

# 2022 Annual Report

Callaway County Special Services



*Serving individuals with developmental disabilities since 1989*

## Who We Are

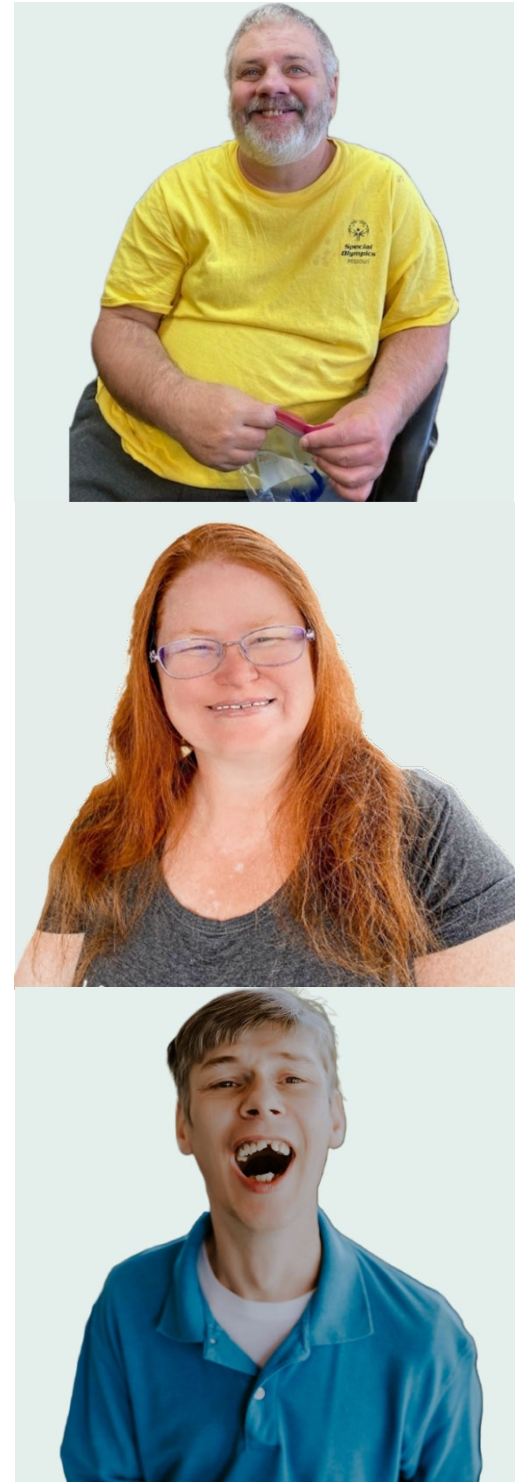
In 1988, citizens in Callaway County voted to exercise the provisions of 205.968-205.972 of the Revised Statutes of Missouri, more commonly known as “Senate Bill 40.” This state law allows counties in Missouri to levy a local property tax to support services for persons with developmental disabilities. The tax levy was proposed by a group of people who became known as the “Opportunities to Be” Committee. This committee sought to build a foundation of funding and services for Callawegians with intellectual and developmental disabilities. In March 1989, Callaway County Special Services name was adopted. The Adult Enrichment Center, now Life Enrichment Center, where services are still provided to one of the first participants of the program when the doors opened in November 1990.

## Our Philosophy

Callaway County Special Services' mission is the commitment to the integration of those with intellectual and developmental disabilities into the community through programs, services, information and **collaboration**.

Our **core values** are an extension of the mission and vision statements, expressing the belief that all people have the right to be treated with **respect, dignity, and care**. Through our offerings of services and funding, CCSS **strengthens** its **commitment** to people, demonstrating that through words and actions, **compassion** and **patience**, people can enjoy a better quality of life.

*More participants and families were served or received funded services in 2020 than in any year prior. The organization is commended for this success. CCSS also added both transportation and telecommunication during the COVID-19 pandemic. - 2022 CARF Survey Comment*



## A Message from the Executive Director

Welcome to this year's edition of the CCSS annual report. For decades, CCSS has consistently delivered a wide array of services and programs in alignment with our core values. This report will highlight our achievements in 2022, including funding allocations for CCSS-specific programs and our support for other organizations.

Our accomplishments and collaborations mirror our unwavering commitment to promoting independence, inclusivity, and a brighter future for individuals with intellectual and developmental disabilities. As we forge ahead, our dedication to our mission and core values remains steadfast, as we endeavor to create a meaningful impact in the lives of those we serve.

The information within this report provides a comprehensive overview of the services we provided to the residents of Callaway County throughout 2022. We take great pride in our partnerships with other esteemed organizations that serve the intellectual and developmental disabilities community and eagerly anticipate further growth and development in the services we offer in the future.

Warmly,

Mike Lederle

*Board members are supportive, knowledgeable, and committed to CCSS and the services provided. Board members stated how the staff members go above and beyond, with one calling it not just a job but their “lifestyle”. Employees, leadership, and board members work as a team. As one board member stated, “Everyone has a say, and everyone feels comfortable to speak.” Board members were also proud to help bring to fruition the new LEC. – 2022 CARF Survey Comment*

Callaway County Special Services strives to promote quality services for individuals with intellectual and developmental disabilities and their families. The Commission on Accreditation of Rehabilitation Facilities (CARF) is a tool that recognizes and measures improvement, and quality of services we deliver.

In June 2022, CARF announced that community integration services at CCSS’s Life Enrichment Center have been accredited for another three years. CCSS is proud to share that we have continuously been awarded a three-year accreditation on behalf of the organization and its community integration services since 1998.





## Commitment to Excellence

In collaboration with compassionate and knowledgeable employees, CCSS is governed by a nine-member Board of Directors who invest their time and energy to ensure opportunities for their fellow citizens.

2023 Board of Directors and Employees:

### *Officers*

Jacob Baumgartner, Chairperson  
Kimberly Lorentz, Vice-Chairperson  
Tyler Schubert, Treasurer  
Janet Kettle, Secretary

### *Members*

Andrea Bedrosian  
Sarah Cowans-Holt  
Janice Craighead  
Emily Luether  
John Stinson

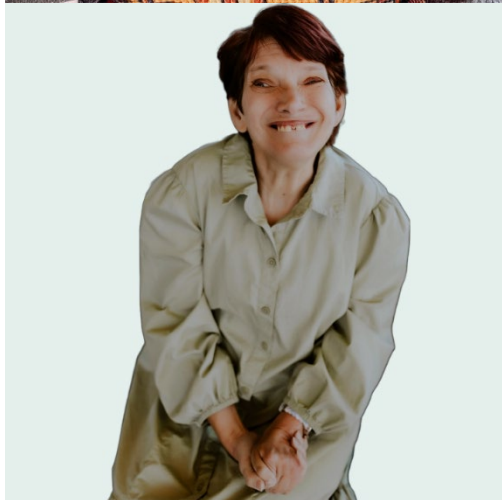
### *Leadership Staff*

Mike Lederle, Executive Director  
Janelle Wilson, Associate Director  
Michala Dillon, Executive Assistant  
Bobbi Nichols, Quality Assurance Director  
Emery Jones, Director of Day Services  
Lisa Spires, Community Integration Coordinator  
Brittany Bastian, Registered Nurse

### *Direct Support Professionals*

Melanie Stotler  
Maria Olivarez  
Patrice Lawson  
Chelsea Crewse  
Bethany Coffelt

*“I have enjoyed seeing the growth in the amount of people we are able to support at LEC! Love seeing the friendships develop!” – 2022 Employee Satisfaction Survey*



# 2022 Service Highlights

## Funded Services

### Individual & Family Support Pilot

Funded Amount: \$19,445

- Transportation; Skills Development Services; Personal and/or Medical Equipment for 5 Individuals
- Public Schools Grants for Adaptive Equipment supporting over 354 students
- Community Activity Sponsorships through Special Olympics
- CCSS Sponsored Community Connections Events

### Partnership for Hope Match

Funded Amount: \$8,738

Persons Served: 17

- Transportation
- Specialized Medical Equipment
- Personal Assistance
- Day Services
- Home Modifications
- Occupational Therapy Evaluations

## Contracted Services

### Callaway County Extended Employment

Funded Amount: \$180,054

Service Hours: 9,477

Average Number of Persons Served: 14.5

### Remade for a Purpose

Funded Amount: \$61,235

Service Hours: 3,223

Average Number of Persons Served: 10.5

### Serve, Inc.

Vehicle Match: \$22,000



## Accessible Housing

### Fisher Heights Apartments

CCSS provides board leadership, temporary funding, if needed, and ongoing administrative duties including:

- Internal and external health and safety inspections
- Monthly reviews of financial statements and assistance in the annual budget process
- Annual financial audit
- Annual review of business insurance policies
- Arranges professional cleaning
- Emergency maintenance issues
- Collaboration with onsite residential services providers and team members

*“My son is excited to go each day and is always greeted at the door with such excitement... like a person.” – Parent of LEC participant*

## Direct Services

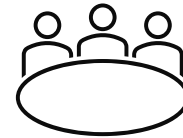
CCSS offers day services at the Life Enrichment Center (LEC), structured with an educational approach with emphasis on socialization, community inclusion, and health and wellness. LEC incorporates activities promoting individual goals, on and off-site community activities, and volunteerism in small groups or individual settings. In 2022, CCSS invested **\$24,157** in providing services for the **14** participants enrolled.



Program Participant  
attended 860 Community  
Integration Activities



Participants and Staff  
Contributed 531 total  
Volunteer Hours



59,639 total Units Delivered  
to Program Participants



100% of Persons Served  
would Recommend  
Callaway County Special  
Services to Others

*Participants are very involved in their local community and can exercise at the YMCA or participate in the United Methodist Church's Walk with Ease program. Participants can volunteer with Meals on Wheels, the local animal shelter, the soup kitchen, and the Trends resale shop. There are also partnerships with the University of Missouri School of Health Professions and Westminster College. At Christmas, there is a "sing and sign" caroling event for the community. – 2022 CARF Survey Comment*

# Revenues, Expenses and Changes in Net Position

<b>PROGRAM REVENUES</b>		
Direct Services		\$624,897
		<hr/>
	Total Program Revenues	\$624,897
<b>PROGRAM EXPENSES</b>		
Direct Services		\$649,053
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	Total Program Expenses	\$649,053
Funded, Contracted, Other Services		291,472
General Administration		320,194
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	Total Expenses	\$1,260,719
Deficiency of Revenues Under Expenses		(635,822)
<b>OTHER FINANCING SOURCES</b>		
Tax Revenue		\$998,156
Earnings on Investments		26,213
Other Revenue		6,742
		<hr/>
	Total Other Financing Source (Uses)	\$1,031,111
	Change in Net Position	395,289
Net Position, Beginning of Year		5,235,421
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<b>Net Position, End of Year</b>		<b>\$5,630,710</b>

Callaway County Special Services financial statements are audited by the independent accounting firm Williams-Keeper’s LLC, Certified Public Accountants.

*“The staff and members are cheerful and kind. We are looking forward to continuing our partnership next year!” – 2022 Stakeholder Satisfaction Survey Comment*



*In loving memory of our dear friend.*

*callaway county*  
special services

*Life*  
ENRICHMENT  
*Center* 



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