

A photograph of a man with a developmental disability, smiling broadly and winking. He is wearing a blue and white patterned shirt and holding a dark-colored dog. The background shows a balcony railing and some greenery.

# *Callaway County Special Services*

Serving people with developmental disabilities since 1989.

## **2021 ANNUAL REPORT**

*Enhancing the quality of life for people  
with intellectual and developmental disabilities  
in a community where they are valued.*

## *From Our Executive Director*

Welcome to another edition of the CCSS annual report. For decades, CCSS has offered an array of services or programs supporting our mission. In this report, we highlight the successes and funding levels for CCSS-specific programs and the funding paid to other entities in 2021. Together with our partners, the service system in Callaway County has become more robust, offering choices for the lovely community of people who have an intellectual or developmental disability.

In 2021, we began to focus on school age youth and how we can interact with the school districts to provide inclusive, adaptive equipment. Our first outreach was so successful with the North Callaway School District that we expanded it in 2022 to include more school districts. Stay tuned for an update on how many hundreds of students we touched with these initiatives.

In each report, we list the names of our dedicated board of directors. And, the names of our talented, resourceful employees. With these people's time and energy, the agency's mission comes alive!

Next, bookmark or click on <https://callawaycountyspecialservices.org>. On this website, you can apply for a job with CCSS, browse the Callaway Pages resource directory, and remain informed about CCSS' latest offerings.

Our mission to improve the quality of life for people is underscored each year when we commit to "doing more for more people."

*Julia Kaufmann*



## Board of Directors

Nine Callawegians are appointed by the Commissioners of Callaway County to serve a three-year term as board members of Callaway County Special Services. This group of volunteers is committed to strategically leading CCSS in providing the best possible opportunities for their fellow citizens.

### Officers

Jacob Baumgartner 2014, Chairperson  
Kim Lorentz 2019, Vice-Chairperson  
Tyler Schubert 2021, Treasurer  
Janice Craighead 2009, Secretary

### Members

Andrea Bedrosian 2022  
Richard Gohring 2009  
Sendera Kampeter 2015  
Janet Kettle 1998  
John Stinson 2001

## Administration

Julia Kaufmann 2010, Executive Director  
Janelle Wilson 2014, Associate Director  
Melody Cameron 2020, Quality Assurance Coordinator, RN  
Michala Roll 2007, Executive Assistant  
Melanie Heseman 2020, Director of Day Services  
Emery Jones 2021, Community Integration Coordinator

## Direct Support Professionals

Amanda Adams 2022  
Terry Chambers 2019  
Kendall Evans 2020  
Lydia Sinden 2021  
Lisa Spires 2020



*“The company takes amazing care of the staff. It is a great place to be!”*  
-2021 Employee Satisfaction Survey Response

### Life Enrichment Center

CCSS offers day services at the Life Enrichment Center (LEC), structured with an educational approach with emphasis on socialization, community inclusion and exercise. The monthly calendar reflects a theme for the month that incorporates activities promoting individual goals, community activities, and volunteerism in small group or individual settings.

Over the last five years, CCSS has supplemented the program \$423,864. A program found to be essential to the Callaway community since 1990. In 2021, CCSS invested **\$108,808** in providing services for the **16** participants enrolled.



#### 2021 SERVICE OUTCOMES

277 community integration events attended

777 total number of volunteer hours

54,471 total delivered on and off-site units

100% would recommend Callaway County Special Services to others

*"We are grateful our son is attending LEC day program where the staff are friendly, supportive, helpful, and concerned. It has helped him with group participation, interacting skills and he seems more settled. His face seems to light up when it's time to go. The program is a positive addition to his daily routine."*

*-2021 Consumer Satisfaction Survey Response*

The Callaway County Special Services Board and Administration invest a great deal of time and resources to provide support to those individuals and families of Callaway County. Through funded service programs and funding contracts, people are able to receive safe and affordable housing with personal care and oversight, employment training and sheltered employment, public wheelchair accessible transportation, therapy services, organized group activities, adaptive equipment, home modifications, and more.

## 2021 IFSP FUNDING HIGHLIGHTS

7 people were able to receive OT therapy, PT evaluations and transportation services

11 people was able to get adaptive equipment totaling **\$8,136**

215 households received **CCSS Pandemic Packets** that included masks and hand sanitizer

North Callaway students benefitted from **\$1,528** for adaptive equipment

iCan Bike received **\$1,307** for 6 camp participant registration fees and for the purchase of adaptive equipment for 4 individuals

Special Olympics received **\$1,000** for bowling and other offsite events

2 individuals are able to live more independently with home modifications

## Funded Services

### *Partnership for Hope*

Partnership for Hope provides a funding support bridge through the Department of Mental Health for services that are not covered by other means or until other sources are approved. Since 2011, Callaway County Special Services has authorized \$271,572 for services including transportation, medical equipment and supplies, personal assistance, assessments and evaluations, home and vehicle modifications, speech therapy, job preparation, respite, training, and temporary residential services. In 2021, **\$29,519** were committed for 21 waiver slots.

### *Individual & Family Support Pilot*

In the last five years, \$123,730 was committed for the purchase of 162 services for care and services through the Individual and Family Pilot, which are funded 100% by Callaway County tax levy dollars. The Pilot provides a critical support bridge to individuals where funding is not available by other means. Services are approved on an individual need basis. A total of **\$36,895** was authorized for 31 services in 2021.

*“Because of your initiative and desire to help individuals with developmental disabilities and willingness to collaborate with our school district, you have made this a reality to so many of our students. We cannot thank you enough for your dedication and devotion to helping individuals with developmental disabilities and advocating for what they need to be successful.” -North Callaway Public Schools*

## *Community Connections*

CCSS administrative staff reach out to community members through Community Resource Network group, social media and verbal contacts to increase volunteer opportunities and community membership. Newsletters were and continue to be published by CCSS and mailed to individuals and families throughout the year for community resources and activities, as well as activities held by Callaway County community groups iCan Bike camp and Special Olympics. In-person activities were placed on hold due to the pandemic.

## **Accessible Housing**

### *Fisher Heights Apartments*

The Callaway County Special Services board of directors serves as the board for Liberty Apartments dba Fisher Heights Apartments. In 2021, CCSS invested **\$19,061** to support the property and numerous hours were devoted to offering a local community living resource that is safe, accessible and affordable to **15** individuals with intellectual and developmental disabilities.

Fisher Heights Apartments has a contracted management company to manage day-to-day operations. Other administrative duties provided by CCSS include:

- onsite routinely for quarterly health and safety inspections
- arranges external property inspections of liability insurance risk assessments, fire safety, fire alarms and emergency safety systems, backflow and sprinkler systems, and HVAC/water heater systems
- property replacement projects planning
- emergency maintenance issues
- monthly reviews of financial statements and assistance in the annual budget process
- annual financial audit
- annual review of business insurance policies
- contracts for snow removal
- arranges professional cleaning
- collaboration with onsite residential services providers and team members when needed



## Contracted Services

### *Remade for a Purpose*

Remade for a Purpose trains and employs people with disabilities. CCSS disbursed \$220,138 in the last five years to the resale boutique. In 2021, Remade received **\$53,358**, supporting **9** individuals with intellectual and developmental disabilities.

### *Callaway County Extended Employment*

Kingdom Projects, Inc. dba Callaway County Extended Employment continues to provide sheltered employment for disabled individuals in Callaway County. In the last five years, CCSS has provided \$1,033,868 to the workshop. In 2021, CCEE received **\$217,828**, to support **14** employees with intellectual and developmental disabilities.



### *Serve, Inc.*

*“CCEE is very grateful for the funds provided by CCSS. Our goal is to “be here” and available to any qualified individual by offering a safe place for vocational training and always offer a variety of jobs providing various skill levels for their individual needs.”*

*-2021 CCEE Funding Application*

Each year, transportation service provider Serve, Inc. applies for a matching grant for handicapped accessible transport buses. From 2017-2021, CCSS was able to authorize match funds of \$109,850 for 10 buses. Due to supply line issues, Serve, Inc. was unable to purchase two new vehicles in 2021. Serve, Inc. continues to receive funding for transportation services through waiver match funds by the Department of Mental Health. In 2021, Serve, Inc. was paid \$1,550 for transportation services through CCSS’ Individual and Family Support Pilot programs for non-waivered services.

# Community Partners and Friends

*“CCSS are the sweetest people.  
I have been so lucky to meet them  
because they help me deliver Meals  
on Wheels to homebound seniors.”*

*-2021 Stakeholder  
Satisfaction Survey Response*



University of Missouri Extension  
Westminster College  
SERVE food pantry  
Trends clothing store  
YMCA Callaway County  
Daniel Boone Library-Fulton and Holts Summit locations  
Fulton Bowling Center  
Callaway County Senior Center  
Meals on Wheels-Fulton & Holts Summit  
Central Christian Church Buddy Pack Volunteer Program  
Court Street United Methodist Church  
Oasis Institute-Pen Pal program  
Valley Park Retirement Center  
MU School of Health Professions  
MU Thompson Center for Autism and Neurodevelopmental Disorders  
Callaway Health Department  
Rotary Club of Fulton  
Runge Nature Center  
Fulton Fire Department  
Callaway County Salvation Army  
Fulton Police Department  
Special Olympics  
iCan Bike camp  
United Way  
Turkey Creek Golf Course  
Daisy Grabb Animal Shelter



## *Revenues, Expenses and Changes in Net Position*

<b>PROGRAM REVENUES</b>		
Day Services		\$424,997
Rental Income		13,000
	Total Program Revenues	\$437,997
<b>PROGRAM EXPENSES</b>		
Day Services		\$533,805
Rental Expense		20,604
	Total Program Expenses	\$554,409
Contract Services		310,655
General Administration		213,983
	Total Expenses	\$1,079,047
Deficiency of Revenues Under Expenses		(641,050)
<b>OTHER FINANCING SOURCES</b>		
Tax Revenue		\$930,602
Earnings on Investments		19,113
Gain (loss) on disposal of capital assets		(102,426)
Other Revenue		6,551
	Total Other Financing Source (Uses)	\$853,840
	Change in Net Position	\$212,790
Net Position, Beginning of Year		5,022,631
<b>Net Position, End of Year</b>		<b>\$5,235,421</b>

Callaway County Special Services financial statements are audited by the independent accounting firm Williams-Keeper's LLC, Certified Public Accountants.

*callaway county*  
special services

Life  
ENRICHMENT  
Center 



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