

Communication of CPSC action in connection with the Safety Bulletin issued May of 2013

Summary of issue: BEAM1224S operation after a low power condition

Level of urgency: High - Urgent Attention Required

Model number: BEAM1224S

In May of 2013, we released a Safety Bulletin regarding a potential risk when using the BEAM1224S Reflected Beam Smoke Detector with certain power supplies. Our records indicate that you purchased units for resale that fall within the affected date range. In May, we asked you to communicate that bulletin to your customers. A copy of the bulletin can be found on the System Sensor website at:

http://www.systemsensor.com/pdf/bulletins/BEAM1224S-Safety-bulletin.pdf

or by calling 1-800-SENSOR2 and asking for information regarding the Beam Detector Safety Bulletin.

System Sensor is working with the Consumer Product Safety Commission (CPSC) to communicate this bulletin on the CPSC website:

http://www.cpsc.gov/en/Recalls/Recall-Alerts/2014/System-Sensor-Recalls-Reflected-Be am-Smoke-Detectors/

This CPSC bulletin correlates to the original Safety Bulletin published in May of 2013. It is not an indication of a new or broader issue.

This release by the CPSC may lead to new inquiries, and we are requesting your support. Please **ensure that your customers have checked and rectified any installations that do not meet the recommendations contained within the May bulletin.**

If you require support from System Sensor to execute replacement of any units or resolve any installation questions, we urge you to please contact our Technical Support team at 1-800-SENSOR2. Let the support agent know that you are calling regarding the Beam Detector Safety Bulletin.

Customer Service: 1-800-SENSOR2 (736-7672)