



Policy Statement Quality

SHEWoolf Commitment:

“Our mission is to become essential to our stakeholders, by delivering sustainable compliance solutions and training, that support them with achieving their safety, health, environment and wellbeing aspirations.”

SHEWoolf is committed to delivering high-quality consultancy, training and compliance solutions that meet the needs and expectations of our clients and stakeholders. Our mission is to provide sustainable, reliable and effective services that support organisations in achieving their safety, health, environmental and wellbeing aspirations.

We recognise the importance of quality in all aspects of our work. As a consultancy, we aim to provide advice, training and support that is accurate, consistent, evidence-based and aligned with recognised industry standards, including ISO 9001:2015.

To support this statement, SHEWoolf will continue to develop, review and where necessary revise the quality content within our Integrated Management System (IMS) in line with the requirements of ISO 9001:2015 and maintaining third party certification to those standards, with the aims to:

- Continually improve the quality of our services and the effectiveness of our Integrated Management System (IMS).
- Ensure our consultancy practices align with ISO 9001:2015 principles and recognised good practice.
- Provide competent, professional and reliable advice that supports clients in achieving their compliance and performance objectives.
- Maintain clear, accessible and well-structured procedures within our IMS to support consistent service delivery.
- Allocate appropriate resources to ensure quality is embedded in all aspects of our operations.

In addition, SHEWoolf will:

- Develop, review and improve quality-related content within management systems, including policies, procedures and operational controls.
- Deliver training that enhances competence in quality management, compliance and continual improvement.
- Conduct audits, inspections and compliance reviews to help clients understand performance and identify opportunities for improvement.
- Capture and analyse feedback from clients and stakeholders to drive service enhancement.
- Support organisations in developing robust processes that promote accuracy, consistency and “Right First Time” outcomes.
- Communicate lessons learned from audits, incidents and client engagements to support continual improvement.

Responsibility:

SHEWoolf Directors, will:

- Monitor compliance with this Quality Policy and associated elements of our IMS.
- Ensure quality issues, non-conformances and improvement opportunities are communicated and addressed.
- Review quality objectives and performance at management meetings and set targets for continual improvement.
- Champion a culture of quality both within SHEWoolf and across the organisations we support.

This policy will be reviewed annually or sooner if significant changes occur.

Stephen Woolf Owner/Director

Signed:

A handwritten signature in black ink, appearing to read 'S. Woolf'.

Date: 15/09/2026