



Aggie Animal Care Mobile Grooming Consent Form

Thank you for choosing Aggie Animal Care for your pet's grooming needs. You and your pet are very important to us and we want to assure you that every effort will be taken to make you and your pet's experience with us as safe and pleasant as possible. Please read through the terms of this consent form and sign and date at the bottom of the page.

Mat Removal:

Pets with matted coats will require extra attention. If the matting is minimal and the pet responds well, we may brush them out for an additional charge. If we do not believe we can remove the mats in a timely manner or we feel your pet is in pain, we will not continue brushing and will clip short/shave the coat. We will notify you before shaving your pet. If permission to shave down is denied, your pet will not get a bath or haircut and will be returned as is. Intense matting or brushing can cause dermatitis, irritation, and brush-burn, along with nicks or cuts. Our groomer will be happy to demonstrate some effective brushing techniques for matting prevention.

Health & Medical Problems or Senior Pets:

Grooming procedures can sometimes be stressful especially for a senior pet or pets with health problems. Grooming can expose hidden medical problems as well as aggravate a current one, whether it be during or after the groom. Because these pets are at greater risk for injury, they will be groomed in accordance to their comfort and for cleanliness purposes. Aggie Animal Care LLC will not be held liable or responsible for accident or injury to an elderly or health-compromised pet during their grooming appointment. The pet owner is responsible for informing Aggie Animal Care Mobile Grooming of any medical or physical issues, skin/food/environmental allergies, pre-existing conditions, or new conditions that may arise.

Fleas/Ticks: If fleas are found on your pet, it is Aggie Animal Care LLC policy to give a flea bath at an additional minimum cost of \$20.00. We will notify you if possible. Flea shampoo kills only the fleas on the pet. If fleas are in the home/pet area, the flea shampoo will not protect the pet(s) from them once they leave the trailer. If ticks are found, we will remove them for no extra charge and the owner will be notified.

Vaccine Information:

In order to maintain a safe, comfortable environment, we do require all pets to be current on their vaccinations. Please provide us with a copy of your pet's vaccination record.

For dogs, we require proof of Rabies and Canine Distemper (ex: DAPP). We also highly recommend Bordetella for kennel cough, but not required. We recommend a puppy's first grooming appointment be no sooner than 12 weeks of age.

For cats, we require proof of Rabies and FVRCP (feline rhinotracheitis virus, feline calicivirus, and feline panleukopenia). We recommend a kitten's first grooming appointment be no sooner than 12 weeks of age.

Accidental Injury:

Although groomers use extreme caution and care in all situations, grooming equipment is sharp and there is always potential for accidents, including cuts, nicks, scrapes, and quicking of nails. In the event an accident does occur, you will be notified immediately of the accident. Any veterinary bills resulting from a pet being matted, elderly, aggressive, having a difficult temperament, or from a preexisting or unforeseeable condition will be the sole responsibility of the owner. We highly recommend having pet insurance.

Pricing Estimate:

Estimates are made based on the size/weight and breed of the pet. Owner's must understand that some pets may require extra or extensive work resulting in an additional charge at the groomer's discretion. Including, but not limited to, matting, coat type, and aggressive/difficult behavior.

Photographs and Videos:

I agree to Aggie Animal Care LLC taking pictures and videos of my pet, before and after grooming, for marketing and educational purposes.

Satisfaction:

Your satisfaction is important to us. If for any reason you, the owner, are unsatisfied with the grooming of your pet, Aggie Animal Care LLC requests that any issues or concerns be brought to our attention at time of drop off immediately after the appointment. Once notified, we are happy to make adjustments to your pet at that time before leaving the owner's home/grooming location at no additional charge. Once Aggie Animal Care LLC leaves the owner's home/grooming location without being notified of any dissatisfaction, we cannot adequately assess or address any issues. We are happy to set up another appointment at our convenience to fix any issues or make adjustments at regular grooming pricing.

If the owner is not home at time of drop off, you have 24 hours to notify us of your dissatisfaction and we would be happy to set up a time to come back at no additional grooming charge. A \$10 travel fee and any necessary extended mileage fee will be charged at follow-up visit.

Aggressive Pets/Behavioral Issues:

You, the owner, MUST inform Aggie Animal Care LLC of any potential aggressive behavior towards people or animals that their pet may display as well as any unpredictable behavioral issues. Aggie Animal Care LLC reserves the right to refuse or stop services for aggressive pets at any time before or during the grooming procedure. We will make every attempt to groom uncooperative pets, but we may not be able to complete grooming on pets that pose a threat to themselves, other pets, or our groomer. We reserve the right to muzzle any dog for their safety, and ours. Muzzles are not harmful to pets, but keep the groomer and your pet safe. All bites requiring medical attention will be reported to local authorities.

Sedation: Aggie Animal Care LLC is not allowed to administer sedation of any kind per rule 15.4 of the Rules and Regulations Pertaining to the Administration and Enforcement of the Pet Animal Care and Facilities Act (PACFA).

15.4. Grooming facilities may not administer tranquilizers, sedatives, or any other pharmaceutical drug or non-pharmaceutical drug designed to calm an animal during the grooming process.

By signing below, you indicate that you understand and agree to Aggie Animal Care LLC Mobile Grooming terms of service.

Print name: _____

Signature: _____

Date: ____/____/____

