

Vyalié Beauty Bar – Terms of Service

Effective Date: May 13, 2025

ert Date]Welcome to Vyalié Beauty Bar (“VBB,” “we,” “us,” or “our”). By booking an appointment, purchasing a product, or using our services, you (“client,” “you,” or “your”) agree to the following Terms of Service. Please read them carefully.

1. Services Offered

VBB provides a range of beauty and personal care services, including but not limited to hair styling, nail care, skincare treatments, and makeup services. We also offer retail products such as hair care, skincare, and boutique items.

2. Appointments & Cancellations

- **Booking:** Appointments must be booked in advance online, by phone, or in person. A valid credit/debit card may be required to reserve your time slot.
 - **Late Arrivals:** If you are more than 10 minutes late, we may need to reschedule or shorten your service to avoid impacting other clients.
 - **Cancellations:** Please provide at least 24 hours’ notice for cancellations. Failure to do so may result in a cancellation fee up to 100% of the service cost.
 - **No-Shows:** No-shows will be charged the full price of the missed service.
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3. Payments & Refunds

- **Accepted Payments:** We accept major credit cards, debit cards, and cash. All payments are due at the time of service.

- **Retail Refunds:** Unopened products may be returned within 7 days of purchase with the original receipt for store credit no cash/credit card refunds. All sales on clearance or promotional items are final.
 - **Service Refunds:** Due to the nature of beauty services, all service sales are final. If you are dissatisfied, please contact us within 3 days of your appointment and we will make reasonable efforts to resolve the issue.
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4. Health & Safety

- Clients must disclose any medical conditions, allergies, or skin sensitivities before their service.
 - We reserve the right to refuse service to anyone who appears ill or poses a health risk to staff or other clients.
 - VBB follows all state and local sanitation guidelines to ensure a safe and clean environment.
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5. Children & Guests

- For safety and comfort, only clients receiving services may be in the service area.
 - Children are welcome if receiving a service but must be accompanied by an adult at all times.
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6. Boutique Sales & Apparel

- Clothing and accessories are sold as-is. Please check sizing charts or try on items in-store before purchasing.
- No refunds on worn or washed items. Exchange may be offered within 7 days if the item is unused and tags are intact.

7. Privacy Policy

Your personal information is kept confidential and used only to manage appointments, communications, and purchases. We do not sell or share your information with third parties.

8. Right to Refuse Service

VBB reserves the right to refuse service to anyone for any reason, including but not limited to inappropriate behavior, harassment, or failure to comply with these terms.

9. Policy Changes

We may update these Terms of Service at any time. Continued use of our services constitutes acceptance of the updated terms. Please check this page regularly for changes.

Contact Us:

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