible and is not obstructed by stored materials, equipment or temporary fencing so it can be safely collected. |
| • Keep the trailer stable by loading evenly. | |
| • Do not exceed the maximum load capacity. | |
| • Ensure the trailer remains safely positioned throughout the Hire Period. | |

The Customer acknowledges that failure to follow these safety requirements may result in Antrobins & Hire refusing collection until the trailer has been made safe.

14. Damage, Loss & Theft

14.1 The trailer remains the property of Antrobins & Hire at all times.

14.2 The Customer must take reasonable care of the trailer throughout the Hire Period.

14.3 The Customer must immediately notify Antrobins & Hire if the trailer is damaged, stolen, vandalised or involved in an accident.

14.4 The Customer must not use the trailer to support scaffolding, building materials or temporary site structures.

14.5 The Customer may be responsible for the reasonable cost of repairing or replacing the trailer where damage has resulted from negligence, misuse, unauthorised relocation, vandalism by persons under the Customer's control, fire, collision or any breach of this Agreement.

14.6 The Customer is responsible for damage caused by excavators, skid steers, forklifts, telehandlers, cranes or other construction equipment during the Hire Period.

14.7 Normal wear and tear resulting from ordinary use will not be charged to the Customer.

15. Property Damage

15.1 Whilst every reasonable care is taken during delivery and collection, the Customer acknowledges that trailer skip bins are heavy and may mark or damage driveways, paving, lawns, gardens, irrigation systems or other surfaces.

15.2 The Customer is responsible for selecting a suitable delivery location and should advise Antrobins & Hire of any concerns before delivery.

15.3 Antrobins & Hire is not responsible for damage resulting from:

- unsuitable or unstable ground;
- hidden underground services;
- weak concrete or pavers;
- soft ground after rain;
- steep driveways;
- customer requested placement locations;
- circumstances outside our reasonable control.

Nothing in this clause excludes any rights the Customer has under Australian Consumer Law.

16. Photography & Records

16.1 Antrobins & Hire may photograph the trailer before delivery, upon delivery, during collection and after collection.

16.2 Photographs may be taken to record:

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| ● trailer condition; | ● waste type; |
| ● placement location; | ● prohibited waste; |
| ● access conditions; | ● damage. |
| ● loading level; | |

16.3 These photographs may be used for operational records, insurance claims, dispute resolution and compliance purposes.

17. Environmental Compliance

17.1 The Customer agrees to use the trailer in accordance with all applicable South Australian environmental laws and regulations.

17.2 Only approved waste may be placed into the trailer.

17.3 The Customer is responsible for ensuring waste complies with all applicable EPA South Australia requirements.

17.4 Where prohibited or contaminated waste is discovered, the Customer will be responsible for any additional disposal costs, environmental levies, remediation expenses or penalties incurred by Antrobins & Hire.

17.5 The Customer is responsible for ensuring all subcontractors and site personnel comply with these waste requirements.

18. Additional Charges

Additional charges may apply where applicable, including but not limited to:

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| ● excess weight; | ● failed collection; |
| ● additional hire days; | ● return visits; |
| ● prohibited waste; | ● trailer damage; |
| ● contaminated loads; | ● excessive cleaning; |
| ● mattresses; | ● special disposal requirements; |
| ● tyres; | ● site waiting time; |
| ● failed delivery; | ● additional site attendance; |

- changeover service;
- incorrect waste classification;
- site traffic management delays.

Any applicable charges will be invoiced following assessment.

19. Cancellation & Changes

19.1 Customers may cancel or reschedule a booking by contacting Antrobins & Hire as early as possible.

19.2 Cancellations made more than 48 hours prior to the scheduled delivery date will not incur a cancellation fee.

19.3 Cancellations made within 48 hours of the scheduled delivery time may incur up to the full hire charge, at the discretion of Antrobins & Hire, as the trailer has been reserved and allocated for your booking.

19.4 If the trailer has already been dispatched or delivered, the full hire charge, together with any additional delivery, collection or administration costs incurred by Antrobins & Hire, will be payable.

19.5 Antrobins & Hire reserves the right to waive or reduce cancellation charges where reasonable notice has been provided or where exceptional circumstances exist.

19.6 Antrobins & Hire reserves the right to cancel or reschedule bookings where circumstances beyond our reasonable control prevent us from safely completing the hire, including severe weather, vehicle breakdown, road closures or other unforeseen events.

20. Failed Delivery or Collection

A failed delivery or collection may occur where:

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| • access is unavailable; | • site not ready; |
| • vehicles obstruct the delivery area; | • machinery blocking access; |
| • gates are locked; | • crane operations; |
| • the trailer has been overloaded; | • unsafe excavation; |
| • prohibited waste has been loaded; | • traffic management preventing access; |
| • the trailer has been moved without approval; | • building materials obstruct access. |
| • unsafe site conditions exist; | |

Additional charges may apply where an additional attendance is required.

21. Limitation of Liability

21.1 To the extent permitted by law, Antrobins & Hire will not be liable for indirect, consequential or economic loss arising from the hire of the trailer.

21.2 Nothing in this Agreement excludes, restricts or modifies any rights or remedies available under the Australian Consumer Law that cannot lawfully be excluded.

22. Privacy

Antrobins & Hire collects personal information for the purpose of processing bookings, providing services, communicating with customers and complying with legal obligations.

Your personal information will be handled in accordance with applicable Australian privacy laws and will not be disclosed except where required to provide our services or by law.

23. Force Majeure

Antrobins & Hire will not be liable for delays or failure to perform our obligations where such delays result from events beyond our reasonable control, including severe weather, flooding, bushfires, vehicle breakdowns, industrial action, industrial site shutdowns, road closures or other unforeseen circumstances.

24. Governing Law

This Hire Agreement is governed by the laws of South Australia.

Any dispute arising under this Agreement will be subject to the jurisdiction of the courts of South Australia.

25. Acceptance

By requesting a booking, making payment or accepting delivery of an Antrobins & Hire trailer skip bin, the Customer acknowledges that they have read, understood and agree to these Terms & Conditions, which form part of the Hire Agreement.