



iecusoft™

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Contingency and Continuity Plan

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No Excuses. No Downtime. Mission Continuity at Any Cost.

iecusoft™ maintains a fully developed Contingency and Continuity Plan (C&CP) to guarantee uninterrupted service delivery for all awarded federal contracts, regardless of internal disruption, external hazard, or national emergency. As a Service-Disabled Veteran-Owned Small Business (SDVOSB) and Tribal Economic Development Partner, we design our continuity model not from theory, but from lived experience—combining battlefield readiness, tribal resilience, and federal compliance into a single doctrine of preparedness.

We recognize that every contract site is mission-critical. Our plan is engineered to respond within hours—not days—to preserve the integrity of federal operations, safeguard personnel, and maintain absolute accountability in any situation.

Continuity Planning Framework

1. Staffing Continuity: Mission-Ready Surge Capacity

- **Bench-Trained Reserves:** All critical roles are assigned a cross-trained, pre-cleared backup available for deployment within 24 hours.
- **Surge Staffing Tree:** We maintain a secure emergency contact hierarchy with 3-deep redundancy for every site lead and technician.
- **Rapid Recredentialing:** Leveraging our ERP-integrated credential archive, background checks and badging re-issuance occur in parallel with deployment.
- **Veteran Priority Deployment:** We prioritize rapid-response roles with veterans trained in high-pressure environments, ensuring emotional resilience and mission discipline under duress.

2. Technology Redundancy: Tribal-Backed Infrastructure Resilience

127 West Berry Street
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✓ UEI: DC5CJM5A5EM6
✓ SDVOSB Verified on SAM.gov

✓ Licensed Armed Security Agency (Indiana: SG22400020)
✓ OST Tribal Security License: WLCC-ASG-00001
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- **Dual Cloud Backups:** All operational data (incident reports, video logs, shift schedules, payroll, SOPs) is redundantly stored in encrypted tribal cloud infrastructure across two geographically distinct nodes.
- **Communication Redundancy:** If primary communication lines fail, teams revert to SMS, encrypted Signal protocols, and secure cloud-based VOIP systems.
- **AI Re-routing:** If systems go down, our AI-based ERP workflow triggers contingency flags and routes alerts to executive and compliance tiers instantly.

3. Facility and Operational Interruption Response

- **Mobile Command Units:** Iecusoft™ maintains mobile deployment kits and site-ready mobile operations equipment to re-establish operations at any alternate site within 48 hours.
- **Remote Operations Protocol:** Every contract includes a pre-configured remote operation blueprint, with designated cloud access, emergency SOPs, and escalation paths.
- **Tribal Site Access:** If regional infrastructure is compromised, continuity shifts to sovereign tribal properties under guaranteed access agreements.

Disaster Protocol Table

Scenario	Response Plan	Target Recovery Time
Staff Unavailability	Deploy cross-trained backup from surge list	< 24 hours
Data Loss / Cyber Incident	Restore encrypted backup from cloud servers	< 2 hours
Physical Site Emergency	Activate mobile ops or alternate location plan	< 48 hours
Comms Outage	Shift to SMS, Signal, and VOIP redundancy	< 1 hour
ERP/System Outage	Trigger AI reroute, alert executive oversight	Immediate

Our Commitment

Iecusoft's™ resilience is not theoretical—it is operational, tested, and codified.

We train quarterly on disaster recovery, we log every continuity test, and we integrate this

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planning into every contract kickoff. From the VA to NASA, from federal courthouses to border zones—we never assume things will go right. We plan for when they don't. That's why our Contracting Officers receive full visibility into our continuity protocols and recovery timelines.

Mission failure is not an option. Not for our clients. Not for our veterans. Not for our tribe. If the storm hits, we do not scramble—we execute.

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