

Everything we do at Hero Water Sports is designed to maximize enjoyment for our customers while ensuring the highest level of safety.

Groups of no more than 50 customers go out on the aqua park every hour, on the hour. Then, everyone must rest onshore for at least an hour before going back out on the park. This is essential for safety so that no one gets too hot, cold, dehydrated, or tired.

- Show up at least 15 minutes before to sign liability waivers, pay, get colored wrist bands, get fitted for life jackets, and go over the park rules. Lifeguards will be on the water and the dock keeping a head-count of customers on the water.
- On the hour, everyone jumps off the dock and swims out to the park for a great hour of incredibly fun exercise.
- At the end of the hour, the lifeguard blows a whistle and everyone makes their way back to the dock.
- A second group swims out to the park for the next hour.
- At the end of the next hour, the first group can come back, put on life jackets, and get ready to go out again for another hour. If there's space available, guests can get in several hours of play on the aqua park, so show up early for maximum fun!