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Risk Mitigation Plan

At **iecusoft™**, risk mitigation is not a back-office function—it is an operational imperative built into the core of our service delivery and leadership culture. As a **Service-Disabled Veteran-Owned Small Business (SDVOSB)** and **Tribal Economic Development Partner**, our approach to risk is both mission-driven and federally compliant—anchored in the lived realities of securing government facilities, protecting sensitive systems, and honoring the warriors who once defended them. We don't just respond to problems—we anticipate them, neutralize them, and log every corrective action in real time with federal-grade discipline.

Every contract we execute represents more than service—it represents **trust**, **accountability**, and a **guarantee to reinvest in the mission**. Our risk mitigation process is not theoretical. It's operationalized through structured protocols, live dashboards, and field-level intelligence. With \$0.75 of every labor hour profit invested into our 501(c)(3) nonprofit **One K9 Corp**, our workforce is reminded daily that risk management isn't just about compliance—it's about protecting the mission, the people, and the promise we've made to our nation's veterans.

That's why our Risk Mitigation Plan is built on the **PMBOK risk lifecycle—Identification, Analysis, Response Planning, Monitoring & Control**—and executed through a live ERP environment that provides **Contracting Officers (COs)** with real-time, read-only visibility into every shift, flag, and corrective action. It is risk management, **veteran-operated**, **tribally-grounded**, and **transparently governed**—because federal performance, mission integrity, and taxpayer confidence deserve nothing less.

127 West Berry Street
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✓ **CAGE Code:** 8K8S7
✓ **UEI:** DC5CJM5A5EM6
✓ **SDVOSB Verified on SAM.gov**

✓ **Licensed Armed Security Agency (Indiana: SG22400020)**
✓ **OST Tribal Security License: WLCC-ASG-00001**
✓ **Trusted by:** NASA, DOJ, CBP, VA, FEMA



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Risk Identification Matrix

Risk Category	Example Risk	Mitigation Strategy
Personnel	Unexpected staff turnover	Cross-trained personnel, surge staffing pool, and backup guard bench across regions
Technology	System failure or downtime	Fully redundant server architecture with 24/7 Tier-1/Tier-2 support and instant escalation protocol
Physical Security	Facility breach, unauthorized access	Zero-trust model, FIPS 140-2 encryption, and site-specific guard SOPs
Cybersecurity	Data breach or exposure	NIST 800-171 implementation, MFA on all admin portals, real-time monitoring
Communication	CO misalignment or oversight	Weekly status reports, automated alerts, and escalation path directly to CEO
Regulatory Compliance	Missed policy update or requirement	Live compliance dashboards with federal triggers; system audits reviewed daily
Operational	Delay in mobilization	Pre-staged assets, rapid deployment kits, and mobile command capability
Reputational	Negative publicity or incident escalation	Public response protocols and real-time event transparency via ERP
Environmental	Adverse weather or hazard	Business continuity plans, standby mobile units, and hazard pay pre-approved
Financial	Unexpected cost overruns	Line-by-line budget controls, daily labor cost tracking, and AI flagging anomalies

Structured by PMBOK, Driven by Duty

Our Risk Mitigation Plan is designed around the **PMBOK risk lifecycle—Risk Identification, Analysis, Response Planning, Monitoring & Control**—and enforced through a blend of automation, human judgment, and federal-grade controls.

All risk activity is monitored through our **Monday.com-based ERP system**, with **Contracting Officers granted real-time read-only access** to incident flags, task execution, risk entries, and compliance dashboards. We don't ask federal partners to trust us blindly—we **show them everything**.

Ongoing Risk Monitoring & Governance

Centralized Risk Registry

All operational risks are logged in our live ERP system (Monday.com) and tagged by

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severity, impact, owner, and timeline. Each entry generates real-time alerts for any changes.

Executive Oversight Dashboards

Custom dashboards are shared with Contracting Officers for **read-only access**, displaying real-time:

- Open risks and response actions
- Resolution deadlines
- Guard post coverage integrity
- Training and credential flags

Internal Risk Governance Board

iecusoft's compliance team conducts **monthly Risk Review Councils**. Each session:

- Audits unresolved risks
- Cross-references corrective actions with outcomes
- Assigns executive sponsorship for high-priority items
- Generates a risk summary brief delivered to the CO

Preventive Culture

All guards, technicians, and subcontractors are trained to report potential risk indicators using our **anonymous digital reporting tool**, feeding directly into the ERP system and triggering a compliance review.

Embedded Federal Protections

- **PMBOK Structured** – Every contract follows risk processes aligned with the Project Management Institute's best practices.
- **CMMC/NIST/FIPS Compliant** – Our technology stack meets federal security standards.

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- **Trauma-Informed Staffing** – All personnel are trained in de-escalation (CALM, SAVE, ASIST), reducing human-driven risk factors.
- **Reinvestment Accountability** – \$0.75 of every labor hour profit is reinvested into veteran healing, ensuring ethical risk conduct and community trust.

Transparency as the Final Control

We don't hide risk. We expose it.

With **read-only access to Monday.com**, federal COs can audit every guard log, SOP, risk flag, and corrective action as it happens. That's **The Iecusoft™ Transparency Standard**—no guessing, no delay, no excuses.

“We don't just write plans. We implement systems that Contracting Officers can see, trust, and control from day one.”

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