



**Address:**  
609 Sheldon Avenue  
Houghton, MI 49931

**Business:** 906-482-9077  
**Fax:** 906-482-2502  
**Online:** DialHelp.org

**Crisis Line:** 906-482-HELP (906-482-4357)  
**Toll Free Crisis Line:** 800-562-7622  
**Crisis Text:** 35-NEEDS (906-356-3337)

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Serving the Upper Peninsula since 1971

## Volunteer Service Agreement

I understand and agree to the following principles and practices during my time volunteering at Dial Help:

1. Review my volunteer Orientation Binder
2. Adhere to Dial Help's Confidentiality Policy
3. Adhere to Dial Help's dress code of business casual while volunteering for Dial Help, unless otherwise indicated by the Volunteer Coordinator
4. Pass background checks, depending my volunteer level
5. Work with the Volunteer Coordinator or other Dial Help staff to plan my weekly volunteering schedule
6. Check in with the Volunteer Coordinator weekly by phone call, text message, email, or in-person
7. Let the Volunteer Coordinator know of changes in my schedule that will affect my volunteering
8. Let the Volunteer Coordinator know if I plan to end my volunteer commitment
9. Email the Volunteer Coordinator a log of volunteer hours bi-weekly
10. Independently manage my time while volunteering to complete the tasks I have agreed to perform
11. Refrain from discriminating against clients, staff, or other volunteers on the basis of race, ethnicity, sex, age, sexual orientation, gender identity, religion, disability status, marriage status, or any other condition

I understand that if I fail to follow to the standards above, I may not receive a professional reference from Dial Help.

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Volunteer Printed Name

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Volunteer Signature

Date