

All forms and scripts are always free. Edit/remove what's not applicable to you and use as you wish. Go get your entitlement....Nic ☺

VREO,

I really hate to escalate this to you but I'm having a very difficult time with my VRC and I'm hoping you can intervene on my behalf.

I am bewildered and dumbfounded as to why I have not only been denied an ergonomic desk but an ergonomic chair and Microsoft office. I've been told repeatedly that I need some type of evaluation before I can have a chair while my VHA medical records clearly state that I have conditions with my back and my hips (add whatever else you have).

VA doctors have already determined that I have service connected disabilities so severe that they pay me monthly for the rest of my life. Common sense would tell someone that if I'm in school I'm sitting down all day long doing homework reading and looking at a computer screen and that would exacerbate my service-connected disabilities. Additionally, the M28C guidelines state that my counselor is fully within his authority to approve these items. I'm not asking for \$20,000 in furniture. I'm asking for items that will help me reach my vocational goal without further exacerbating my service-connected disabilities.

Additionally, I went to my doctor and asked for this evaluation and I was advised by my VA doctor that he had never heard of such a thing. While such a thing may actually exist, I am (again) dumbfounded as to why someone in the VBA would ask me to jump through these hoops with the VHA when the VHA has already determined that these issues exist. If you guys can provide items that will make this process easier to reach my vocational goal, why would you say no? What is the logic of having me in pain as I do my homework? What is the logic of telling me I have a \$50 limit on supplies and refusing me necessary software when your department is perfectly able to purchase Microsoft office for me? Why should I have to borrow a computer from someone who has Microsoft office when you have the authority and the means to provide it for me?

I don't understand why I must go through the humiliation of continually begging for these things when M28C.V.A.3, 3.02 has multiple entries that state Veteran is to be provided with supplies and equipment to enable them to pursue rehabilitation and achieve the goals of his or her program. There's nothing that says there's a \$50 limit. Additionally, the definition of supplies and equipment in 3.01 includes but is not limited to books (either hardcopy or electronic), paper, ink toner, pens pencils, markers, binders, envelopes, antiglare screen, required tools, Internet installation (if I didn't already have it), computer packages. I could list 50 guidelines that contradict my denial.

I'm not asking for the sky and the moon; I'm asking for a desk and a chair so that I do not further exacerbate my service-connected disabilities while I'm going through school and I'm asking for Microsoft office so I can do my homework. If you insist that I provide you with the 15 or 20 guidelines that state that my request is not outside of the norm then I'll be happy to provide them if it's required but I'm hoping that you are aware of these guidelines as it appears my VRC is not.

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I just want to go to school and not exacerbate my service-connected disabilities so I can obtain suitable work and since I can't seem to get what I need from my VRC, I would appreciate having a meeting with you so we can discuss this and hopefully move forward with providing me access to the equipment that is necessary, authorized by US Congress and well within the approval authority of my VRC.

I look forward to hearing from you and thank you for your time.