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*General Information*

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Plan Report ID Number: [For ONC-Authorized Certification Body use only]

Developer Name: Complete HealthCare Solutions, Inc.

Product Name(s): UnifiMD®

Version Number(s): 2.0

Certified Health IT: UnifiMD®

Product List (CHPL) ID(s): 15.04.04.2648.Unif.02.00.1.181231

Developer Real World Testing Page URL: <https://unifimd.com/certifications>

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*Justification for Real World Testing approach*

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*Our approach to Real World Testing for the required certification criteria of b1, b2, and b6 is to request one end user export a CCDa from their practice, use direct messaging to send that to the other practice and have another end user import it into their database. We plan to have some test patients be new to Practice B and other test patients be current patients to demonstrate reconciliation as well.*

*Our approach to Real World Testing for the required certification criteria of g7, g8, and g9 is to request the office gather information from patients who use their chosen third party app to connect to their practice and request desired information from their record, both at a complete data level and per category.*

*For all criteria we will ask the practice and/or patient to report back to us the accuracy of the information provided as well as any errors encountered in the process. This information will later be analyzed and organized into the final test results report.*

*Standards Updates (including standards version advancement process (svap) and United States core data for interoperability (uscdi))*

N/A - we have not participated in a voluntary SVAP program nor updated to USCDI yet

*Measures used in overall approach*

Measurement/Metric	Description
% of error free requests	<i>Record and report # of attempts with and without error for each task (connecting to database through third party app, requesting patient data, importing CCDA into practice, reconciling information for current patient, etc)</i>
% of accuracy in info	<i>Visually verify information being exported and/or imported has the expected data in the fields requested. Visually verify the information being accessed through the third party app is accurate, and report back % of accuracy.</i>

Associated Certification criteria

Measurement/Metric	Associated Certification Criteria	Relied Upon Software
% of error free requests	<i>b1, b2, b6</i>	<i>Updox version 2016.1 for sending direct messages</i>
% of error free requests	<i>g7, g8, g9</i>	<i>n/a</i>
% of accuracy in info	<i>b1, b2, b6</i>	<i>Updox version 2016.1 for sending direct messages</i>
% of accuracy in info	<i>g7, g8, g9</i>	<i>n/a</i>

Justification for selected measurement/metric

Measurement/Metric	Justification
% of error free requests	<i>To ensure that offices / patients who implement these features in their office can be sure they will work without error the majority of the time and feel confident in using it / referring their patients to use it.</i>
% of accuracy in info	<i>To ensure that the end user is able to verify the patient information is accurately being exported and/or imported into or from their EHR and that patients who want to access their information can be confident it is accurate.</i>

Care setting(s)

Care Setting	Justification
<i>Ambulatory practices, primary care or specialty</i>	<i>Only tested a single care setting, as all specialties and end users follow the same workflow for the 6 certification criteria tested in this plan.</i>

Expected outcomes

Measurement/Metric	Expected Outcomes
% of error free requests	<i>End users are satisfied with the ability to use the features being tested without errors. Error free percentage should be over 85%.</i>

% of accuracy in info	<i>End users should see all problems, meds, allergies, etc in human readable format both upon import and reconciliation and when using the third party app. Accuracy percentage should be over 85%.</i>
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*schedule of key milestones*

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<i>Key Milestone</i>	<i>Care Setting</i>	<i>Date/Timeframe</i>
<i>Evaluate clients to include in Real World Testing</i>	<i>All</i>	<i>January 2023</i>
<i>Create staging environment to be used in Testing</i>	<i>All</i>	<i>January 2023</i>
<i>Obtain agreement from customers to participate in Real World Testing and ensure they are comfortable with the items being tested</i>	<i>All</i>	<i>February 2023</i>
<i>Customers to collect data during 6-month testing period</i>	<i>All</i>	<i>February 2023 through July 2023</i>
<i>CHS to evaluate provided results from customers</i>	<i>All</i>	<i>August 2023 – September 2023</i>
<i>Prepare final results report</i>	<i>All</i>	<i>October 2023 – December 2023</i>

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*attestation*

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This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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