



**POSITION:** Disaster Outreach Worker

**HOURS:** Part-time, varies based on schedule

**JOB PURPOSE:** \*This is a grant funded position. Expected end date 11/2020. Provide face-to-face disaster related crisis services to individuals, families, and groups and determines if clients' needs can be met with brief, informal crisis counseling and assesses the need for more formal mental health services.

**ABILITY TO:**

- Canvass door-to-door, by foot and vehicles, in disaster impact areas to establish initial contact with survivors, organizations, and businesses
- Travel on a daily basis within disaster area
- Work flexible hours, including evening and weekends
- Ensure quality assurance and utilization review processes
- Understand mental illness, substance abuse, and the emotional components of physical illness
- Demonstrate skill in utilizing appropriate recovery tools
- Identify problem areas, service gaps, and obstacles to recovery
- Properly document cases and report preparation
- Provide emotional support to assist the survivor in building or reinforcing coping skills
- To understand disaster mental health theory, goals, and issues
- Preferred: Bilingual (Spanish or other, including ASL, as needed by the program)
- Work with minimal supervision

**EDUCATION AND EXPERIENCE REQUIRED:** Minimum three year's years' experience in the delivery of social, mental, or health services, **preferred**

**OTHER REQUIREMENTS OR CONDITIONS:**

Current Driver's License

Must complete all CORE training requirements in month in which they are due.

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A Disaster Outreach Worker Provides counseling services to survivors impacted by a declared manmade or natural disaster to help them understand their current situation and psychological reactions, review the opinions and address emotional support. Services may also include assistance with personal, familial, situational or occupational problems. Services are generally provided in the survivors' home environment or other community field setting, e.g., homes, apartment complexes, shelters, temporary housing communities established for displaced evacuees, school systems, churches or other community organizations. This position reports to the Crisis Counseling Program Manager. The position is 80% travel. Any combination of education and work-related experience equivalent to a Bachelor's degree with 1 years' experience in Human Services field with strong ability to work with individuals experiencing loss and displacement due to disaster. Strong communication skills, listening and interpersonal skills above average; written documentation is clear, concise, well-constructed and grammatically correct. Able to work collaboratively with others in a teamwork environment. Effective time management and organizational skills.