

NDIS Code of Conduct Policy

Introduction

Your Way Disability SA (YWDSA) is committed to upholding the highest standards of ethical and professional conduct in the delivery of services under the National Disability Insurance Scheme (NDIS). This policy outlines the NDIS Code of Conduct requirements and ensures all workers understand and comply with their responsibilities in providing respectful, safe, and quality support to participants.

Applicable When and Who This Applies To

This policy applies to:

- All employees, contractors, and volunteers of YWDSA.
- NDIS participants and their families, ensuring their rights and safety are upheld.
- Key management personnel, responsible for enforcing compliance.
- NDIS Quality and Safeguards Commission, overseeing regulatory adherence.

This policy applies when:

- Providing direct and indirect support to NDIS participants.
- Managing participant rights, dignity, and confidentiality.
- Ensuring compliance with NDIS Code of Conduct regulations.

Why the NDIS Code of Conduct is Important

The NDIS Code of Conduct ensures that all workers:

- Treat people with respect and uphold their rights.
- Deliver services safely and ethically.
- Promote quality support and prevent harm.
- Maintain professional standards in all interactions.

Compliance with the NDIS Code of Conduct is essential for ensuring participants receive high-quality, respectful, and safe support.

NDIS Code of Conduct Requirements All workers providing NDIS services must:

1. Act with respect for individual rights and dignity of NDIS participants.
2. Deliver services competently and with integrity.
3. Ensure the safety and well-being of participants, preventing harm and abuse.
4. Respect privacy and confidentiality in all participant interactions.
5. Take appropriate action in response to concerns about risks to participant well-being.
6. Prevent and report any form of exploitation, neglect, or violence.
7. Comply with all relevant NDIS policies and procedures.

Governing Regulations and Compliance This policy aligns with:

- NDIS Code of Conduct (2018)
 - NDIS Practice Standards and Quality Indicators
 - NDIS Quality and Safeguards Commission Guidelines
 - Work Health and Safety Act 2011
 - Privacy Act 1988 (confidentiality obligations)
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Monitoring and Compliance

- All workers must complete annual training on the NDIS Code of Conduct.
- Any breaches of the Code of Conduct will be investigated, and disciplinary actions may be taken.
- This policy will be reviewed annually to ensure compliance with updated NDIS regulations.

Workers must sign the Code of Conduct agreement during orientation