

HAUTE EXCHANGE

consignment

400 W. Highway 290, Ste. 102, Dripping Springs, TX 78620 • 512.829.4430

HAUTE EXCHANGE CONSIGNMENT TERMS

Welcome to Haute Exchange, and thank you for consigning your treasures with us. We want our shop to reflect our community, and help recycle, reduce, and reuse textiles.

We accept new or used high-end, designer, and luxury clothing, as well as accessories, shoes, and handbags. We only accept women's clothing. We do not accept items that are damaged, worn, unclean, out of season, or items that do not align with our brand identity.

We accept consignments Monday through Friday, 10:30am til 3:00pm. **Appointments are preferred, and we encourage our consignors to use our website (hauteexchange.com) to book appointments in advance.** Booking an appointment for consignment in advance increases the chances that we will accept items into the store, thus maximizing your potential profits as a consignor.

Haute Exchange reserves the right, at any time, to stop taking consignments due to excessive inventory. If we are not accepting consignments, there will be a sign on our front door indicating so. Please check our Facebook page or website before you intend to drop off your consignments to ensure that we are accepting new inventory. Please be considerate of our efforts to keep our inventory manageable for the staff. If you have an exceptional item or two you'd like to consign while we are not accepting consignments, you must email or call the shop and discuss your consignment with a staff member. We do not accept items valued less than \$100 during these periods, so if your potential consignments retailed for less than \$350, they will not be accepted.

In order to get the most money for your items and ensure that we accept your consignment pieces, inspect your items thoroughly prior to consigning. Items that are wrinkled, have stains, discoloration (ex. underarm deodorant), tears, pilling, moth holes, and/or smells will not be accepted. Please also remove all pet hair from your consignments; items covered in pet hair cannot be accepted into the store to be considerate of our employees' and customers' allergies. Items must not have missing buttons, snaps, belts or straps. Clothing that is in poor condition, has pilling, odors, snags, tears, moth holes, cigarette burns, or any other major defect will not be accepted under any circumstances. Elastic that is worn out, jeans with holes from wear, and shoes with dirty soles will be returned to the consignor immediately. See our website for complete guidelines on the condition of clothing we accept.



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Your items must be freshly laundered, pressed, or dry cleaned. **We do not accept clothing on hangers, so please do not bring in potential consignments on hangers.** We will ask you to remove the clothing from hangers before submitting your items. Clothing must be seasonal, less than three years old, and currently in style. We accept spring and summer clothing from February 1 to July 31. Fall and winter clothing is accepted August 1 through January 31.

The consignor may set the list price of their items or authorize Haute Exchange to do so. You may also specify a minimum sale price on the consignor agreement. **We generally price at 40%-50% of retail. We split the sale price of each item 60/40, with 60% of the sale price going to Haute Exchange and 40% going to the consignor.** This applies to most items; for higher priced items, the commission is negotiable.

Haute Exchange will keep items for sale in the shop for 90 days, following the schedule below. The consignment period begins when the items are priced and placed on the sales floor. We will send you an email with a list of your items consigned with pricing and the start date when your merchandise is finished begin entered into the system. When your items have sold, you may stop in and pick up your cash, or use your earnings as store credit.

days 1-30	days 31-60	days 61-90	after 120 days
full price	25% off	50% off	unsold items valued at less than \$100 donated

After the 91st day, you may pick up your unsold items or authorize Haute Exchange to donate to the Senior Thrift Store in Dripping Springs. **After 120 days, the consignor is required to pick up unsold items. If the consignor does not pick up unsold merchandise within 120 days, all items valued less than \$100 will be donated.**

Rest assured that we will take excellent care of your items, but Haute Exchange cannot be liable for loss, damage, or theft that may occur during the consignment period. We are equipped with security devices, etc. to ensure safe keeping.

We greatly appreciate your business and are truly grateful to serve the Dripping Springs community. Please tell your friends and, remember...our stock changes every-day, so get it while it's Haute!

