

BHH Behavioral Health Home

The concept of a Behavioral Health Home (BHH) has been developed over the past decade to improve the quality and cost of care for individuals with serious and persistent mental illness. The concept stems from the belief that the existing health care system does a poor job at coordinating care between medical providers, mental health professionals and social service agencies.

BHH does not refer to any type of residential program. It is rather a community based case management program with a purpose to improve the health, wellness and resilience of individuals at the highest risk for psychiatric hospitalization such as those with Schizophrenia or Bipolar I Disorder.

In accordance with guidance from the Centers for Medicare and Medicaid Services (CMS), the BHH at Crossroads consists of a team of professionals lead by a Registered Nurse. The program must provide a number of services that include, but are not limited to individual care planning, health screening |services, disease management, wellness education and the coordination of care between applicable medical, psychiatric and social services providers. The team is available to provider care and consultation 24 hours per day for 365 days per year.

The BHH program is designed to improve the quality of treatment, to improve the cost effectiveness of treatment, to reduce hospitalizations and trips to the emergency room and overall lead to improved health outcomes

The treatment team of the BHH at Crossroads will be housed in the agency's main facility at 205 West Parkway Drive, Egg Harbor Township, NJ 08234. The agency provides a number of other services at this facility including Mental Health Partial Care Services and Substance Abuse Intensive Outpatient Services. Services provided by the Behavioral Health Home. The BHH treatment team will provide services both on-site at the facility as well as off-site in the community.

BHH will accept self-referrals, referrals from within the agency as well as referrals from families and other community providers and entities. Eligible consumers may receive program services for an indefinite length of time. The intensity and length of service provision is different in each one of the three phases of the program including the Engagement Phase, the Active Phase and the Maintenance Phase.



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