Strong Paws Pet Services

Cathy Sweetman • (714) 644-0564

Boarding Terms & Conditions

Dates from: To: Nightly rate: $

Boarding Time & Pickup

Each boarding night covers up to 24 hours from the drop-off time, with a four-hour grace period for pickup at no additional charge. For example, a pet dropped off at 10:00 AM may be picked up by 2:00 PM the following day for one nightly charge.

Pickup beyond the four-hour grace period will incur a charge of $5 per hour. Any applicable extended-stay charge will be confirmed when pickup arrangements are made. Additional overnight stays are charged at the agreed nightly rate.

Payment

Payment is split into 50% at drop-off and the remaining balance at pickup. All boarding charges and additional fees are due no later than pickup.

Accepted payments: Cash, Zelle, Apple Pay, or check.

Payment information: Cathy Sweetman • (714) 644-0564 • catsweetman@gmail.com

Future Reservations

This agreement applies to this stay and all future boarding stays requested by the client and accepted by Cathy Sweetman, without requiring a new signed agreement for each stay.

Dates, rates, care requirements, and additional fees will be confirmed for each reservation. Changes to these terms require client acknowledgment.

Health, Behavior & Safety

The client must disclose any medical conditions, allergies, medications, illnesses, bite history, aggression, escape tendencies, or other care and safety concerns before boarding.

Pets must meet the vaccination and health requirements communicated by Strong Paws before booking. Relevant records may be requested.

It is best to provide your fur baby with their own collar, ID, and leash. However, I do have custom collars to fit most dogs. The collar has an Apple Tag and ID with my address and phone number. I also have leashes. I will walk your pup using the most secure and comfortable method, never using the collar that has the ID.

The client agrees to reimburse reasonable, documented repair or replacement costs for damage caused by their pet to the boarding home, furnishings, or vehicle, excluding ordinary wear and tear. If your fur baby is prone to high separation anxiety, it would be best to provide a crate or allow me to provide one for short periods of time.

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Boarding Terms & Conditions — Continued

Veterinary Care & Emergencies

The client authorizes Cathy Sweetman to arrange veterinary evaluation and treatment when reasonably necessary for the pet's health or safety, excluding euthanasia. I will attempt to contact the client or emergency contact promptly. If neither can be reached and delaying care could endanger the pet, I may proceed with necessary emergency veterinary care. The client agrees to reimburse veterinary, medication, and related transportation expenses incurred for their pet under this authorization.

I do not diagnose medical conditions or prescribe medication. Basic first aid may be provided while veterinary care is arranged when needed.

Veterinarian / clinic:

Veterinarian phone:

Emergency contact:

Emergency contact phone:

Backup Care & Disruptions

In the event of my illness or personal emergency, the client authorizes me to arrange a qualified backup caregiver. The client will be notified as soon as reasonably possible.

During severe weather, a natural disaster, or another emergency, I will use reasonable judgment to protect your pet. This may include evacuation, transportation, or temporary care at another location. The client will be notified as soon as reasonably possible.

Fleas & Ticks

Pets must arrive free of fleas and ticks and have appropriate flea and tick protection.

Initial here to confirm your pet has flea/tick protection:

Prevention product:

Date last administered:

If fleas are detected, do you authorize me to administer Capstar, which begins working within 30 minutes, provided it is appropriate for your pet and administered according to label directions?

Capstar authorization (Yes / No):

Agree and Sign Below

By signing below, the client confirms that the information provided about their pet is accurate, that they have read and agreed to these terms, and that this agreement applies to future accepted reservations unless updated.

Client name:

Client signature:

Date: