

Privacy Policy

Range

We respect our users' privacy and greatly value their trust in us. Accordingly, we explain below the types of information we collect, how we use it, and how we protect users when they visit The CIP House application.

It is worth noting that the Privacy Policy may change at any time and for any reason. The CIP House App will send you a notification of the updated Privacy Policy for your review and approval. We advise you to review and browse this page periodically to stay informed of any updates. Your continued use of The CIP House App constitutes your acceptance of and compliance with our Privacy Policy.

Save information

The information we collect includes personal information, data about app usage, geographic location information, the type of phone used, permission to access certain phone services, and notifications received.

Personal information

When you use The CIP House application, we collect any personally identifiable information, such as your name and email address, that you voluntarily provide when you participate in services such as live chat, surveys, or when providing feedback, requesting information, using services, and registering. Your personal information is recorded and stored on our servers for the purpose of recording and tracking interactive services.

Data about application usage

We may automatically collect and store certain technical information about your use of the app, such as the pages you browse and the services you complete. This information is collected to understand your needs and facilitate your access to the services provided.

Geographic location information

When you use The CIP House app, we ask for your consent to access and collect geolocation data. We use the location service to determine your current geolocation and, based on that, provide you with services such as map directions to The CIP House site. The geolocation service is also used to provide you with services and information related to your geolocation.

If you want to disable location tracking, you can do so through your phone's settings.

Type of phone used

Each time you use The CIP House App, we may automatically access certain phone services, based on the permission you have granted, and collect information such as the type of phone you are using, the operating system the phone is running, and the communication network.

Access to certain services on your phone:

Some of our services, such as reporting incidents, may require you to upload files in the form of images. Accordingly, we may ask you for permission to access certain services on your phone, including the camera, contacts, reminders, SMS, social media account files, and other services.

You can always disable access permission at any time through your phone settings.

Incoming notifications

We may ask you to consent to receiving notifications related to your account or app updates to facilitate your experience using our services and keep you informed of the latest developments. You can always disable these types of notifications by turning them off in your phone's settings.

Use and Disclosure of Personal Information

We will only use your personal information to inform you about the status of the services you have initiated and/or to evaluate your participation in order to improve the content of The CIP House Application. The collected data will not be sold, exchanged, or distributed for any commercial or marketing purposes.

External links

This app contains links that connect users to other websites and apps. We are not responsible for the privacy practices or content of those websites or apps. We advise you to review the privacy policy of each website and app and make your own decisions regarding the accuracy, reliability, and validity of the material and information it provides.

Information security

The CIP House implements appropriate security measures to protect information from loss, misuse, or alteration. These measures include commercial software and secure technological infrastructure to monitor network traffic, authorize access by registered users, and identify unauthorized attempts to upload or change information or cause other harm.

Accessing, modifying or deleting personal data

The CIP House will provide registered users with the personal information collected about them upon request. Users are encouraged to correct any errors in their personal information to keep the data on The CIP House's application