## Want to make a complaint about medical fees?

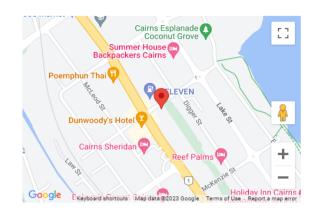
We understand that everyone will have different feelings about this change. While you may be angry or upset, please make sure you do not direct this towards our team members – we are here to provide you with quality healthcare and being abusive towards our clinic staff will not help to change what is an issue with the government's approach to Medicare. The BEST way you can help to action change is to make a complaint about the Medicare freeze. Please contact your local member of Parliament and ask them what they are doing to stop the freeze.

Craig Crawford - barron.river@parliment.qld.gov.au Michael Healy - cairns@parliment.qld.gov.au Curtis Pitt - mulgrave@parliment.qld.com.au Cynthia Lui - cook@parliment.qld.com.au Nita Green - senator.green@aph.gov.au Warren Entsch - warren.entsch.mp@aph.gov.au About the Medicare freeze The Medicare rebate freeze was first introduced in 2013 as a 'temporary' measure to help budget savings. The following

measure to help budget savings. The following sitting Governments have all continued the freeze since that time. There has been some lifting of fees for certain GP consultations, however the minimal increase of only \$4.15 over a 10-year period, has left the rebate at less than half of a standard consultation fee in private practice. Therefore, more and more medical centres cannot afford to bulk bill patients.

#### Find us.

330 Sheridan Street, Cairns North QLD 4870



### **Opening hours**

Monday to Friday: 7:30am to 5:00pm\* \*Hours are subject to change without notice Saturday, Sunday, and Public Holidays: Closed P: 07 4243 6868 F: 07 4243 6808 Email: admin@alfamedical.com.au Book online via www.alfamedical.com.au or www.hotdoc.com.au

Download the HotDoc app.



# Alfa Medical and Skin Clinic Private Fees List

Yes, if you have a Medicare Card, Medicare will refund to you a proportion of your appointment fee (Medicare Rebate) back into your bank account and you will only be out of pocket the remaining amount.

### **Private Patients:**

Services	Medical Consultation Fee	Medicare Refund	Out of pocket
Level A (3 Short Consult)	\$43.00	\$18.95	\$24.05
Level A (5000 After Hours)	\$57.00	\$31.90	\$25.10
Level B (23 Standard Consult)	\$85.00	\$41.40	\$43.60
Level B (5020 After Hours)	\$100.00	\$53.90	\$46.10
Level C (36 Long Consult)	\$130.00	\$80.10	\$49.40
Level C (5040 After Hours)	\$150.00	\$92.45	\$57.55
Level D (44 Extended Consult)	\$200.00	\$118.00	\$82.00
Level D (5060 After Hours)	\$225.00	\$129.65	\$95.35
Level E (123 Prolonged Consult)	\$300.00	\$191.20	\$108.80
Level E (5071	\$330.00	\$220.25	\$109.75

After Hours)			
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### **Other Private Fees:**

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Services	Other Private Fee	Medicar e Refund	Out of pocket
Venesection (13757)	\$100.00	\$68.30	\$31.70
Implanon			
Insertion via	\$85.00	\$33.35	\$45.80
Cannula (14206)			,
Removal of			
Implanon	\$110.00	\$66.85	\$51.65
(30062)			
Ingrown			
Fingernail –	\$230.00	\$158.60	\$71.40
Wedge (46528)			
Ingrown Toenail			
– Wedge	\$230.00	\$158.60	\$71.40
(47915)			
Partial			
Fingernail	\$120.00	\$79.65	\$40.35
Phenolisation	\$120.00	\$79.05	\$40.55
(46531)			
Eye Foreign			
Body Removal	\$100	\$67.50	\$32.50
(42644)			
Skin Check	\$130	\$80.10	\$49.40
CST	\$85.00	\$41.40	\$43.60
Marina Removal	\$85.00	\$41.40	\$43.60
Long Telehealth	\$130	N/A	
Appt	\$130		
Steroid Injection	\$85.00	N/A	
Joint			
Steroid Injection	\$85.00	N/A	
Keloid Scar			
Iron Infusion	\$150.00	N/A	
Flu Injection	\$20.00	N/A	

Commercial Drivers Medical	\$200.00	N/A	
Dangerous Goods Medical	\$200.00	N/A	
Coxswains Medical	\$200.00	N/A	
Ambulance Medical	\$200.00	N/A	
PNG Medical	\$200.00	N/A	
Domestic AMSA Medical	\$250.00	N/A	
Insurance/Super Forms	\$85.00+GST	N/A	
Excision Facility Fee	\$50.00 - \$150.00	N/A	
Fail to Attend Appointment	\$20.00	N/A	
FTA Excision under 30 min	\$50.00	N/A	
FTA Excision over 30 min	\$100.00	N/A	

## What other services will continue to be bulk billed?

We will continue to bulk bill the following services with a valid Medicare card:

- All medical consultations for Cairns locals.
- All children under the age of 16yrs.
- All Healthcare card and Pension card holders
- DVA White (conditions) and Gold card holders.