



# QUARTERLY REPORT

## April - June 2018

### 2018 Annual Gala Fundraiser

Our 47th Annual Gala was held on April 28. Eagle Radio's Ed Janisse MC'd the event, and matched funds from the live auction with free radio time to promote Dial Help services. Guest Speaker Jim LaJoie of Superior Health Foundation gave an inspiring speech on the importance of breaking stigma around mental health, encouraging a community where people feel safe to ask for help.

The big surprise of the night was a check presentation from Kevin Store and Portage Health Foundation, officially recognizing Dial Help's grant award to create a coordinated youth crisis intervention program, and emphasizing the need for accessible services for our young people.

Other Gala contributors can be found on our Donor Recognition page online at:  
[www.DialHelp.org/donors](http://www.DialHelp.org/donors)

**Gold Level**  
UPPCO

**Silver Level**  
Fred Gaff

**Bronze Level**  
Copper Country Ford  
Keweenaw Chevy  
Martin Custom & Collision  
Super8 • UPEA • Woodland

**Copper Level**  
Chopp-Kallio Insurance  
Kirkish Furniture  
Martens Family Chiropractic

Thank you Gala Sponsors!

**Special Feature Inside—Flood Response**

**"I'm overjoyed to have someone take the time to listen to me. You actually took the time to help."**

- Dial Help Crisis Line Client

#### OUR FUNDING PARTNERS

97th District Court • Aspirus Keweenaw & Ontonagon Hospitals • Blue Cross Blue Shield MI • Blue Cross Blue Shield of MI Foundation • City of Houghton • Copper Country United Way • Kenneth Ryan Clark Memorial Fund • Keweenaw Community Foundation • MI Dept. of Health and Human Services • MI Sheriff's Association • National Suicide Prevention Lifeline • NorthCare Network • Portage Health Foundation • Rotary Club • Superior Health Foundation • United Way of Dickinson County • United Way of Marquette • UP Health Systems Marquette & Portage • Walmart Foundation

# Emergency Flood Response

Father's Day Weekend brought torrential rainfalls that created chaos and disaster in Houghton County. Flash floods damaged roads, homes, and businesses in Chassell, Houghton, Hancock, Lake Linden, and more.

More than 60 sinkholes were reported throughout the county, and a 12-year-old boy tragically lost his life during the flooding.

Response in the community was immediate. Volunteers, supplies, and funds began pouring in from across the Upper Peninsula. The

Keweenaw Community Foundation and Portage Health Foundation both established relief funds and organized other efforts.

Aware of the mental health toll disasters can have on people, PHF made funds available to Dial Help to act as a central, sustainable call center, working in conjunction with the volunteer resource center.

Our role includes 24/7 crisis support via phone, text, instant messaging, walk-ins, or outreach visits; linking flood victims to vital services and resources, including volunteers; system navigation and follow-up to ensure connection with professionals; family support services; and personalized emergency and/or temporary assistance.

In addition, the Keweenaw Community Foundation is partnering with Dial Help to coordinate the distribution of gift certificates to the most in need throughout the county.

Our agency is honored to be a part of these intensive collaborative efforts to support those impacted by the flood. The Houghton County community is truly  
#CopperCountryStrong

More information about flood relief can be found online at [www.phfgive.org](http://www.phfgive.org) or [keweenawcommunityfoundation.org](http://keweenawcommunityfoundation.org).



**Keweenaw**

**community foundation**<sup>SM</sup>

**For good. For ever.®**



**PHFoundation**



Photo courtesy [TV6 News](#)

# Supporter Spotlight

## LOU ELLEN HELMAN DONOR

“Congratulations to Dial Help’s Board and staff for doing an excellent job providing much-needed programs to our community.”

This quarter, **5** volunteers provided **154** service hours.  
**Thank you volunteers!**



We're proud to be a collaborative partner in this UP-wide prevention effort to create healthier communities for our kids & teens!

Get involved in your county:  
[www.UPprevention.org](http://www.UPprevention.org)

## New Program This Quarter

With funding from the MI Department of Health and Human Services, Dial Help has launched a new program for juvenile justice youth in Baraga, Houghton, Keweenaw, and Ontonagon Counties. The Juvenile Justice Response Team (JRT) provides face-to-face crisis intervention to youth age 10 to 21 who have had a Petition filed under the Probate Code. The goal of this program is to interrupt the school-to-prison pipeline by providing safety and support to at-risk youth.

"We want to give youth in the juvenile justice system the support they need to get on a better path in this critical period prior to adulthood," said Rebecca Crane, Dial Help Executive Director. "So often, what is labeled as 'delinquent behavior' is really a manifestation of trauma, neglect, or crisis. We hope to address this with short-term and on-going services."

Dial Help worked closely with local law enforcement and court officials to develop a referral system for this program. Other community partners include Copper Country Mental Health, Communities That Care, and various school faculty including the truancy officer.

**Juvenile justice youth and their families can also request JRT services by contacting Dial Help directly at 482-HELP (906-482-4357).**

Thank you for providing funds to expand our  
**Mobile Response Team:**



**Blue Cross  
Blue Shield  
of Michigan**



# Community Impact

## CRISIS UNIT

24/7 Crisis Line • Safety Net Program  
 Mobile & Juvenile Justice Response Teams  
 Emergency Department Suicide Assessments

**1,656**  
 CRISIS  
 CONTACTS

## PREVENTION & EDUCATION

In-School Prevention • Alcohol Highway Safety  
 Anger Management • Community Crisis Intervention  
 ASIST • Nonviolent Relationship Problem-Solving

**190**  
 INDIVIDUALS  
 SERVED

## OTHER SERVICES

Family Support Services  
 Substance Use Disorder Services  
 Victim Services

**92**  
 INDIVIDUALS  
 & FAMILIES  
 SERVED

# Board of Directors and Staff

<b>Board President</b> Tommy Gilpin, MEd	<b>Executive Director</b> Rebecca Crane, MS	<b>Crisis Unit Manager</b> Mike Gaunt, PhD	<b>Prevention Services</b> Kevin Weir, CPS Jeanette Dorh, MS Jenna Dahlstrom, BS Mary LeDoux, AS, BS Chris Schuldt, BS Amy Baker, BS
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<b>Treasurer</b> Eli Karttunen, MSF	<b>Sustainability Coordinator</b> Ginny Machiela, BS		
<b>Members</b> Fred Gaff Keith Meyers, BA	<b>Executive Assistant</b> Heidi Riutta, AA		
	<b>IT Specialist</b> Cody Adkins		

# How Can You Help?

## VOLUNTEER AT DIAL HELP

Opportunities include crisis line services, victim services, internships, and more!

For more information, call 482-9077 or email [dial.help@dialhelp.org](mailto:dial.help@dialhelp.org).

## DONATE GOODS OR SERVICES

We provide a letter so you can receive a tax deduction for the value of the goods or services. Professional maintenance or cleaning services are always appreciated!

**You can view our Amazon wish list at:**  
[www.DialHelp.org/getting-involved/donate](http://www.DialHelp.org/getting-involved/donate)

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Dial Help is a 501(c)(3)  
non-profit agency.

**Any donations you make  
are tax deductible!**

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## DONATE FUNDS

**PayPal:** Visit [www.dialhelp.org/getting-involved/donate](http://www.dialhelp.org/getting-involved/donate)

**Check:** Send a check or money order payable to Dial Help @ 609 Shelden Avenue, Houghton MI 49931

**Cash:** Accepted at Dial Help's offices

**Direct Withdrawal:** Set up a recurring direct withdrawal from your bank account

**Estate Planning:** Consider a legacy donation to Dial Help in your name

## 24/7 CRISIS LINE

UP-wide phone, text, chat, & walk-in

## SAFETY NET PROGRAM

UP-wide follow-up support

## MOBILE RESPONSE TEAM

Face-to-face crisis intervention

## JUVENILE JUSTICE RESPONSE TEAM

Support for juvenile justice youth

## PREVENTION FOR YOUTH

In-school programming &  
Communities That Care (CTC)

## FAMILY SUPPORT SERVICES

Working in-home with at-risk families to prevent child abuse and neglect

## VICTIM SERVICES TEAM

Free counseling, advocacy, court accompaniment, and 24-hour emergency response to victims

## SUBSTANCE USE SERVICES

Assessments & outpatient counseling

## EMERGENCY DEPARTMENT

## SUICIDE ASSESSMENTS

At UP Health Systems Portage

## COMMUNITY EDUCATION

Alcohol Highway Safety, Nonviolent Relationship Problem-Solving, Anger Management, and more

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**Dial Help** • 609 Shelden Avenue, Houghton MI 49931

**Business:** 906-482-9077 • **Crisis:** 906-482-HELP • **Crisis Text:** 35NEEDS • **Online:** [DialHelp.org](http://DialHelp.org)

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