

Service Experience – 2022

With the aim of clearly and transparently reflecting Chisu’s safety, production and operational performance, this document summarizes our position and capabilities in the mining market. Chisu’s SHES Policy clearly defines our commitment to safety, and we have kept suitable records for our operations, in addition to the requirements at our manufacturing services and storage facilities. We bring the same level of safety care to the way we drive and maintain our fleet of vehicles and how we manage our equipment.

Partnership

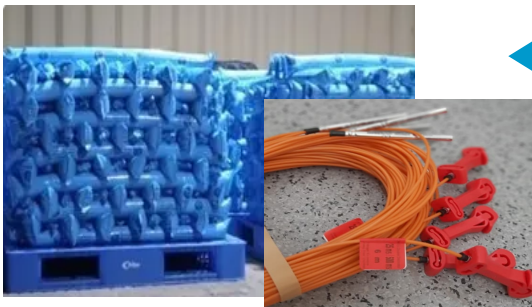
CHISU’s increased the response speed for the encouraging scenario in the region, despite the pandemic environment were all the economic activity had been immersed, helping to assure our customers doesn’t have interruptions in their projects.

Pumping – [Capacities]

Since 2020, Chisu has secured the pumping capabilities through the acquisition of pumping equipment, which has been included in our equipment portfolio. All the equipment were selected and planned to be focused on the requirement in the region. All equipment were included in a maintenance plan carefully stated in order to secure the continuity of the operations.



Production – [Detonators and Packaged Emulsion]



During the last 5 years, Chisu has designed an updating program to increase production capacities based on the challenging scenarios. The versatility and flexibility of our production plant, allow us to consider multiple options regarding capacities.

Raw materials handling had been also evaluated and important initiatives were developed.

Supply Chain – [Raw Materials]

Chisu has been continuously adjusting the customer’s forecasts with the supply chain for all the raw materials needed in our processes, looking “out of the box” to set the best planning and to secure the supply. Our response team guaranteed the continuity of the production plan with no delay record, with the quality levels required for mining and quarry markets. Thanks to the continuous feedback received from our customers and our planning process; we have community with all technical challenges that have been addressed successfully by Chisu team.



Service

Chisu’s business plan not only includes reinforcement of the equipment, manufacturing and Supply chain, but also includes the improvements of the labor utilization and productivity in blasting services applied in different scenarios.

Our Operational team manages the manpower in order to make our services suitable for each operation with no delays because of the manpower qualification is aligned with the safety & operational protocols on any site.