



TERMS & CONDITIONS

Antrobins & Hire | Residential - HomeClear

Trailer Skip Bin Hire

Thank you for choosing **Antrobins & Hire**.

Our Antrobins & Hire trailer skip bins are designed to make household clean-ups, renovations and green waste removal simple, safe and hassle-free.

These Terms & Conditions form the Hire Agreement between **Antrobins & Hire ("we", "our", "us")** and the **Customer ("you", "your")**.

By placing a booking, making payment or accepting delivery of an Antrobins & Hire trailer skip bin, you acknowledge that you have read, understood and agree to these Terms & Conditions.

Our goal is to provide an easy, transparent and professional service while ensuring the safety of our customers, staff and the wider community.

1. Definitions

For the purposes of this Hire Agreement:

- **Antrobins & Hire** means Antrobins & Hire Pty Ltd, its employees, contractors and authorised representatives.
- **Customer** means the individual or entity hiring the trailer skip bin.
- **Trailer** means the trailer skip bin supplied by Antrobins & Hire.
- **Hire Period** means the agreed period between delivery and scheduled collection.
- **Waste Allowance** means the included disposal weight advertised with your selected trailer hire.
- **Prohibited Waste** means any waste listed in Section 10 as prohibited.
- **Delivery Address** means the address nominated by the Customer for delivery.
- **Collection Date** means the agreed date Antrobins & Hire will collect the trailer.
- **Additional Charges** means any charges outside the advertised hire price, including overweight charges, prohibited waste, additional hire days, failed delivery or collection, damage, cleaning or disposal costs.

2. Booking & Acceptance

2.1 A booking is considered accepted once confirmed by Antrobins & Hire.

2.2 By confirming a booking, the Customer confirms they are at least 18 years of age and have the authority to enter into this Agreement.

2.3 The Customer is responsible for ensuring all booking information is accurate, including:

- Delivery address
- Contact details
- Waste type
- Requested hire period
- Placement instructions

2.4 Incorrect information supplied by the Customer may result in delays, additional charges or cancellation of the booking.

2.5 Antrobins & Hire reserves the right to refuse or cancel any booking where:

- safe access cannot be achieved;
- prohibited waste is suspected;
- payment has not been received (where required);
- the requested location is unsafe or unlawful.

3. Pricing & Payment

3.1 All advertised prices are exclusive of GST unless otherwise stated.

3.2 GST will be added to your final invoice where applicable.

3.3 The advertised hire price includes:

- Delivery
- Collection
- Standard hire period
- The advertised waste allowance unless otherwise stated.

3.4 Additional charges may include, but are not limited to:

- Additional hire days
- Excess weight
- Mattresses
- Tyres
- Prohibited waste
- Contaminated loads
- Failed deliveries
- Failed collections
- Damage to the trailer
- Cleaning costs
- Additional disposal charges

- 3.5 Any additional charges incurred during the hire period will be invoiced following collection and are payable within the terms stated on the invoice.
- 3.6 Antrobins & Hire reserves the right to amend pricing at any time. Confirmed bookings will not be affected unless the scope of the hire changes.

4. Hire Period

- 4.1 The Hire Period commences once the trailer has been delivered to the nominated address.
- 4.2 The trailer will be collected on the agreed collection date unless an extension has been approved by Antrobins & Hire.
- 4.3 If additional hire days are required, the Customer must contact Antrobins & Hire before the scheduled collection date.
- 4.4 Extensions are subject to trailer availability and additional hire charges may apply.
- 4.5 Trailers retained beyond the agreed hire period without approval may incur additional daily hire charges until collected.

5. Delivery

- 5.1 Antrobins & Hire will use reasonable efforts to deliver and collect trailers within the agreed delivery window.
- 5.2 Delivery times are estimates only and may vary due to:
- Traffic
 - Weather
 - Vehicle breakdown
 - Operational requirements
 - Events outside our reasonable control
- 5.3 The Customer is not required to be present during delivery provided clear placement instructions have been supplied.
- 5.4 Once delivered, responsibility for the care and security of the trailer passes to the Customer until collection.

6. Placement & Site Access

- 6.1 The Customer must ensure safe and suitable access for both delivery and collection.
- Access includes:
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| • adequate driveway width | • no overhead obstructions |
| • sufficient turning space | • no parked vehicles blocking access |
| • firm, stable ground | • unlocked gates |
| • no low trees | • safe manoeuvring room. |
- 6.2 Antrobins & Hire reserves the right to refuse delivery where access is considered unsafe.
- 6.3 The trailer will be positioned as requested wherever reasonably practical.
- 6.4 Antrobins & Hire reserves the right to determine the final placement location where safety, access or legal requirements make the requested location unsuitable.
- 6.5 If the Customer is not present during delivery, the trailer will be positioned in accordance with the instructions provided at the time of booking.
- 6.6 Once the trailer has been placed, it must not be moved by the Customer or any third party without written approval from Antrobins & Hire.
- 6.7 If the trailer requires repositioning during the Hire Period, the Customer must contact Antrobins & Hire. Repositioning is subject to availability and may incur an additional service fee.
- 6.8 If delivery or collection cannot be completed due to blocked access, locked gates, parked vehicles, unsafe conditions or any other circumstances outside the control of Antrobins & Hire, additional call-out or return visit fees may apply.
- 6.9 Whilst every reasonable care is taken during delivery and collection, the Customer acknowledges that trailer skip bins are heavy and may mark or damage surfaces including driveways, paving, concrete, bitumen, lawns, irrigation systems or underground services.
- 6.10 The Customer must advise Antrobins & Hire prior to delivery if there are steep driveways, soft ground, overhead powerlines, low clearance structures or any other access restrictions.

7. Loading Requirements

- 7.1 The Customer is responsible for loading the trailer safely and ensuring all waste is secured for transport.
- 7.2 Waste must not extend above the top rim of the trailer at any time.
- 7.3 All loads must be evenly distributed to ensure safe transport.
- 7.4 Heavy items should be placed on the bottom of the trailer where practical.
- 7.5 Materials must not protrude beyond the sides, front or rear of the trailer.
- 7.6 The Customer must not mechanically compact, compress or force waste into the trailer.
- 7.7 Waste must not be loaded in a manner that prevents safe removal or disposal.

7.8 Antrobins & Hire reserves the right to refuse collection of any trailer that has been loaded in an unsafe manner until the issue has been rectified by the Customer.

8. Weight Allowance & Overloading

8.1 Each Antrobins & Hire HomeClear package includes the advertised waste allowance.

8.2 Additional disposal charges apply for any weight exceeding the included allowance.

8.3 Waste is weighed at the licensed disposal facility and that recorded weight will determine any overweight charges.

8.4 The Customer acknowledges that certain materials including soil, concrete, bricks, tiles, rainwater retained within the load and saturated materials may significantly increase the overall weight of the load.

8.5 If a trailer exceeds the legal towing capacity or cannot be transported safely, Antrobins & Hire may:

- refuse collection until the Customer has reduced the load to a safe and legal transportable weight;
- remove only part of the load where practical;
- charge any additional costs associated with returning to collect the trailer.

8.6 Any fines, disposal charges or additional transport costs resulting from an overloaded trailer will be the responsibility of the Customer where permitted by law.

9. Typical Accepted Waste

Unless otherwise agreed, Antrobins & Hire trailer skip bins are suitable for general residential waste including:

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| • Household furniture | • Toys | • Small quantities of bricks or concrete (subject to weight limits) |
| • Household junk | • Clothing | • Garage clean-outs |
| • Timber | • Plastic | • Shed clean-outs |
| • Green waste | • Metal | • Moving house waste |
| • Garden vegetation | • Light household renovation waste | |
| • Cardboard | | |
| • Packaging | | |

If you are unsure whether an item is acceptable, please contact Antrobins & Hire prior to loading.

10. Prohibited Waste

The following items must NOT be placed in the trailer without prior written approval from Antrobins & Hire:

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| • Asbestos or suspected asbestos | • Batteries | • Contaminated soil |
| • Fibro sheeting | • Medical waste | • Biohazardous materials |
| • Hazardous waste | • Clinical waste | • Large quantities of concrete, bricks or soil unless specifically booked |
| • Chemicals | • Animal carcasses | • E-waste unless approved |
| • Paint | • Food waste | • Tyres unless pre-approved |
| • Solvents | • Liquid waste | • Mattresses unless pre-approved |
| • Oils | • Explosives | • Any material prohibited by South Australian legislation |
| • Fuel | • Ammunition | • Unknown or unidentified substances |
| • Compressed gas cylinders | • Fireworks | |
| • Aerosol cans | • Hot ashes | |
| • Fire extinguishers | • Radioactive material | |

If prohibited waste is discovered, the Customer will be responsible for all associated disposal costs, contamination charges, environmental levies, cleaning costs and any regulatory penalties incurred by Antrobins & Hire.

Antrobins & Hire reserves the right to refuse collection until prohibited materials have been removed.

11. Waste Declaration

11.1 The Customer agrees to accurately describe the type of waste being disposed of at the time of booking.

11.2 If the waste presented differs from the waste declared, Antrobins & Hire may charge additional disposal fees or refuse collection.

11.3 The Customer accepts responsibility for any costs arising from the incorrect declaration of waste and ensures the trailer is not overloaded by contractors or visitors.

12. Customer Responsibilities

Throughout the Hire Period the Customer agrees to:

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| • take reasonable care of the trailer; | • not modify or alter the trailer; |
| • prevent unauthorised use of the trailer; | • not remove any decals, branding or safety labels; |
| • ensure the trailer remains accessible for collection; | • not use the trailer for any unlawful purpose; |
| • immediately report any damage, theft or vandalism; | • keep children supervised around the trailer; |
| • keep the trailer free from prohibited waste; | • ensure neighbours or third parties do not place waste into the trailer without permission; |
| • ensure waste remains below the top rim; | • immediately notify Antrobins & Hire if prohibited waste has accidentally been loaded. |
| • not overload the trailer; | |
| • not tow, move or relocate the trailer; | |

The Customer remains responsible for all waste placed into the trailer during the Hire Period, including waste deposited by neighbours, contractors or other third parties.

13. Safety Requirements

For the safety of our customers, staff and the public:

- Do not climb inside or onto the trailer
- Do not stand on the trailer drawbar
- Do not allow children to play in or around the trailer
- Use safe lifting techniques when loading heavy items
- Wear appropriate personal protective equipment where required
- Do not light fires inside the trailer
- Do not load hot ashes or burning materials
- Do not use machinery to compact waste
- Keep the trailer stable by loading evenly
- Do not exceed the maximum load capacity
- Ensure the trailer remains safely positioned throughout the Hire Period

The Customer acknowledges that failure to follow these safety requirements may result in Antrobins & Hire refusing collection until the trailer has been made safe.

14. Damage, Loss & Theft

14.1 The trailer remains the sole property of Antrobins & Hire at all times. The Customer acquires no ownership or other legal interest in the trailer by entering into this Hire Agreement.

14.2 The Customer must not sell, sub-hire, lend, modify, relocate, pledge as security or otherwise deal with the trailer without the prior written consent of Antrobins & Hire.

14.3 The Customer must take reasonable care of the trailer throughout the Hire Period.

14.4 The Customer must immediately notify Antrobins & Hire if the trailer is damaged, stolen, vandalised or involved in an accident.

14.5 The Customer may be responsible for the reasonable costs associated with repairing or replacing the trailer where damage has resulted from negligence, misuse, unauthorised relocation, vandalism by persons under the Customer's control, fire, collision or any breach of these Terms & Conditions..

14.6 Normal wear and tear resulting from ordinary use will not be charged to the Customer.

14.7 If the trailer is not available for collection at the agreed location, or has been relocated without the written approval of Antrobins & Hire, the Customer will be responsible for any reasonable costs incurred in locating and recovering the trailer.

15. Property Damage

15.1 Whilst every reasonable care is taken during delivery and collection, the Customer acknowledges that trailer skip bins are heavy and may mark or damage driveways, paving, lawns, gardens, irrigation systems or other surfaces.

15.2 The Customer is responsible for selecting a suitable delivery location and should advise Antrobins & Hire of any concerns before delivery.

15.3 Antrobins & Hire is not responsible for damage resulting from:

- unsuitable or unstable ground;
- hidden underground services;
- weak concrete or paving;
- soft ground after rain;
- steep driveways;
- customer requested placement locations;
- circumstances outside our reasonable control.

Nothing in this clause excludes any rights the Customer has under Australian Consumer Law.

16. Photography & Records

16.1 Antrobins & Hire may photograph the trailer before delivery, upon delivery, during collection and after collection.

16.2 Photographs may be taken to record:

- trailer condition;
- placement location;
- access conditions;
- loading level;
- waste type;
- prohibited waste;
- damage.

16.3 These photographs may be used for operational records, insurance claims, dispute resolution and compliance purposes.

Photographs may also be used to verify compliance with these Terms & Conditions.

17. Environmental Compliance

17.1 The Customer agrees to use the trailer in accordance with all applicable South Australian environmental laws and regulations.

17.2 Only approved waste may be placed into the trailer.

17.3 Where prohibited or contaminated waste is discovered, the Customer will be responsible for any additional disposal costs, environmental levies, remediation expenses or penalties incurred by Antrobins & Hire.

18. Additional Charges

Additional charges may apply where applicable, including but not limited to:

- excess weight
- additional hire days
- prohibited waste
- contaminated loads
- mattresses
- tyres
- failed delivery
- failed collection
- return visits
- trailer damage
- excessive cleaning
- special disposal requirements
- after-hours call-outs
- recovery costs

Any applicable charges will be invoiced following assessment.

19. Cancellation & Changes

19.1 Customers may cancel or reschedule a booking by contacting Antrobins & Hire as early as possible.

19.2 Cancellations made more than 48 hours prior to the scheduled delivery date will not incur a cancellation fee.

19.3 Cancellations made within 48 hours of the scheduled delivery time may incur up to the full hire charge, at the discretion of Antrobins & Hire, as the trailer has been reserved and allocated for your booking.

19.4 If the trailer has already been dispatched or delivered, the full hire charge, together with any additional delivery, collection or administration costs incurred by Antrobins & Hire, will be payable.

19.5 Antrobins & Hire reserves the right to waive or reduce cancellation charges where reasonable notice has been provided or where exceptional circumstances exist.

19.6 Antrobins & Hire reserves the right to cancel or reschedule bookings where circumstances beyond our reasonable control prevent us from safely completing the hire, including severe weather, vehicle breakdown, road closures or other unforeseen events.

20. Failed Delivery or Collection

A failed delivery or collection may occur where:

- access is unavailable;
- vehicles obstruct the delivery area;
- gates are locked;
- the trailer has been overloaded;
- prohibited waste has been loaded;
- the trailer has been moved without approval;
- unsafe site conditions exist;
- animals preventing safe access;
- the trailer has been locked behind a gate.

Additional charges may apply where an additional attendance is required.

21. Limitation of Liability

21.1 To the extent permitted by law, Antrobins & Hire will not be liable for indirect, consequential or economic loss arising from the hire of the trailer.

21.2 Nothing in these Terms & Conditions excludes, restricts or modifies any rights or remedies available under the Australian Consumer Law that cannot lawfully be excluded.

22. Privacy

Antrobins & Hire collects personal information for the purpose of processing bookings, providing services, communicating with customers and complying with legal obligations.

Your personal information will be handled in accordance with applicable Australian privacy laws and will not be disclosed except where required to provide our services or by law.

23. Force Majeure

Antrobins & Hire will not be liable for delays or failure to perform our obligations where such delays result from events beyond our reasonable control, including severe weather, flooding, bushfires, vehicle breakdowns, industrial action, road closures or other unforeseen circumstances.

24. No Waiver

A failure or delay by Antrobins & Hire to exercise any right under this Hire Agreement does not constitute a waiver of that right. Any waiver must be made in writing.

25. Governing Law

This Hire Agreement is governed by the laws of South Australia.

Any dispute arising under this Agreement will be subject to the jurisdiction of the courts of South Australia.

26. Severability

If any provision of this Hire Agreement is found to be invalid or unenforceable, the remaining provisions will continue to apply.

27. Acceptance

By requesting or confirming a booking, making payment, or accepting delivery of an Antrobins & Hire trailer skip bin, the Customer acknowledges that they have read, understood and accepted these Terms & Conditions. Upon acceptance, these Terms & Conditions form the Hire Agreement between the Customer and Antrobins & Hire.