GENERAL INFORMATION

Plan Report ID Number: [For ONC-Authorized Certification Body use only]

Developer Name: Complete HealthCare Solutions, Inc,

Product Name(s): UnifiMD®

Version Number(s): 2.0

Certified Health IT Product List (CHPL) Product Number(s): 15.04.04.2648.Unif.02.01.1.221205

Developer Real World Testing Plan Page URL: https://unifimd.com/certifications

Developer Real World Testing Results Report Page URL: https://unifimd.com/certifications

CHANGES TO ORIGINAL PLAN

We have had these functionalities in production since we passed our 2015 Edition Certification. We have provided Inservice training to our user base, and they have yet to perceive the value of the features to alter their current workflow. To that end, we conducted the RWT in simulated environments with real deidentified test patient data. We will continue to provide the features and education to our und users to allow them to modify their workflow under the requirements of the new Cures Act.

Summary of Change	Reason	Impact
No end users tested as planned – see notes above. All testing was done internally	*See above, no ends users utilize the areas of the program that are required to be tested in their live site.*	*Lower volume of results was returned than expected*

WITHDRAWN PRODUCTS

Product Name(s):	*UnifiMD*
Version Number(s):	*2.0*
CHPL Product Number(s):	*15.04.04.2648.Unif.02.00.1.181231*
Date(s) Withdrawn:	*12/31/2022*
Inclusion of Data in Results Report: [Provide a statement as to whether any data was captured on the withdrawn products. If so, this data should be identified in the results report.]	*Yes, all data was captured in that product, as testing was done in 2022. It has since been withdrawn due to the new Cures certification number. CHPL ID # at the top of this report is the current Cures Update CHPL ID in production at customers offices.*

SUMMARY OF TESTING METHODS AND KEY FINDINGS

We have had these functionalities in production since we passed our 2015 Edition Certification. We have provided Inservice training to our user base, and they have yet to perceive the value of the features to alter their current workflow. To that end, we conducted the RWT in simulated environments with real deidentified test patient data. We will continue to provide the features and education to our und users to allow them to modify their workflow under the requirements of the new Cures Act.

For testing b1, b2 and b6 we setup 2 test databases on our internal network and asked multiple employees to test sending a CCDA through direct messaging to a user in the other practice and had that user import the CCDA into their practice. Sometimes the patients existed in the second practice and reconciliation of items was required and performed. Sometimes the patient did not exist, and the EHR had to create that patient. This process was performed by several employees between the 2 fictitious practices over a month time span and errors received and inaccurate info were logged by a staff member overseeing and witnessing the process.

For testing g7, g8, and g9 we set up a test database to our FHIR server and provided login information to staff members within the company. We asked those employees over the course of a month to log into the FHIR site with the credentials created for them and perform the following. Enter a patients last name and date of birth to retrieve an account number, use that account number to request specific information contained in a section of the CCDA, and also request all info contained in the CCDA. They were asked to then log into the EHR and verify the data that was returned was accurate. This process was performed by several employees over a month time span and errors received and inaccurate info were logged by a staff member overseeing and witnessing the process.

The only challenge was finding live customers to test the scenarios as they do not use these features of the EHR in their practices currently.

Lesson learned was that the FHIR server we had for 2015 certification, though it served its purpose and met criteria, was not as user friendly as a patient would want it to be. This is why we have removed that criteria certification for UnifiMD and now partner with MeldRx for FHIR API items as they have a more user-friendly user interface.

The results of the testing did meet the requirements of demonstrating interoperability, we were able to show how patient information can be queried, sent, received and incorporated from one practice to another, even though we were unable to have any live client sites participate in this testing.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

☐ Yes, I have products certified with voluntary SVAP or USCDI standards. (If yes, please complete the table below

☒ No, none of my products include these voluntary standards.

Standard (and version)	
Updated certification criteria and associated product	
CHPL Product Number	
Conformance measure	

CARE SETTING

We have had these functionalities in production since we passed our 2015 Edition Certification. We have provided Inservice training to our user base, and they have yet to perceive the value of the features to alter their current workflow. To that end, we conducted the RWT in simulated environments with real deidentified test patient data. We will continue to provide the features and education to our und users to allow them to modify their workflow under the requirements of the new Cures Act.

With that said, our internal testing simulated a primary care office, however as noted in our test plan "all specialties follow the same workflow for the 6 criteria tested" so only one care setting was to be tested (ambulatory practice).

METRICS AND OUTCOMES

Measurement /Metric	Associated Criterion(a)	Relied Upon Software (if applicable)	Outcomes	Challenges Encountered (if applicable)
% of error free requests	*b1, b2, b6*	*Updox for sending and receiving*	*94% error free*	*Errors occurred when patient in sending practice had future date of birth – once corrected in sending database no errors were received*
% of accuracy in info	*b1, b2, b6*	*Updox for sending and receiving*	*100% accurate info*	
% of error free requests	*g7, g8, g9*		*100% error free*	
% of accuracy in info	*g7, g8, g9*		*100% accurate info*	

KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Evaluate clients to include in Real World Testing	*All*	*Attempted but never succeeded Dec 2021 – Sept 2022*
Create staging environment to be used in testing	*All*	*August and September 2022*
Obtain agreement from customers to participate in Real World Testing	*All*	*Never*
Customers to collect data during 6 month testing period	*All*	*Never*
** unplanned milestone ** *CHS internal testing of items in Real World Test Plan*	*All*	*October 2022*
Evaluate provided results from customer ** Edited milestone – Evaluate internal testing results*	*All*	*November 2022*
Prepare final results report	*All*	*January 2023*